

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended: March 31, 2015

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number 001-04471



XEROX CORPORATION

(Exact Name of Registrant as specified in its charter)

New York

(State or other jurisdiction of
incorporation or organization)

P.O. Box 4505, 45 Glover Avenue
Norwalk, Connecticut

(Address of principal executive offices)

16-0468020

(IRS Employer
Identification No.)

06856-4505

(Zip Code)

(203) 968-3000

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by a check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

Indicate by a check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Class

Common Stock, \$1 par value

Outstanding at March 31, 2015

1,102,169,187 shares

FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q and any exhibits to this Report may contain "forward-looking statements" as defined in the Private Securities Litigation Reform Act of 1995. The words "anticipate," "believe," "estimate," "expect," "intend," "will," "should" and similar expressions, as they relate to us, are intended to identify forward-looking statements. These statements reflect Management's current beliefs, assumptions and expectations and are subject to a number of factors that may cause actual results to differ materially. Such factors include, but are not limited to: changes in economic conditions, political conditions, trade protection measures, licensing requirements and tax matters in the United States and in the foreign countries in which we do business; changes in foreign currency exchange rates; our ability to successfully develop new products, technologies and service offerings and to protect our intellectual property rights; the risk that multi-year contracts with governmental entities could be terminated prior to the end of the contract term and that civil or criminal penalties and administrative sanctions could be imposed on us if we fail to comply with the terms of such contracts and applicable law; the risk that our bids do not accurately estimate the resources and costs required to implement and service very complex, multi-year governmental and commercial contracts, often in advance of the final determination of the full scope and design of such contracts or as a result of the scope of such contracts being changed during the life of such contracts; the risk that subcontractors, software vendors and utility and network providers will not perform in a timely, quality manner; service interruptions; actions of competitors and our ability to promptly and effectively react to changing technologies and customer expectations; our ability to obtain adequate pricing for our products and services and to maintain and improve cost efficiency of operations, including savings from restructuring actions and the relocation of our service delivery centers; the risk that individually identifiable information of customers, clients and employees could be inadvertently disclosed or disclosed as a result of a breach of our security systems; the risk in the hiring and retention of qualified personnel; the risk that unexpected costs will be incurred; our ability to recover capital investments; the risk that our Services business could be adversely affected if we are unsuccessful in managing the start-up of new contracts; the collectibility of our receivables for unbilled services associated with very large, multi-year contracts; reliance on third parties, including subcontractors, for manufacturing of products and provision of services; our ability to expand equipment placements; interest rates, cost of borrowing and access to credit markets; the risk that our products may not comply with applicable worldwide regulatory requirements, particularly environmental regulations and directives; the outcome of litigation and regulatory proceedings to which we may be a party; and other factors that are set forth in the "Risk Factors" section, the "Legal Proceedings" section, the "Management's Discussion and Analysis of Financial Condition and Results of Operations" section and other sections of this Quarterly Report on Form 10-Q, as well as in our 2014 Annual Report on Form 10-K filed with the Securities and Exchange Commission. Xerox assumes no obligation to update any forward-looking statements as a result of new information or future events or developments, except as required by law.

On December 18, 2014, Xerox announced that it had entered into an agreement to sell its Information Technology Outsourcing (ITO) business to Atos S.E. The transaction is subject to customary closing conditions and regulatory approval and is expected to close in the second quarter of 2015. As a result of the pending sale of the ITO business and having met applicable accounting requirements, Xerox is reporting the ITO business as a discontinued operation. The forward looking statements contained in this report are subject to the risk that the sale of the ITO business may not occur on the terms, within the time frame and/or in the manner previously disclosed, if at all.

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For additional information about Xerox Corporation and access to our Annual Reports to Shareholders and SEC filings, free of charge, please visit our website at www.xerox.com/investor. Any information on or linked from the website is not incorporated by reference into this Form 10-Q.

PART I — FINANCIAL INFORMATION
ITEM 1 — FINANCIAL STATEMENTS

XEROX CORPORATION
CONDENSED CONSOLIDATED STATEMENTS OF INCOME (UNAUDITED)

| | Three Months Ended March 31, | |
|---|---------------------------------|----------------|
| | 2015 | 2014 |
| <i>(in millions, except per-share data)</i> | | |
| Revenues | | |
| Sales | \$ 1,126 | \$ 1,257 |
| Outsourcing, maintenance and rentals | 3,253 | 3,414 |
| Financing | 90 | 100 |
| Total Revenues | 4,469 | 4,771 |
| Costs and Expenses | | |
| Cost of sales | 674 | 778 |
| Cost of outsourcing, maintenance and rentals | 2,368 | 2,454 |
| Cost of financing | 33 | 36 |
| Research, development and engineering expenses | 141 | 145 |
| Selling, administrative and general expenses | 915 | 945 |
| Restructuring and asset impairment charges | 14 | 26 |
| Amortization of intangible assets | 77 | 77 |
| Other expenses, net | 46 | 39 |
| Total Costs and Expenses | 4,268 | 4,500 |
| Income before Income Taxes and Equity Income | 201 | 271 |
| Income tax expense | 39 | 42 |
| Equity in net income of unconsolidated affiliates | 34 | 42 |
| Income from Continuing Operations | 196 | 271 |
| Income from discontinued operations, net of tax | 34 | 15 |
| Net Income | 230 | 286 |
| Less: Net income attributable to noncontrolling interests | 5 | 5 |
| Net Income Attributable to Xerox | \$ 225 | \$ 281 |
| Amounts Attributable to Xerox: | | |
| Net income from continuing operations | \$ 191 | \$ 266 |
| Net income from discontinued operations, net of tax | 34 | 15 |
| Net Income Attributable to Xerox | \$ 225 | \$ 281 |
| Basic Earnings per Share: | | |
| Continuing operations | \$ 0.17 | \$ 0.22 |
| Discontinued operations | 0.03 | 0.01 |
| Total Basic Earnings per Share | \$ 0.20 | \$ 0.23 |
| Diluted Earnings per Share: | | |
| Continuing operations | \$ 0.16 | \$ 0.22 |
| Discontinued operations | 0.03 | 0.01 |
| Total Diluted Earnings per Share | \$ 0.19 | \$ 0.23 |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

XEROX CORPORATION
CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE (LOSS) INCOME (UNAUDITED)

| (in millions) | Three Months Ended March 31, | |
|--|---------------------------------|---------------|
| | 2015 | 2014 |
| Net income | \$ 230 | \$ 286 |
| Less: Net income attributable to noncontrolling interests | 5 | 5 |
| Net Income Attributable to Xerox | 225 | 281 |
| Other Comprehensive (Loss) Income, Net⁽¹⁾: | | |
| Translation adjustments, net | (509) | (1) |
| Unrealized gains, net | 29 | 26 |
| Changes in defined benefit plans, net | 98 | (84) |
| Other Comprehensive Loss, Net | (382) | (59) |
| Less: Other comprehensive loss, net attributable to noncontrolling interests | (1) | — |
| Other Comprehensive Loss, Net Attributable to Xerox | (381) | (59) |
| Comprehensive (Loss) Income, Net | (152) | 227 |
| Less: Comprehensive income, net attributable to noncontrolling interests | 4 | 5 |
| Comprehensive (Loss) Income, Net Attributable to Xerox | \$ (156) | \$ 222 |

(1) Refer to Note 16 - Other Comprehensive Loss for gross components of Other Comprehensive (Loss) Income, reclassification adjustments out of Accumulated Other Comprehensive Loss and related tax effects.

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

XEROX CORPORATION
CONDENSED CONSOLIDATED BALANCE SHEETS (UNAUDITED)

| (in millions, except share data in thousands) | March 31, 2015 | December 31, 2014 |
|---|-------------------|----------------------|
| Assets | | |
| Cash and cash equivalents | \$ 872 | \$ 1,411 |
| Accounts receivable, net | 2,721 | 2,652 |
| Billed portion of finance receivables, net | 117 | 110 |
| Finance receivables, net | 1,313 | 1,425 |
| Inventories | 1,009 | 934 |
| Assets of discontinued operations | 1,324 | 1,260 |
| Other current assets | 1,002 | 1,082 |
| Total current assets | 8,358 | 8,874 |
| Finance receivables due after one year, net | 2,558 | 2,719 |
| Equipment on operating leases, net | 496 | 525 |
| Land, buildings and equipment, net | 1,087 | 1,123 |
| Investments in affiliates, at equity | 1,383 | 1,338 |
| Intangible assets, net | 1,947 | 2,031 |
| Goodwill | 8,723 | 8,805 |
| Other long-term assets | 2,105 | 2,243 |
| Total Assets | \$ 26,657 | \$ 27,658 |
| Liabilities and Equity | | |
| Short-term debt and current portion of long-term debt | \$ 1,333 | \$ 1,427 |
| Accounts payable | 1,471 | 1,584 |
| Accrued compensation and benefits costs | 770 | 754 |
| Unearned income | 424 | 431 |
| Liabilities of discontinued operations | 353 | 371 |
| Other current liabilities | 1,380 | 1,509 |
| Total current liabilities | 5,731 | 6,076 |
| Long-term debt | 6,265 | 6,314 |
| Pension and other benefit liabilities | 2,797 | 2,847 |
| Post-retirement medical benefits | 850 | 865 |
| Other long-term liabilities | 419 | 498 |
| Total Liabilities | 16,062 | 16,600 |
| Series A Convertible Preferred Stock | 349 | 349 |
| Common stock | 1,113 | 1,124 |
| Additional paid-in capital | 4,151 | 4,283 |
| Treasury stock, at cost | (147) | (105) |
| Retained earnings | 9,631 | 9,491 |
| Accumulated other comprehensive loss | (4,540) | (4,159) |
| Xerox shareholders' equity | 10,208 | 10,634 |
| Noncontrolling interests | 38 | 75 |
| Total Equity | 10,246 | 10,709 |
| Total Liabilities and Equity | \$ 26,657 | \$ 27,658 |
| Shares of common stock issued | 1,113,217 | 1,124,354 |
| Treasury stock | (11,048) | (7,609) |
| Shares of Common Stock Outstanding | 1,102,169 | 1,116,745 |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

XEROX CORPORATION
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)

| (in millions) | Three Months Ended March 31, | |
|---|---------------------------------|-----------------|
| | 2015 | 2014 |
| Cash Flows from Operating Activities: | | |
| Net income | \$ 230 | \$ 286 |
| Adjustments required to reconcile net income to cash flows from operating activities: | | |
| Depreciation and amortization | 296 | 345 |
| Provision for receivables | 18 | 16 |
| Provision for inventory | 6 | 10 |
| Net gain on sales of businesses and assets | (12) | (30) |
| Undistributed equity in net income of unconsolidated affiliates | (31) | (42) |
| Stock-based compensation | 22 | 26 |
| Restructuring and asset impairment charges | 14 | 27 |
| Payments for restructurings | (31) | (36) |
| Contributions to defined benefit pension plans | (41) | (37) |
| Increase in accounts receivable and billed portion of finance receivables | (239) | (239) |
| Collections of deferred proceeds from sales of receivables | 72 | 120 |
| Increase in inventories | (126) | (60) |
| Increase in equipment on operating leases | (70) | (57) |
| Decrease in finance receivables | 72 | 36 |
| Collections on beneficial interest from sales of finance receivables | 15 | 21 |
| Increase in other current and long-term assets | (71) | (94) |
| (Decrease) increase in accounts payable and accrued compensation | (17) | 8 |
| Decrease in other current and long-term liabilities | (26) | (26) |
| Net change in income tax assets and liabilities | 32 | 29 |
| Net change in derivative assets and liabilities | (12) | (1) |
| Other operating, net | 12 | (16) |
| Net cash provided by operating activities | 113 | 286 |
| Cash Flows from Investing Activities: | | |
| Cost of additions to land, buildings and equipment | (75) | (84) |
| Proceeds from sales of land, buildings and equipment | 16 | 33 |
| Cost of additions to internal use software | (20) | (19) |
| Proceeds from sale of businesses | 3 | — |
| Acquisitions, net of cash acquired | (28) | (54) |
| Other investing, net | 6 | 4 |
| Net cash used in investing activities | (98) | (120) |
| Cash Flows from Financing Activities: | | |
| Net (payments) proceeds on debt | (150) | 4 |
| Common stock dividends | (70) | (68) |
| Preferred stock dividends | (6) | (6) |
| Proceeds from issuances of common stock | 10 | 20 |
| Excess tax benefits from stock-based compensation | 2 | 3 |
| Payments to acquire treasury stock, including fees | (216) | (275) |
| Repurchases related to stock-based compensation | (1) | (1) |
| Distributions to noncontrolling interests | (54) | (16) |
| Other financing | — | (10) |
| Net cash used in financing activities | (485) | (349) |
| Effect of exchange rate changes on cash and cash equivalents | (69) | (14) |
| Decrease in cash and cash equivalents | (539) | (197) |
| Cash and cash equivalents at beginning of period | 1,411 | 1,764 |
| Cash and Cash Equivalents at End of Period | \$ 872 | \$ 1,567 |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

XEROX CORPORATION
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(in millions, except per-share data and where otherwise noted)

Note 1 – Basis of Presentation

References herein to “we,” “us,” “our,” the “Company” and “Xerox” refer to Xerox Corporation and its consolidated subsidiaries unless the context suggests otherwise.

We have prepared the accompanying unaudited Condensed Consolidated Financial Statements in accordance with the accounting policies described in our 2014 Annual Report on Form 10-K (2014 Annual Report), and the interim reporting requirements of Form 10-Q. Accordingly, certain information and note disclosures normally included in our annual financial statements prepared in accordance with accounting principles generally accepted in the United States of America have been condensed or omitted. You should read these Condensed Consolidated Financial Statements in conjunction with the Consolidated Financial Statements included in our 2014 Annual Report.

In our opinion, all adjustments which are necessary for a fair statement of financial position, operating results and cash flows for the interim periods presented have been made. These adjustments consist of normal recurring items. Interim results of operations are not necessarily indicative of the results of the full year.

For convenience and ease of reference, we refer to the financial statement caption “Income before Income Taxes and Equity Income” as “pre-tax income.”

In December 2014 we announced an agreement to sell our Information Technology Outsourcing (ITO) business to Atos SE (Atos); the sale is expected to close in the second quarter 2015. As a result of the pending sale and having met applicable accounting requirements, we reported the ITO business as held for sale and a discontinued operation at December 31, 2014. In 2014 we also completed the disposal of two smaller businesses - Xerox Audio Visual Solutions, Inc. (XAV) and Truckload Management Services (TMS) - that were also reported as discontinued operations. All prior periods have been reclassified to conform to the presentation of these businesses as discontinued operations. Refer to Note 5 - Divestitures for additional information regarding discontinued operations.

Note 2 – Recent Accounting Pronouncements

Except for the Accounting Standard Updates (ASU's) discussed below, the new ASU's issued by the FASB during the last year did not have any significant impact on the Company.

Intangibles - Goodwill and Other - Internal Use Software: In April 2015, the FASB issued **ASU 2015-05**, *Intangibles-Goodwill and Other-Internal Use Software*. The update provides guidance on fees paid by an entity in a cloud computing arrangement and whether an arrangement includes a license to the underlying software. If a cloud computing arrangement includes a software license, then the entity should account for the software license element of the arrangement consistent with the acquisition of other software licenses. If a cloud computing arrangement does not include a software license, the entity should account for the arrangement as a service contract. The guidance in this update does not change GAAP for an entity's accounting for service contracts. Additionally, this update does not change the accounting guidance for a provider of cloud computing services. This update is effective for our fiscal year beginning January 1, 2016. The adoption of this standard is not expected to have a material effect on our financial condition, results of operations or cash flows.

Interest: In April 2015, the FASB issued **ASU 2015-03**, *Interest - Imputation of Interest (Subtopic 835-30): Simplifying the Presentation of Debt Issuance Costs*. The update requires that debt issuance costs related to a recognized debt liability be presented in the balance sheet as a direct deduction from the carrying amount of that debt liability, consistent with debt discounts. Debt issuance costs are currently reported as a deferred charge in Other long-term asset and were \$34 at March 31, 2015. This update is effective for our fiscal year beginning January 1, 2016 with early adoption permitted. The adoption of this standard is not expected to have a material effect on our financial condition, results of operations or cash flows.

Consolidation: In February 2015, the FASB issued **ASU 2015-02, Consolidation (Topic 810): Amendments to the Consolidation Analysis**. This update reduces the number of consolidation models by changing the evaluation of (a) limited partnerships and similar entities, (b) whether fees paid to a decision maker or service provider that are variable interests in a variable interest entity, and (c) variable interests in a VIE held by related parties. This update is effective for our fiscal year beginning January 1, 2016 with early adoption permitted, and is applied on a retrospective or modified retrospective basis. The adoption of this standard is not expected to have a material effect on our financial condition, results of operations or cash flows.

Income Statement: In January 2015, the FASB issued **ASU 2015-01 Income Statement-Extraordinary and Unusual Items (Subtopic 225-20) - Simplifying Income Statement Presentation by Eliminating the Concept of Extraordinary Items**. ASU 2015-01 eliminates from GAAP the concept of extraordinary items. ASU 2015-01 is effective for our fiscal year beginning January 1, 2016, with early adoption permitted. The standard primarily involves presentation and disclosure and, therefore, is not expected to have a material impact on our financial condition, results of operations or cash flows.

Derivatives and Hedging: In November 2014, the FASB issued **ASU 2014-16, Derivatives and Hedging (Topic 815) - Determining Whether the Host Contract in a Hybrid Financial Instrument Issued in the Form of a Share Is More Akin to Debt or to Equity**. ASU 2014-16 does not change the current criteria in GAAP for determining when separation of certain embedded derivative features in a hybrid financial instrument is required. The amendments clarify how current GAAP should be interpreted in evaluating the economic characteristics and risks of a host contract in a hybrid financial instrument that is issued in the form of a share. ASU 2014-16 is effective for our fiscal year beginning January 1, 2016, with early adoption permitted. The adoption of this standard is not expected to have a material impact on our financial condition or results of operations.

Disclosures of Going Concern Uncertainties: In August 2014, the FASB issued **ASU 2014-15, Presentation of Financial Statements - Going Concern (Subtopic 205-40); Disclosure of Uncertainties about an Entity's Ability to Continue as a Going Concern**. ASU 2014-15 provides guidance regarding management's responsibility to evaluate whether there is substantial doubt about an entity's ability to continue as a going concern and to provide related footnote disclosures. ASU 2014-15 is effective for our fiscal year beginning January 1, 2016, with early adoption permitted. We do not expect the adoption of this standard to have an impact on our consolidated financial statements.

Stock Compensation: In June 2014, the FASB issued **ASU 2014-12, Compensation - Stock Compensation (Topic 718): Accounting for Share-Based Payments When the Terms of an Award Provide that a Performance Target Could be Achieved after the Requisite Service Period**. ASU 2014-12 requires that a performance target that affects vesting, and that could be achieved after the requisite service period, be treated as a performance condition. As such, the performance target should not be reflected in estimating the grant date fair value of the award. This update is effective for our fiscal year beginning January 1, 2016 and early adoption is permitted. We do not expect the adoption of this standard to have a material impact on our financial condition, results of operations or cash flows.

Revenue Recognition: In May 2014, the FASB issued **ASU 2014-09, Revenue from Contracts with Customers (Topic 606)**, to supersede nearly all existing revenue recognition guidance under U.S. GAAP. The core principle of ASU 2014-09 is to recognize revenues when promised goods or services are transferred to customers in an amount that reflects the consideration that is expected to be received for those goods or services. ASU 2014-09 defines a five step process to achieve this core principle and, in doing so, it is possible more judgment and estimates may be required within the revenue recognition process than required under existing U.S. GAAP, including identifying performance obligations in the contract, estimating the amount of variable consideration to include in the transaction price and allocating the transaction price to each separate performance obligation. ASU 2014-09 is effective for our fiscal year beginning January 1, 2017 using either of two methods: (i) retrospective to each prior reporting period presented with the option to elect certain practical expedients as defined within ASU 2014-09; or (ii) retrospective with the cumulative effect of initially applying ASU 2014-09 recognized at the date of initial application and providing certain additional disclosures as defined per ASU 2014-09. We are currently evaluating the impact of our pending adoption of ASU 2014-09 on our consolidated financial statements.

Discontinued Operations: In April 2014, the FASB issued **ASU 2014-08**, *Presentation of Financial Statements (Topic 205) and Property, Plant, and Equipment (Topic 360): Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity*. The update changes the requirements for reporting discontinued operations in Subtopic 205-20. A discontinued operation may include a component of an entity or a group of components of an entity, or a business. A disposal of a component of an entity or a group of components of an entity is required to be reported in discontinued operations if the disposal represents a strategic shift that has (or will have) a major effect on an entity's operations and financial results. Examples include a disposal of a major geographic area, a major line of business or a major equity method investment.

Additionally, the update requires expanded disclosures about discontinued operations that will provide financial statement users with more information about the assets, liabilities, income and expenses of discontinued operations. This update was effective prospectively for our fiscal year beginning January 1, 2015. The standard primarily involves presentation and disclosure and, therefore, is not expected to have a material impact on our financial condition, results of operations or cash flows.

Service Concession Arrangements: In January 2014, the FASB issued **ASU 2014-05**, *Service Concession Arrangements (Topic 853)*. This update specifies that an entity should not account for a service concession arrangement within the scope of this update as a lease in accordance with Topic 840, Leases. The update does not provide specific accounting guidance for various aspects of service concession arrangements but rather indicates that an entity should refer to other Topics as applicable to account for various aspects of a service concession arrangement. The update was effective for our fiscal year beginning January 1, 2015. The adoption of this standard did not have a material effect on our financial condition, results of operation or cash flows.

Note 3 – Segment Reporting

Our reportable segments are aligned with how we manage the business and view the markets we serve. We report our financial performance based on the following two primary reportable segments – Services and Document Technology. Our Services segment operations involve delivery of a broad range of services, including business process and document outsourcing. Our Document Technology segment includes the sale and support of a broad range of document systems from entry level to high-end.

The **Services** segment is comprised of two outsourcing service offerings:

- Business Process Outsourcing (BPO)
- Document Outsourcing (which includes Managed Print Services) (DO)

Business process outsourcing services include service arrangements where we manage a customer's business activity or process. We provide multi-industry offerings such as customer care, transaction processing, finance and accounting, and human resources, as well as industry-focused offerings in areas such as healthcare, transportation, financial services, retail and telecommunications. Document outsourcing services include service arrangements that allow customers to streamline, simplify and digitize document-intensive business processes through automation and deployment of software applications and tools and the management of their printing needs. Document outsourcing services also include revenues from our partner print services offerings.

Our **Document Technology** segment includes the sale of products that share common technology, manufacturing and product platforms. Our products groupings range from:

- **“Entry,”** which includes A4 devices and desktop printers; to
- **“Mid-range,”** which includes A3 devices that generally serve workgroup environments in midsize to large enterprises and includes products that fall into the following market categories: Color 41+ ppm priced at less than \$100K and Light Production 91+ ppm priced at less than \$100K; to
- **“High-end,”** which includes production printing and publishing systems that generally serve the graphic communications marketplace and large enterprises.

Customers range from small and mid-sized businesses to large enterprises. Customers also include graphic communication enterprises as well as channel partners including distributors and resellers. Segment revenues reflect the sale of document systems and supplies, technical services and product financing.

The segment classified as **Other** includes several units, none of which meet the thresholds for separate segment reporting. This group includes paper sales in our developing market countries, Wide Format Systems, licensing

revenues, Global Imaging Systems (GIS) network integration solutions and electronic presentation systems, non-allocated corporate items including non-financing interest and other items included in Other expenses, net.

Operating segment revenues and profitability were as follows:

| | Three Months Ended March 31, | |
|---------------------|---------------------------------|-----------------------|
| | Segment Revenue | Segment Profit (Loss) |
| 2015 | | |
| Services | \$ 2,514 | \$ 189 |
| Document Technology | 1,830 | 203 |
| Other | 125 | (62) |
| Total | \$ 4,469 | \$ 330 |
| 2014 | | |
| Services | \$ 2,585 | \$ 222 |
| Document Technology | 2,044 | 249 |
| Other | 142 | (50) |
| Total | \$ 4,771 | \$ 421 |

| Reconciliation to Pre-tax Income | Three Months Ended March 31, | |
|---|---------------------------------|---------------|
| | 2015 | 2014 |
| Segment Profit | \$ 330 | \$ 421 |
| Reconciling items: | | |
| Restructuring and related costs ⁽¹⁾ | (18) | (29) |
| Restructuring charges of Fuji Xerox | (1) | (3) |
| Amortization of intangible assets | (77) | (77) |
| Equity in net income of unconsolidated affiliates | (34) | (42) |
| Other | 1 | 1 |
| Pre-tax Income | \$ 201 | \$ 271 |

(1) Includes Restructuring and asset impairment charges of \$14 and \$26 for the three months ended March 31, 2015 and 2014, respectively, and Business transformation costs of \$4 and \$3 for the three months ended March 31, 2015 and 2014, respectively. Business transformation costs represent incremental costs incurred directly in support of our business transformation and restructuring initiatives such as compensation costs for overlapping staff, consulting costs and training costs.

Note 4 – Acquisitions

In January 2015, we acquired **Intrepid Learning Solutions, Inc. (Intrepid)**, a Seattle-based company, for \$28 in cash. Intrepid provides outsourced learning services primarily in the aerospace manufacturing and technology industries. The acquisition of Intrepid will solidify the position of Xerox's Learning Services unit as a leading provider of end-to-end outsourced learning services, and adds key vertical market expertise in the aerospace industry. Intrepid is included in our Services segment.

The operating results of this acquisition are not material to our financial statements and are included within our results from the acquisition date. The purchase price has initially been allocated primarily to goodwill based on preliminary third-party valuations and management's estimates. These estimated values are not yet finalized and are subject to change. We will finalize the amounts recognized as we obtain the information necessary to complete the analysis.

Note 5 – Divestitures

Information Technology Outsourcing (ITO)

In December 2014 we announced an agreement to sell our ITO business to Atos for \$1,050. The final sales price is subject to closing balance sheet related adjustments as well as the potential for additional consideration of \$50 contingent on the condition of certain assets at closing. The transaction is subject to customary closing conditions and regulatory approval and is expected to close in the second quarter 2015.

As a result of this pending transaction and having met applicable accounting requirements, we are reporting the ITO business (disposal group) as held for sale and a Discontinued Operation.

In fourth quarter 2014, we recorded a net pre-tax loss of \$181 related to the pending sale, reflecting the write-down of the carrying value of the ITO disposal group, inclusive of goodwill, to its estimated fair value less costs to sell. In first quarter 2015, we recorded an additional net pre-tax loss of \$4 related to the adjustment of estimates regarding asset values and related expenses associated with the disposal. In addition, upon final disposal of the business, we expect to record additional tax expense of approximately \$75 within Discontinued Operations primarily related to the difference between the book basis and tax basis of allocated goodwill. All of the assets and liabilities of the ITO business are reported as held for sale at March 31, 2015 and are included in Assets and Liabilities of Discontinued Operations, respectively, in the Condensed Consolidated Balance Sheet at March 31, 2015.

Other Discontinued Operations:

Other discontinued operations includes the 2014 closure of Xerox Audio Visual Solutions, Inc. (XAV) and the 2014 sale of our Truckload Management Services, Inc. (TMS) business.

Summarized financial information for our Discontinued Operations is as follows:

| | Three Months Ended March 31, | | | | | |
|--|------------------------------|-------|--------|--------|-------|--------|
| | 2015 | | | 2014 | | |
| | ITO | Other | Total | ITO | Other | Total |
| Revenues | \$ 311 | \$ — | \$ 311 | \$ 328 | \$ 22 | \$ 350 |
| Income (loss) from operations ⁽¹⁾⁽²⁾ | 61 | — | 61 | 21 | (1) | 20 |
| (Loss) gain on disposal | (4) | — | (4) | — | 2 | 2 |
| Net income before income taxes | \$ 57 | \$ — | \$ 57 | \$ 21 | \$ 1 | \$ 22 |
| Income tax expense | (23) | — | (23) | (7) | — | (7) |
| Income from discontinued operations, net of tax | \$ 34 | \$ — | \$ 34 | \$ 14 | \$ 1 | \$ 15 |

(1) ITO Income from operations for first quarter 2015 excludes approximately \$39 of depreciation and amortization expenses (including \$7 of Intangibles amortization) since the business is held for sale.

(2) ITO Income from operations for first quarter 2014 includes intangible amortization and other expenses of approximately \$8.

The following is a summary of the major categories of assets and liabilities of the ITO business held for sale at March 31, 2015 and December 31, 2014:

| | March 31, 2015 | December 31, 2014 |
|---|-------------------|----------------------|
| Accounts receivable, net | \$ 219 | \$ 213 |
| Other current assets | 190 | 146 |
| Land, buildings and equipment, net | 229 | 220 |
| Intangible assets, net | 197 | 197 |
| Goodwill | 337 | 337 |
| Other long-term assets | 152 | 147 |
| Total Assets of Discontinued Operations | \$ 1,324 | \$ 1,260 |
| Current portion of long-term debt | \$ 29 | \$ 31 |
| Accounts payable | 24 | 32 |
| Accrued pension and benefit costs | 8 | 9 |
| Unearned income | 68 | 64 |
| Other current liabilities | 103 | 112 |
| Long-term debt | 40 | 44 |
| Pension and other benefit liabilities | 22 | 25 |
| Other long-term liabilities | 59 | 54 |
| Total Liabilities of Discontinued Operations | \$ 353 | \$ 371 |

Note 6 – Accounts Receivable, Net

Accounts receivable, net were as follows:

| | March 31, 2015 | December 31, 2014 |
|---------------------------------|-------------------|----------------------|
| Amounts billed or billable | \$ 2,473 | \$ 2,421 |
| Unbilled amounts | 330 | 318 |
| Allowance for doubtful accounts | (82) | (87) |
| Accounts Receivable, Net | \$ 2,721 | \$ 2,652 |

Unbilled amounts include amounts associated with percentage-of-completion accounting and other earned revenues not currently billable due to contractual provisions. Amounts to be invoiced in the subsequent month for current services provided are included in amounts billable, and at March 31, 2015 and December 31, 2014 were approximately \$933 and \$945, respectively.

We perform ongoing credit evaluations of our customers and adjust credit limits based upon customer payment history and current creditworthiness. The allowance for uncollectible accounts receivable is determined principally on the basis of past collection experience, as well as consideration of current economic conditions and changes in our customer collection trends.

Accounts Receivable Sales Arrangements

Accounts receivable sales arrangements are utilized in the normal course of business as part of our cash and liquidity management. We have facilities in the U.S., Canada and several countries in Europe that enable us to sell certain accounts receivable without recourse to third-parties. The accounts receivable sold are generally short-term trade receivables with payment due dates of less than 60 days.

All of our arrangements involve the sale of our entire interest in groups of accounts receivable for cash. In most instances a portion of the sales proceeds are held back by the purchaser and payment is deferred until collection of the related receivables sold. Such holdbacks are not considered legal securities nor are they certificated. We report collections on such receivables as operating cash flows in the Condensed Consolidated Statements of Cash Flows because such receivables are the result of an operating activity and the associated interest rate risk is de minimis due to its short-term nature. Our risk of loss following the sales of accounts receivable is limited to the outstanding deferred purchase price receivable. These receivables are included in the caption "Other current assets" in the accompanying Condensed Consolidated Balance Sheets and were \$63 and \$73 at March 31, 2015 and December 31, 2014, respectively.

Under most of the arrangements, we continue to service the sold accounts receivable. When applicable, a servicing liability is recorded for the estimated fair value of the servicing. The amounts associated with the servicing liability were not material.

Of the accounts receivable sold and derecognized from our balance sheet, \$563 and \$580 remained uncollected as of March 31, 2015 and December 31, 2014, respectively.

Accounts receivable sales were as follows:

| | Three Months Ended March 31, | |
|---|---------------------------------|--------|
| | 2015 | 2014 |
| Accounts receivable sales | \$ 602 | \$ 822 |
| Deferred proceeds | 62 | 124 |
| Loss on sales of accounts receivable | 3 | 4 |
| Estimated increase to operating cash flows ⁽¹⁾ | 17 | 11 |

(1) Represents the difference between current and prior period receivable sales adjusted for the effects of: (i) the deferred proceeds, (ii) collections prior to the end of the quarter and (iii) currency.

Note 7 - Finance Receivables, Net

Sale of Finance Receivables

In 2013 and 2012, we transferred our entire interest in certain groups of lease finance receivables to third-party entities for cash proceeds and beneficial interests. The transfers were accounted for as sales with derecognition of the associated lease receivables. There were no finance receivable transfers in the three months ended March 31, 2015 or the year ending December 31, 2014. We continue to service the sold receivables and record servicing fee income over the expected life of the associated receivables.

The following is a summary of our prior sales activity - there were no sales in 2015 or 2014:

| | Year Ended December 31, | |
|-------------------------------|-------------------------|--------|
| | 2013 | 2012 |
| Net carrying value (NCV) sold | \$ 676 | \$ 682 |
| Allowance included in NCV | 17 | 18 |
| Cash proceeds received | 635 | 630 |
| Beneficial interests received | 86 | 101 |
| Pre-tax gain on sales | 40 | 44 |
| Net fees and expenses | 5 | 5 |

The principal value of finance receivables derecognized from our balance sheet was \$450 and \$549 (sales value of approximately \$487 and \$596) at March 31, 2015 and December 31, 2014, respectively.

Summary

The lease portfolios transferred and sold were all from our Document Technology segment, and the gains on these sales were reported in Financing revenues within the Document Technology segment. The ultimate purchaser has no recourse to our other assets for the failure of customers to pay principal and interest when due beyond our beneficial interests, which were \$66 and \$77 at March 31, 2015 and December 31, 2014, respectively, and are included in Other current assets and Other long-term assets in the accompanying Condensed Consolidated Balance Sheets. Beneficial interests of \$56 and \$64 at March 31, 2015 and December 31, 2014, respectively, are held by bankruptcy-remote subsidiaries and therefore are not available to satisfy any of our creditor obligations. We report collections on the beneficial interests as operating cash flows in the Condensed Consolidated Statements of Cash Flows because such beneficial interests are the result of an operating activity, and the associated interest rate risk is de minimis considering their weighted average lives of less than 2 years.

The net impact from the sales of finance receivables on operating cash flows is summarized below:

| | Three Months Ended March 31, | |
|---|---------------------------------|-----------------|
| | 2015 | 2014 |
| Impact from prior sales of finance receivables ⁽¹⁾ | \$ (105) | \$ (149) |
| Collections on beneficial interest | 18 | 26 |
| Estimated Decrease to Operating Cash Flows | \$ (87) | \$ (123) |

⁽¹⁾ Represents cash that would have been collected had we not sold finance receivables.

Finance Receivables – Allowance for Credit Losses and Credit Quality

Finance receivables include sales-type leases, direct financing leases and installment loans. Our finance receivable portfolios are primarily in the U.S., Canada and Europe. We generally establish customer credit limits and estimate the allowance for credit losses on a country or geographic basis. Our policy and methodology used to establish our allowance for doubtful accounts has been consistently applied over all periods presented.

The following table is a rollforward of the allowance for doubtful finance receivables as well as the related investment in finance receivables:

| Allowance for Credit Losses: | United States | Canada | Europe | Other ⁽³⁾ | Total |
|---|---------------|--------|----------|----------------------|----------|
| Balance at December 31, 2014 | \$ 41 | \$ 20 | \$ 58 | \$ 12 | \$ 131 |
| Provision | 2 | 1 | 5 | 3 | 11 |
| Charge-offs | — | (3) | (1) | (1) | (5) |
| Recoveries and other ⁽¹⁾ | — | — | (6) | — | (6) |
| Balance at March 31, 2015 | \$ 43 | \$ 18 | \$ 56 | \$ 14 | \$ 131 |
| Finance receivables as of March 31, 2015 collectively evaluated for impairment ⁽²⁾ | \$ 1,711 | \$ 386 | \$ 1,606 | \$ 416 | \$ 4,119 |
| Balance at December 31, 2013 | \$ 45 | \$ 22 | \$ 81 | \$ 6 | \$ 154 |
| Provision | 3 | 2 | 7 | 3 | 15 |
| Charge-offs | (1) | (4) | (5) | (2) | (12) |
| Recoveries and other ⁽¹⁾ | 1 | — | — | — | 1 |
| Balance at March 31, 2014 | \$ 48 | \$ 20 | \$ 83 | \$ 7 | \$ 158 |
| Finance receivables as of March 31, 2014 collectively evaluated for impairment ⁽²⁾ | \$ 1,676 | \$ 402 | \$ 2,242 | \$ 316 | \$ 4,636 |

(1) Includes the impacts of foreign currency translation and adjustments to reserves necessary to reflect events of non-payment such as customer accommodations and contract terminations.

(2) Total Finance receivables exclude residual values of \$0 and \$1, and the allowance for credit losses of \$131 and \$158 at March 31, 2015 and 2014, respectively.

(3) Includes developing market countries and smaller units.

We evaluate our customers based on the following credit quality indicators:

- **Investment grade:** This rating includes accounts with excellent to good business credit, asset quality and the capacity to meet financial obligations. These customers are less susceptible to adverse effects due to shifts in economic conditions or changes in circumstance. The rating generally equates to a Standard & Poors (S&P) rating of BBB- or better. Loss rates in this category are normally minimal at less than 1%.
- **Non-investment grade:** This rating includes accounts with average credit risk that are more susceptible to loss in the event of adverse business or economic conditions. This rating generally equates to a BB S&P rating. Although we experience higher loss rates associated with this customer class, we believe the risk is somewhat mitigated by the fact that our leases are fairly well dispersed across a large and diverse customer base. In addition, the higher loss rates are largely offset by the higher rates of return we obtain on such leases. Loss rates in this category are generally in the range of 2% to 4%.
- **Substandard:** This rating includes accounts that have marginal credit risk such that the customer's ability to make repayment is impaired or may likely become impaired. We use numerous strategies to mitigate risk including higher rates of interest, prepayments, personal guarantees, etc. Accounts in this category include customers who were downgraded during the term of the lease from investment and non-investment grade status when the lease was originated. Accordingly, there is a distinct possibility for a loss of principal and interest or customer default. The loss rates in this category are around 10%.

Credit quality indicators are updated at least annually and the credit quality of any given customer can change during the life of the portfolio. Details about our finance receivables portfolio based on industry and credit quality indicators are as follows:

| | March 31, 2015 | | | | December 31, 2014 | | | |
|----------------------------|------------------|----------------------|---------------|---------------------------|-------------------|----------------------|---------------|---------------------------|
| | Investment Grade | Non-investment Grade | Substandard | Total Finance Receivables | Investment Grade | Non-investment Grade | Substandard | Total Finance Receivables |
| Finance and other services | \$ 194 | \$ 165 | \$ 58 | \$ 417 | \$ 195 | \$ 159 | \$ 55 | \$ 409 |
| Government and education | 567 | 11 | 3 | 581 | 589 | 13 | 3 | 605 |
| Graphic arts | 144 | 82 | 86 | 312 | 148 | 79 | 90 | 317 |
| Industrial | 91 | 42 | 18 | 151 | 92 | 41 | 18 | 151 |
| Healthcare | 86 | 26 | 15 | 127 | 84 | 26 | 14 | 124 |
| Other | 52 | 44 | 27 | 123 | 55 | 38 | 29 | 122 |
| Total United States | 1,134 | 370 | 207 | 1,711 | 1,163 | 356 | 209 | 1,728 |
| Finance and other services | 52 | 31 | 11 | 94 | 54 | 31 | 12 | 97 |
| Government and education | 66 | 8 | 2 | 76 | 76 | 8 | 2 | 86 |
| Graphic arts | 51 | 42 | 29 | 122 | 58 | 49 | 36 | 143 |
| Industrial | 24 | 12 | 4 | 40 | 24 | 13 | 4 | 41 |
| Other | 33 | 18 | 3 | 54 | 34 | 19 | 4 | 57 |
| Total Canada | 226 | 111 | 49 | 386 | 246 | 120 | 58 | 424 |
| France | 221 | 208 | 108 | 537 | 253 | 234 | 129 | 616 |
| U.K./Ireland | 238 | 94 | 2 | 334 | 255 | 101 | 6 | 362 |
| Central ⁽¹⁾ | 185 | 247 | 31 | 463 | 230 | 278 | 30 | 538 |
| Southern ⁽²⁾ | 44 | 120 | 44 | 208 | 60 | 148 | 36 | 244 |
| Nordics ⁽³⁾ | 21 | 42 | 1 | 64 | 25 | 49 | 1 | 75 |
| Total Europe | 709 | 711 | 186 | 1,606 | 823 | 810 | 202 | 1,835 |
| Other | 196 | 168 | 52 | 416 | 195 | 163 | 40 | 398 |
| Total | \$ 2,265 | \$ 1,360 | \$ 494 | \$ 4,119 | \$ 2,427 | \$ 1,449 | \$ 509 | \$ 4,385 |

(1) Switzerland, Germany, Austria, Belgium and Holland.

(2) Italy, Greece, Spain and Portugal.

(3) Sweden, Norway, Denmark and Finland.

The aging of our billed finance receivables is based upon the number of days an invoice is past due and is as follows:

| March 31, 2015 | | | | | | | |
|----------------------------|--------------|---------------------|-------------------|---------------|-----------------|---------------------------|-----------------------|
| | Current | 31-90 Days Past Due | >90 Days Past Due | Total Billed | Unbilled | Total Finance Receivables | >90 Days and Accruing |
| Finance and other services | \$ 8 | \$ 2 | \$ 1 | \$ 11 | \$ 406 | \$ 417 | \$ 11 |
| Government and education | 15 | 4 | 3 | 22 | 559 | 581 | 28 |
| Graphic arts | 13 | 2 | 1 | 16 | 296 | 312 | 8 |
| Industrial | 4 | 1 | 1 | 6 | 145 | 151 | 7 |
| Healthcare | 3 | 1 | 1 | 5 | 122 | 127 | 5 |
| Other | 3 | 1 | — | 4 | 119 | 123 | 4 |
| Total United States | 46 | 11 | 7 | 64 | 1,647 | 1,711 | 63 |
| Canada | 10 | 2 | 1 | 13 | 373 | 386 | 13 |
| France | — | 1 | 2 | 3 | 534 | 537 | 28 |
| U.K./Ireland | 2 | 1 | — | 3 | 331 | 334 | — |
| Central ⁽¹⁾ | 5 | 2 | — | 7 | 456 | 463 | 8 |
| Southern ⁽²⁾ | 15 | 2 | 3 | 20 | 188 | 208 | 12 |
| Nordics ⁽³⁾ | 1 | — | — | 1 | 63 | 64 | 4 |
| Total Europe | 23 | 6 | 5 | 34 | 1,572 | 1,606 | 52 |
| Other | 12 | 1 | 1 | 14 | 402 | 416 | — |
| Total | \$ 91 | \$ 20 | \$ 14 | \$ 125 | \$ 3,994 | \$ 4,119 | \$ 128 |

| December 31, 2014 | | | | | | | |
|----------------------------|--------------|---------------------|-------------------|---------------|-----------------|---------------------------|-----------------------|
| | Current | 31-90 Days Past Due | >90 Days Past Due | Total Billed | Unbilled | Total Finance Receivables | >90 Days and Accruing |
| Finance and other services | \$ 7 | \$ 2 | \$ 1 | \$ 10 | \$ 399 | \$ 409 | \$ 13 |
| Government and education | 14 | 4 | 3 | 21 | 584 | 605 | 25 |
| Graphic arts | 12 | 1 | 1 | 14 | 303 | 317 | 6 |
| Industrial | 4 | 1 | 1 | 6 | 145 | 151 | 9 |
| Healthcare | 3 | 1 | — | 4 | 120 | 124 | 5 |
| Other | 3 | 1 | — | 4 | 118 | 122 | 6 |
| Total United States | 43 | 10 | 6 | 59 | 1,669 | 1,728 | 64 |
| Canada | 9 | 2 | 1 | 12 | 412 | 424 | 17 |
| France | — | 1 | 2 | 3 | 613 | 616 | 35 |
| U.K./Ireland | 1 | — | — | 1 | 361 | 362 | 1 |
| Central ⁽¹⁾ | 2 | 2 | 1 | 5 | 533 | 538 | 15 |
| Southern ⁽²⁾ | 14 | 4 | 4 | 22 | 222 | 244 | 17 |
| Nordics ⁽³⁾ | 1 | — | — | 1 | 74 | 75 | 2 |
| Total Europe | 18 | 7 | 7 | 32 | 1,803 | 1,835 | 70 |
| Other | 13 | 1 | — | 14 | 384 | 398 | — |
| Total | \$ 83 | \$ 20 | \$ 14 | \$ 117 | \$ 4,268 | \$ 4,385 | \$ 151 |

(1) Switzerland, Germany, Austria, Belgium and Holland.

(2) Italy, Greece, Spain and Portugal.

(3) Sweden, Norway, Denmark and Finland.

Note 8 – Inventories

The following is a summary of Inventories by major category:

| | March 31, 2015 | December 31, 2014 |
|--------------------------|-----------------|-------------------|
| Finished goods | \$ 839 | \$ 778 |
| Work-in-process | 60 | 58 |
| Raw materials | 110 | 98 |
| Total Inventories | \$ 1,009 | \$ 934 |

Note 9 – Investment in Affiliates, at Equity

Our equity in net income of our unconsolidated affiliates was as follows:

| | Three Months Ended March 31, | |
|--|---------------------------------|--------------|
| | 2015 | 2014 |
| Fuji Xerox | \$ 31 | \$ 39 |
| Other investments | 3 | 3 |
| Total Equity in Net Income of Unconsolidated Affiliates | \$ 34 | \$ 42 |

Fuji Xerox

Equity in net income of Fuji Xerox is affected by certain adjustments required to reflect the deferral of profit associated with intercompany sales. These adjustments may result in recorded equity income that is different from that implied by our 25% ownership interest.

Condensed financial data of Fuji Xerox was as follows:

| | Three Months Ended March 31, | |
|---|---------------------------------|---------------|
| | 2015 | 2014 |
| Summary of Operations: | | |
| Revenues | \$ 2,731 | \$ 3,021 |
| Costs and expenses | 2,520 | 2,801 |
| Income before income taxes | 211 | 220 |
| Income tax expense | 66 | 58 |
| Net Income | 145 | 162 |
| Less: Net income – noncontrolling interests | 2 | 1 |
| Net Income – Fuji Xerox | \$ 143 | \$ 161 |
| Weighted Average Exchange Rate ⁽¹⁾ | 119.29 | 102.67 |

(1) Represents Yen/U.S. Dollar exchange rate used to translate.

Note 10 – Restructuring Programs

During the three months ended March 31, 2015, we recorded net restructuring and asset impairment charges of \$14, which included approximately \$21 of severance costs related to headcount reductions of approximately 580 employees worldwide and \$1 of lease cancellations. These costs were offset by \$8 of net reversals, primarily resulting from changes in estimated reserves from prior period initiatives.

Information related to restructuring program activity during the three months ended March 31, 2015 is outlined below:

| | Severance and Related Costs | Lease Cancellation and Other Costs | Asset Impairments ⁽²⁾ | Total |
|---|--------------------------------|---------------------------------------|----------------------------------|-------|
| Balance at December 31, 2014 | \$ 93 | \$ 4 | \$ — | \$ 97 |
| Provision | 21 | 1 | — | 22 |
| Reversals | (8) | — | — | (8) |
| Net Current Period Charges⁽¹⁾ | 13 | 1 | — | 14 |
| Charges against reserve and currency | (36) | (1) | — | (37) |
| Balance at March 31, 2015 | \$ 70 | \$ 4 | \$ — | \$ 74 |

(1) Represents net amount recognized within the Condensed Consolidated Statements of Income for the period shown.

(2) Charges associated with asset impairments represent the write-down of the related assets to their new cost basis and are recorded concurrently with the recognition of the provision.

Reconciliation to the Condensed Consolidated Statements of Cash Flows:

| | Three Months Ended March 31, | |
|--|---------------------------------|----------------|
| | 2015 | 2014 |
| Charges against reserve | \$ (37) | \$ (41) |
| Asset impairments | — | 4 |
| Effects of foreign currency and other non-cash items | 6 | 1 |
| Restructuring Cash Payments | \$ (31) | \$ (36) |

The following table summarizes the total amount of costs incurred in connection with these restructuring programs by segment:

| | Three Months Ended March 31, | |
|--|---------------------------------|--------------|
| | 2015 | 2014 |
| Services ⁽¹⁾ | \$ 5 | \$ 9 |
| Document Technology | 9 | 16 |
| Other | — | 1 |
| Total Net Restructuring Charges | \$ 14 | \$ 26 |

(1) The three months ended March 31, 2014 excludes \$1 related to our ITO business, which is held for sale and reported as a discontinued operation as of March 31, 2015. Refer to Note 5 - Divestitures for additional information regarding this pending sale.

Note 11 – Debt

Senior Notes

In March 2015, we issued \$400 of 2.75% Senior Notes due 2020 (the "2020 Senior Notes") at 99.879% of par and \$250 of 4.80% Senior Notes due 2035 (the "2035 Senior Notes") at 99.428% of par, resulting in aggregate net proceeds of approximately \$648. Interest on the Senior Notes is payable semi-annually. Debt issuance costs of \$6 were paid and deferred in connection with the issuances of these Senior Notes. The proceeds were used for general corporate purposes, which included repayment of a portion of our outstanding borrowings.

Interest Expense and Income

Interest expense and interest income were as follows:

| | Three Months Ended March 31, | |
|-------------------------------------|---------------------------------|-------|
| | 2015 | 2014 |
| Interest expense ^{(1),(2)} | \$ 89 | \$ 99 |
| Interest income ⁽³⁾ | 92 | 102 |

(1) Includes Equipment financing interest as well as non-financing interest expense that is included in Other expenses, net in the Condensed Consolidated Statements of Income.

(2) The three months ended March 31, 2015 and 2014 exclude \$1 and \$1, respectively, of interest on capital lease obligations related to our ITO business, which is held for sale and reported as a discontinued operation as of March 31, 2015. These obligations are expected to be assumed by the purchaser of the ITO business. Refer to Note 5 - Divestitures for additional information regarding this pending sale.

(3) Includes Finance income as well as other interest income that is included in Other expenses, net in the Condensed Consolidated Statements of Income.

Net (Payments) Proceeds on Debt

Net (payments) proceeds on debt as shown on the Condensed Consolidated Statements of Cash Flows were as follows:

| | Three Months Ended March 31, | |
|---|---------------------------------|-------------|
| | 2015 | 2014 |
| Net proceeds on short-term debt | \$ 204 | \$ 1 |
| Proceeds from issuance of long-term debt | 663 | 18 |
| Payments on long-term debt ⁽¹⁾ | (1,017) | (15) |
| Net (payments) proceeds on debt | \$ (150) | \$ 4 |

(1) Includes current maturities.

Note 12 – Financial Instruments

Interest Rate Risk Management

We use interest rate swap agreements to manage our interest rate exposure and to achieve a desired proportion of variable and fixed rate debt. These derivatives may be designated as **fair value hedges** or **cash flow hedges** depending on the nature of the risk being hedged.

Fair Value Hedges

As of March 31, 2015, pay variable/receive fixed interest rate swaps with notional amounts of \$300 and net asset fair value of \$9 were designated and accounted for as fair value hedges. The swaps were structured to hedge the fair value of related debt by converting them from fixed rate instruments to variable rate instruments.

The following is a summary of our fair value hedges at March 31, 2015:

| Debt Instrument | Year First Designated | Notional Amount | Net Fair Value | Weighted Average Interest Rate Paid | Interest Rate Received | Basis | Maturity |
|------------------|-----------------------|-----------------|----------------|-------------------------------------|------------------------|-------|----------|
| Senior Note 2021 | 2014 | \$ 300 | \$ 9 | 2.43% | 4.5% | Libor | 2021 |

Foreign Exchange Risk Management

We are a global company that is exposed to foreign currency exchange rate fluctuations in the normal course of our business. As a part of our foreign exchange risk management strategy, we use derivative instruments, primarily forward contracts and purchased option contracts, to hedge the following foreign currency exposures, thereby reducing volatility of earnings or protecting fair values of assets and liabilities:

- Foreign currency-denominated assets and liabilities
- Forecasted purchases and sales in foreign currency

Summary of Foreign Exchange Hedging Positions

At March 31, 2015, we had outstanding forward exchange and purchased option contracts with gross notional values of \$2,894, which is reflective of the amounts that are normally outstanding at any point during the year. Approximately 67% of these contracts mature within three months, 9% in three to six months, 23% in six to twelve months, and 1% in more than twelve months.

The following is a summary of the primary hedging positions and corresponding fair values as of March 31, 2015:

| Currency Hedged (Buy/Sell) | Gross Notional Value | Fair Value Asset (Liability) ⁽¹⁾ |
|---------------------------------------|----------------------|---|
| Euro/U.K. Pound Sterling | \$ 839 | \$ 5 |
| Japanese Yen/U.S. Dollar | 453 | (22) |
| Japanese Yen/Euro | 303 | 11 |
| Canadian Dollar/Euro | 267 | 8 |
| U.S. Dollar/Euro | 230 | 10 |
| U.S. Dollar/U.K. Pound Sterling | 175 | 7 |
| U.K. Pound Sterling/Euro | 138 | — |
| Swiss Franc/Euro | 91 | 1 |
| Indian Rupee/U.S. Dollar | 58 | — |
| Mexican Peso/U.S. Dollar | 48 | (2) |
| Philippine Peso/U.S. Dollar | 47 | — |
| Euro/U.S. Dollar | 44 | — |
| Mexican Peso/Euro | 29 | — |
| Euro/Canadian Dollar | 23 | (1) |
| Euro/Danish Krone | 20 | — |
| All Other | 129 | — |
| Total Foreign Exchange Hedging | \$ 2,894 | \$ 17 |

(1) Represents the net receivable (payable) amount included in the Condensed Consolidated Balance Sheet at March 31, 2015.

Foreign Currency Cash Flow Hedges

We designate a portion of our foreign currency derivative contracts as cash flow hedges of our foreign currency-denominated inventory purchases, sales and expenses. The net liability fair value of these contracts was \$2 and \$30 as of March 31, 2015 and December 31, 2014, respectively.

Summary of Derivative Instruments Fair Value

The following table provides a summary of the fair value amounts of our derivative instruments:

| Designation of Derivatives | Balance Sheet Location | March 31, 2015 | December 31, 2014 |
|--|--|----------------|-------------------|
| Derivatives Designated as Hedging Instruments | | | |
| Foreign exchange contracts – forwards | Other current assets | \$ 16 | \$ 7 |
| | Other current liabilities | (23) | (39) |
| Foreign currency options | Other current assets | 5 | 2 |
| Interest rate swaps | Other long-term assets | 9 | 5 |
| | Net Designated Derivative Asset (Liability) | \$ 7 | \$ (25) |
| Derivatives NOT Designated as Hedging Instruments | | | |
| Foreign exchange contracts – forwards | Other current assets | \$ 27 | \$ 13 |
| | Other current liabilities | (8) | (19) |
| | Net Undesignated Derivative Asset (Liability) | \$ 19 | \$ (6) |
| Summary of Derivatives | | | |
| | Total Derivative Assets | \$ 57 | \$ 27 |
| | Total Derivative Liabilities | (31) | (58) |
| | Net Derivative Asset (Liability) | \$ 26 | \$ (31) |

Summary of Derivative Instruments Gains (Losses)

Derivative gains (losses) affect the income statement based on whether such derivatives are designated as hedges of underlying exposures. The following is a summary of derivative gains (losses).

Designated Derivative Instruments Gains (Losses)

The following table provides a summary of gains (losses) on derivative instruments:

| Gain (Loss) on Derivative Instruments | Three Months Ended March 31, | |
|--|---------------------------------|--------|
| | 2015 | 2014 |
| Fair Value Hedges - Interest rate contracts | | |
| Derivative gain (loss) recognized in interest expense | \$ 4 | \$ (3) |
| Hedged item (loss) gain recognized in interest expense | (4) | 3 |
| Cash Flow Hedges - Foreign exchange forward contracts and options | | |
| Derivative gain recognized in OCI (effective portion) | \$ 31 | \$ 18 |
| Derivative loss reclassified from AOCI to income - Cost of sales (effective portion) | (10) | (21) |

During the three months ended March 31, 2015 and March 31, 2014, no amount of ineffectiveness was recorded in earnings for these designated cash flow hedges and all components of each derivative's gain (loss) was included in the assessment of hedge effectiveness. In addition, no amount was recorded for an underlying exposure that did not occur or was not expected to occur.

At March 31, 2015, a net after-tax gain of \$7 was recorded in accumulated other comprehensive loss associated with our cash flow hedging activity. The entire balance is expected to be reclassified into net income within the next 12 months, providing an offsetting economic impact against the underlying anticipated transactions.

Non-Designated Derivative Instruments Gains (Losses)

Non-designated derivative instruments are primarily instruments used to hedge foreign currency-denominated assets and liabilities. They are not designated as hedges since there is a natural offset for the re-measurement of the underlying foreign currency-denominated asset or liability.

The following table provides a summary of gains on non-designated derivative instruments:

| Derivatives NOT Designated as Hedging Instruments | Location of Derivative Gain (Loss) | Three Months Ended March 31, | |
|---|-------------------------------------|---------------------------------|------|
| | | 2015 | 2014 |
| Foreign exchange contracts – forwards | Other expense – Currency gains, net | \$ 15 | \$ — |

Net currency gains and losses are included in Other expenses, net and include the mark-to-market adjustments of the derivatives not designated as hedging instruments and the related cost of those derivatives as well as the re-measurement of foreign currency-denominated assets and liabilities. During the three months ended March 31, 2015 and March 31, 2014, currency losses, net were \$6 and \$1, respectively.

Note 13 – Fair Value of Financial Assets and Liabilities

The following table represents assets and liabilities measured at fair value on a recurring basis. The basis for the measurement at fair value in all cases is Level 2 – Significant Other Observable Inputs.

| | March 31, 2015 | December 31, 2014 |
|--|----------------|-------------------|
| Assets: | | |
| Foreign exchange contracts - forwards | \$ 43 | \$ 20 |
| Foreign currency options | 5 | 2 |
| Interest rate swaps | 9 | 5 |
| Deferred compensation investments in cash surrender life insurance | 97 | 94 |
| Deferred compensation investments in mutual funds | 34 | 32 |
| Total | \$ 188 | \$ 153 |
| Liabilities: | | |
| Foreign exchange contracts - forwards | \$ 31 | \$ 58 |
| Deferred compensation plan liabilities | 141 | 135 |
| Total | \$ 172 | \$ 193 |

We utilize the income approach to measure the fair value for our derivative assets and liabilities. The income approach uses pricing models that rely on market observable inputs such as yield curves, currency exchange rates and forward prices, and therefore are classified as Level 2.

Fair value for our deferred compensation plan investments in Company-owned life insurance is reflected at cash surrender value. Fair value for our deferred compensation plan investments in mutual funds is based on quoted market prices for actively traded investments similar to those held by the plan. Fair value for deferred compensation plan liabilities is based on the fair value of investments corresponding to employees' investment selections, based on quoted prices for similar assets in actively traded markets.

Summary of Other Financial Assets and Liabilities Not Measured at Fair Value on a Recurring Basis

The estimated fair values of our other financial assets and liabilities not measured at fair value on a recurring basis were as follows:

| | March 31, 2015 | | December 31, 2014 | |
|---------------------------|-----------------|------------|-------------------|------------|
| | Carrying Amount | Fair Value | Carrying Amount | Fair Value |
| Cash and cash equivalents | \$ 872 | \$ 872 | \$ 1,411 | \$ 1,411 |
| Accounts receivable, net | 2,721 | 2,721 | 2,652 | 2,652 |
| Short-term debt | 1,333 | 1,363 | 1,427 | 1,417 |
| Long-term debt | 6,265 | 6,637 | 6,314 | 6,719 |

The fair value amounts for Cash and cash equivalents and Accounts receivable, net approximate carrying amounts due to the short maturities of these instruments. The fair value of Short and Long-term debt was estimated based on quoted market prices for publicly-traded securities or on the current rates offered to us for debt of similar maturities. The difference between the fair value and the carrying value represents the theoretical net premium or discount we would pay or receive to retire all debt at such date.

Note 14 – Employee Benefit Plans

The components of Net periodic benefit cost and other changes in plan assets and benefit obligations were as follows:

| Components of Net Periodic Benefit Costs: | Three Months Ended March 31, | | | | | |
|---|------------------------------|---------------|----------------|-------------|----------------|--------------|
| | Pension Benefits | | | | Retiree Health | |
| | U.S. Plans | | Non-U.S. Plans | | | |
| | 2015 | 2014 | 2015 | 2014 | 2015 | 2014 |
| Service cost | \$ 1 | \$ 2 | \$ 8 | \$ 9 | \$ 2 | \$ 2 |
| Interest cost | 38 | 40 | 53 | 69 | 9 | 9 |
| Expected return on plan assets | (38) | (38) | (73) | (87) | — | — |
| Recognized net actuarial loss | 7 | 2 | 19 | 14 | — | — |
| Amortization of prior service credit | (1) | — | — | (1) | (7) | (11) |
| Recognized settlement loss | 27 | 12 | — | — | — | — |
| Defined Benefit Plans | 34 | 18 | 7 | 4 | 4 | — |
| Defined contribution plans ⁽³⁾ | 16 | 15 | 9 | 10 | — | — |
| Net Periodic Benefit Cost | 50 | 33 | 16 | 14 | 4 | — |
| Other changes in plan assets and benefit obligations recognized in Other Comprehensive Loss: | | | | | | |
| Net actuarial loss ⁽¹⁾ | 88 | 197 | — | — | — | — |
| Amortization of prior service credit | 1 | — | — | 1 | 7 | 11 |
| Amortization of net actuarial loss | (34) | (14) | (19) | (14) | — | — |
| Total Recognized in Other Comprehensive Loss⁽²⁾ | 55 | 183 | (19) | (13) | 7 | 11 |
| Total Recognized in Net Periodic Benefit Cost and Other Comprehensive Loss | \$ 105 | \$ 216 | \$ (3) | \$ 1 | \$ 11 | \$ 11 |

(1) The net actuarial loss (gain) for U.S. Plans primarily reflect; i) the rereasurement of our primary U.S. pension plans as a result of the payment of periodic settlements; and ii) adjustments for the actual valuation results based on January 1st plan census data.

(2) Amounts represent the pre-tax effect included within Other comprehensive loss. Refer to Note 16 - Other Comprehensive Loss for related tax effects and the after-tax amounts.

(3) The three months ended March 31, 2015 and 2014 exclude contributions of \$2, respectively, related to our ITO business which is held for sale and reported as a discontinued operation as of March 31, 2015. Refer to Note 5 - Divestitures for additional information regarding this pending sale.

Contributions

During the three months ended March 31, 2015, we made cash contributions of \$41 (\$7 U.S. and \$34 Non-U.S.) to our defined benefit pension plans and \$13 to our retiree health benefit plans. We presently anticipate additional cash contributions of \$299 (\$173 U.S. and \$126 Non-U.S.) to our defined benefit pension plans and \$58 to our retiree health benefit plans in 2015 for total full-year cash contributions of approximately \$340 (\$180 U.S. and \$160 Non-

U.S.) to our defined benefit pension plans and \$71 to our retiree health benefit plans. In 2014, full-year cash contributions to our defined benefit pension plans were \$284 (\$124 U.S. and \$160 Non-U.S.) and \$70 to our retiree health benefit plans.

Note 15 – Shareholders' Equity

| | Common Stock | Additional Paid-in Capital | Treasury Stock | Retained Earnings | AOCL ⁽¹⁾ | Xerox Shareholders' Equity | Non-controlling Interests | Total Equity |
|--|-----------------|----------------------------|-----------------|-------------------|---------------------|----------------------------|---------------------------|------------------|
| Balance at December 31, 2014 | \$ 1,124 | \$ 4,283 | \$ (105) | \$ 9,491 | \$ (4,159) | \$ 10,634 | \$ 75 | \$ 10,709 |
| Comprehensive income (loss), net | — | — | — | 225 | (381) | (156) | 4 | (152) |
| Cash dividends declared-common ⁽²⁾ | — | — | — | (79) | — | (79) | — | (79) |
| Cash dividends declared - preferred ⁽³⁾ | — | — | — | (6) | — | (6) | — | (6) |
| Stock option and incentive plans, net | 1 | 30 | — | — | — | 31 | — | 31 |
| Payments to acquire treasury stock, including fees | — | — | (216) | — | — | (216) | — | (216) |
| Cancellation of treasury stock | (12) | (162) | 174 | — | — | — | — | — |
| Distributions to noncontrolling interests | — | — | — | — | — | — | (41) | (41) |
| Balance at March 31, 2015 | <u>\$ 1,113</u> | <u>\$ 4,151</u> | <u>\$ (147)</u> | <u>\$ 9,631</u> | <u>\$ (4,540)</u> | <u>\$ 10,208</u> | <u>\$ 38</u> | <u>\$ 10,246</u> |

| | Common Stock | Additional Paid-in Capital | Treasury Stock | Retained Earnings | AOCL ⁽¹⁾ | Xerox Shareholders' Equity | Non-controlling Interests | Total Equity |
|--|-----------------|----------------------------|-----------------|-------------------|---------------------|----------------------------|---------------------------|------------------|
| Balance at December 31, 2013 | \$ 1,210 | \$ 5,282 | \$ (252) | \$ 8,839 | \$ (2,779) | \$ 12,300 | \$ 119 | \$ 12,419 |
| Comprehensive income (loss), net | — | — | — | 281 | (59) | 222 | 5 | 227 |
| Cash dividends declared-common ⁽²⁾ | — | — | — | (75) | — | (75) | — | (75) |
| Cash dividends declared - preferred ⁽³⁾ | — | — | — | (6) | — | (6) | — | (6) |
| Conversion of notes to common stock | 1 | 8 | — | — | — | 9 | — | 9 |
| Stock option and incentive plans, net | 3 | 45 | — | — | — | 48 | — | 48 |
| Payments to acquire treasury stock, including fees | — | — | (275) | — | — | (275) | — | (275) |
| Cancellation of treasury stock | (28) | (295) | 323 | — | — | — | — | — |
| Distributions to noncontrolling interests | — | — | — | — | — | — | (11) | (11) |
| Balance at March 31, 2014 | <u>\$ 1,186</u> | <u>\$ 5,040</u> | <u>\$ (204)</u> | <u>\$ 9,039</u> | <u>\$ (2,838)</u> | <u>\$ 12,223</u> | <u>\$ 113</u> | <u>\$ 12,336</u> |

(1) Refer to Note 16 - Other Comprehensive Loss for components of AOCL.

(2) Cash dividends declared on common stock of \$0.07 per share and \$0.0625 per share in the first quarter of 2015 and 2014, respectively.

(3) Cash dividends declared on preferred stock of \$20.00 per share in the first quarter of 2015 and 2014.

Treasury Stock

The following is a summary of the purchases of common stock made during the three months ended March 31, 2015 under our authorized stock repurchase programs (shares in thousands):

| | Shares | Amount |
|--------------------------|---------------|---------------|
| December 31, 2014 | 7,609 | \$ 105 |
| Purchases ⁽¹⁾ | 16,118 | 216 |
| Cancellations | (12,679) | (174) |
| March 31, 2015 | <u>11,048</u> | <u>\$ 147</u> |

(1) Includes associated fees.

Note 16 - Other Comprehensive Loss

Other Comprehensive Loss is comprised of the following:

| | Three Months Ended March 31, | | | |
|---|------------------------------|-----------------|-----------------|----------------|
| | 2015 | | 2014 | |
| | Pre-tax | Net of Tax | Pre-tax | Net of Tax |
| Translation Adjustments (Losses) Gains | \$ (506) | \$ (509) | \$ 2 | \$ (1) |
| Unrealized Gains (Losses): | | | | |
| Changes in fair value of cash flow hedges - gains | 31 | 25 | 18 | 13 |
| Changes in cash flow hedges reclassified to earnings ⁽¹⁾ | 10 | 5 | 21 | 14 |
| Other losses | (1) | (1) | (1) | (1) |
| Net Unrealized Gains | <u>40</u> | <u>29</u> | <u>38</u> | <u>26</u> |
| Defined Benefit Plans (Losses) Gains: | | | | |
| Net actuarial losses | (88) | (54) | (197) | (122) |
| Prior service amortization ⁽²⁾ | (8) | (5) | (12) | (7) |
| Actuarial loss amortization ⁽²⁾ | 53 | 35 | 28 | 19 |
| Fuji Xerox changes in defined benefit plans, net ⁽³⁾ | 19 | 19 | 27 | 27 |
| Other gains (losses) ⁽⁴⁾ | 103 | 103 | (1) | (1) |
| Changes in Defined Benefit Plans Gains (Losses) | <u>79</u> | <u>98</u> | <u>(155)</u> | <u>(84)</u> |
| Other Comprehensive Loss | (387) | (382) | (115) | (59) |
| Less: Other comprehensive loss attributable to noncontrolling interests | (1) | (1) | — | — |
| Other Comprehensive Loss Attributable to Xerox | <u>\$ (386)</u> | <u>\$ (381)</u> | <u>\$ (115)</u> | <u>\$ (59)</u> |

(1) Reclassified to Cost of sales - refer to Note 12 - Financial Instruments for additional information regarding our cash flow hedges.

(2) Reclassified to Total Net Periodic Benefit Cost - refer to Note 14 - Employee Benefit Plans for additional information.

(3) Represents our share of Fuji Xerox's benefit plan changes.

(4) Primarily represents currency impact on cumulative amount of benefit plan net actuarial losses and prior service credits in AOCL.

Accumulated Other Comprehensive Loss (AOCL)

AOCL is comprised of the following:

| | March 31, 2015 | December 31, 2014 |
|---|-------------------|-------------------|
| Cumulative translation adjustments | \$ (2,251) | \$ (1,743) |
| Other unrealized gains (losses), net | 7 | (22) |
| Benefit plans net actuarial losses and prior service credits ⁽¹⁾ | (2,296) | (2,394) |
| Total Accumulated Other Comprehensive Loss Attributable to Xerox | <u>\$ (4,540)</u> | <u>\$ (4,159)</u> |

(1) Includes our share of Fuji Xerox.

Note 17 – Earnings per Share

The following table sets forth the computation of basic and diluted earnings per share of common stock (shares in thousands):

| | Three Months Ended March 31, | |
|--|---------------------------------|------------------|
| | 2015 | 2014 |
| Basic Earnings per Share: | | |
| Net income from continuing operations attributable to Xerox | \$ 191 | \$ 266 |
| Accrued dividends on preferred stock | (6) | (6) |
| Adjusted Net Income From Continuing Operations Available to Common Shareholders | 185 | 260 |
| Net income from discontinued operations attributable to Xerox | 34 | 15 |
| Adjusted Net Income Available to Common Shareholders | \$ 219 | \$ 275 |
| Weighted average common shares outstanding | 1,109,999 | 1,178,828 |
| Basic Earnings per Share: | | |
| Continuing operations | \$ 0.17 | \$ 0.22 |
| Discontinued operations | 0.03 | 0.01 |
| Total | \$ 0.20 | \$ 0.23 |
| Diluted Earnings per Share: | | |
| Net income from continuing operations attributable to Xerox | \$ 191 | \$ 266 |
| Accrued dividends on preferred stock | (6) | (6) |
| Adjusted Net Income From Continuing Operations Available to Common Shareholders | \$ 185 | \$ 260 |
| Net income from discontinued operations attributable to Xerox | 34 | 15 |
| Adjusted Net Income Available to Common Shareholders | \$ 219 | \$ 275 |
| Weighted average common shares outstanding | 1,109,999 | 1,178,828 |
| Common shares issuable with respect to: | | |
| Stock options | 1,879 | 3,580 |
| Restricted stock and performance shares | 14,740 | 15,021 |
| Convertible preferred stock | — | — |
| Convertible securities | — | 332 |
| Adjusted Weighted Average Common Shares Outstanding | 1,126,618 | 1,197,761 |
| Diluted Earnings per Share: | | |
| Continuing operations | \$ 0.16 | \$ 0.22 |
| Discontinued operations | 0.03 | 0.01 |
| Total | \$ 0.19 | \$ 0.23 |
| The following securities were not included in the computation of diluted earnings per share as they were either contingently issuable shares or shares that if included would have been anti-dilutive: | | |
| Stock options | 2,716 | 7,742 |
| Restricted stock and performance shares | 16,730 | 19,183 |
| Convertible preferred stock | 26,966 | 26,966 |
| Total Anti-Dilutive Securities | 46,412 | 53,891 |
| Dividends per Common Share | \$ 0.0700 | \$ 0.0625 |

Note 18 – Contingencies and Litigation

Legal Matters

As more fully discussed below, we are involved in a variety of claims, lawsuits, investigations and proceedings concerning securities law, intellectual property law, environmental law, employment law and the Employee Retirement Income Security Act (ERISA). We determine whether an estimated loss from a contingency should be accrued by assessing whether a loss is deemed probable and can be reasonably estimated. We assess our potential liability by analyzing our litigation and regulatory matters using available information. We develop our views on estimated losses in consultation with outside counsel handling our defense in these matters, which involves an analysis of potential results, assuming a combination of litigation and settlement strategies. Should developments in any of these matters cause a change in our determination as to an unfavorable outcome and result in the need to recognize a material accrual, or should any of these matters result in a final adverse judgment or be settled for significant amounts, they could have a material adverse effect on our results of operations, cash flows and financial position in the period or periods in which such change in determination, judgment or settlement occurs.

Brazil Tax and Labor Contingencies

Our Brazilian operations are involved in various litigation matters and have received or been the subject of numerous governmental assessments related to indirect and other taxes, as well as disputes associated with former employees and contract labor. The tax matters, which comprise a significant portion of the total contingencies, principally relate to claims for taxes on the internal transfer of inventory, municipal service taxes on rentals, gross revenue taxes and import taxes and duties. We are disputing these tax matters and intend to vigorously defend our position. Based on the opinion of legal counsel and current reserves for those matters deemed probable of loss, we do not believe that the ultimate resolution of these matters will materially impact our results of operations, financial position or cash flows. The labor matters principally relate to claims made by former employees and contract labor for the equivalent payment of all social security and other related labor benefits, as well as consequential tax claims, as if they were regular employees.

As of March 31, 2015, the total amounts related to the unreserved portion of the tax and labor contingencies, inclusive of any related interest, amounted to approximately \$699, with the decrease from December 31, 2014 balance of approximately \$817 primarily related to currency partially offset by interest. With respect to the unreserved balance of \$699, the majority has been assessed by management as being remote as to the likelihood of ultimately resulting in a loss to the Company. In connection with the above proceedings, customary local regulations may require us to make escrow cash deposits or post other security of up to half of the total amount in dispute. As of March 31, 2015, we had \$104 of escrow cash deposits for matters we are disputing, and there are liens on certain Brazilian assets with a net book value of \$15 and additional letters of credit of approximately \$209, which include associated indexation. Generally, any escrowed amounts would be refundable and any liens would be removed to the extent the matters are resolved in our favor. We routinely assess all these matters as to probability of ultimately incurring a liability against our Brazilian operations and record our best estimate of the ultimate loss in situations where we assess the likelihood of an ultimate loss as probable.

Litigation Against the Company

State of Texas v. Xerox Corporation, Xerox State Healthcare, LLC, and ACS State Healthcare, LLC, a Xerox Corporation: On May 9, 2014, the State of Texas, via the Texas Office of Attorney General (the "State"), filed a lawsuit in the 53rd Judicial District Court of Travis County, Texas. The lawsuit alleges that Xerox Corporation, Xerox State Healthcare, LLC and ACS State Healthcare (collectively "Xerox" or the "Company") violated the Texas Medicaid Fraud Prevention Act in the administration of its contract with the Texas Department of Health and Human Services ("HHSC"). The State alleges that the Company made false representations of material facts regarding the processes, procedures, implementation and results regarding the prior authorization of orthodontic claims. The State seeks recovery of actual damages, two times the amount of any overpayments made as a result of unlawful acts, civil penalties, pre- and post-judgment interest and all costs and attorneys' fees. The State references the amount in controversy as exceeding hundreds of millions of dollars. Xerox filed its Answer in June, 2014 denying all allegations. Xerox will continue to vigorously defend itself in this matter. We do not believe it is probable that we will incur a material loss in excess of the amount accrued for this matter. In the course of litigation, we periodically engage in discussions with plaintiff's counsel for possible resolution of the matter. Should developments cause a change in our determination as to an unfavorable outcome, or result in a final adverse judgment or settlement for a significant amount, there could be a material adverse effect on our results of operations, cash flows and financial position in the period in which such change in determination, judgment or settlement occurs.

Other Contingencies

We have issued or provided the following guarantees as of March 31, 2015:

- \$412 for letters of credit issued to (i) guarantee our performance under certain services contracts; (ii) support certain insurance programs; and (iii) support our obligations related to the Brazil tax and labor contingencies.
- \$688 for outstanding surety bonds. Certain contracts, primarily those involving public sector customers, require us to provide a surety bond as a guarantee of our performance of contractual obligations.

In general, we would only be liable for the amount of these guarantees in the event of default in our performance of our obligations under each contract; the probability of which we believe is remote. We believe that our capacity in the surety markets as well as under various credit arrangements (including our Credit Facility) is sufficient to allow us to respond to future requests for proposals that require such credit support.

We have service arrangements where we service third party student loans in the Federal Family Education Loan program (FFEL) on behalf of various financial institutions. We service these loans for investors under outsourcing arrangements and do not acquire any servicing rights that are transferable by us to a third party. At March 31, 2015, we serviced a FFEL portfolio of approximately 2.6 million loans with an outstanding principal balance of approximately \$38.1 billion. Some servicing agreements contain provisions that, under certain circumstances, require us to purchase the loans from the investor if the loan guaranty has been permanently terminated as a result of a loan default caused by our servicing error. If defaults caused by us are cured during an initial period, any obligation we may have to purchase these loans expires. Loans that we purchase may be subsequently cured, the guaranty reinstated and the loans repackaged for sale to third parties. We evaluate our exposure under our purchase obligations on defaulted loans and establish a reserve for potential losses, or default liability reserve, through a charge to the provision for loss on defaulted loans purchased. The reserve is evaluated periodically and adjusted based upon management's analysis of the historical performance of the defaulted loans. As of March 31, 2015, other current liabilities included reserves of approximately \$3 for losses on defaulted loans purchased. In addition to potential purchase obligations arising from servicing errors, various laws and regulations applicable to student loan borrowers could give rise to fines, penalties and other liabilities associated with loan servicing errors.

ITEM 2 — MANAGEMENT’S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following Management’s Discussion and Analysis (MD&A) is intended to help the reader understand the results of operations and financial condition of Xerox Corporation. MD&A is provided as a supplement to, and should be read in conjunction with, our Condensed Consolidated Financial Statements and the accompanying notes.

Throughout this document, references to “we,” “our,” the “Company,” and “Xerox” refer to Xerox Corporation and its subsidiaries. References to “Xerox Corporation” refer to the stand-alone parent company and do not include its subsidiaries.

Currency Impact

To understand the trends in the business, we believe that it is helpful to analyze the impact of changes in the translation of foreign currencies into U.S. dollars on revenue and expenses. We refer to this analysis as “constant currency”; “currency impact” or “the impact from currency.” This impact is calculated by translating current period activity in local currency using the comparable prior year period’s currency translation rate. This impact is calculated for all countries where the functional currency is the local country currency. Revenues and expenses from our developing market countries (Latin America, Brazil, the Middle East, India, Eurasia and Central-Eastern Europe) are reflected at actual exchange rates for all periods presented, since these countries generally have volatile currency and inflationary environments, and our operations in these countries have historically implemented pricing actions to recover the impact of inflation and devaluation. We do not hedge the translation effect of revenues or expenses denominated in currencies where the local currency is the functional currency.

Overview

First quarter 2015 results were mixed. Several segments of our Services business performed well, but overall Services segment results were below expectations driven by higher implementation costs in certain Health Enterprise platform accounts. Results in Document Technology largely met expectations and included the negative impact of currency as well as higher pension costs.

First quarter 2015 total revenue of \$4.5 billion declined 6% from first quarter 2014, which includes a 4% negative impact from currency. Services segment revenues, which represented 56% of total revenue, decreased 3%, including a 4% negative impact from currency. Services segment margin of 7.5% decreased 1.1-percentage points as compared to the prior year primarily due to higher costs associated with our Health Enterprise platform implementations. Document Technology segment revenues decreased by 10%, including a 4% negative impact from currency, and reflected declines in equipment sales and post-sale revenue. Document Technology segment margin of 11.1% decreased 1.1-percentage points as compared to prior year primarily due to the expected increase in pension costs.

Net income from continuing operations attributable to Xerox for the first quarter 2015 and 2014 was \$191 million and \$266 million, respectively, and included \$48 million of after-tax amortization of intangibles in both periods.

Cash flow from operations was \$113 million for the first quarter 2015, as compared to \$286 million for the first quarter 2014. The \$173 million decrease primarily reflects a higher cash usage for working capital (accounts receivable, inventory and accounts payables) primarily due to timing. Cash used in investing activities of \$98 million reflects capital expenditures of \$95 million and acquisitions of \$28 million partially offset by \$19 million of proceeds primarily from the sale of assets. Cash used in financing activities was \$485 million, reflecting \$216 million for share repurchases, \$150 million for net payments on debt and \$76 million for dividends.

2015 Outlook

For the remainder of 2015, we expect increased currency headwinds, lower signings and acquisition timing to impact revenue; and Services margin to be impacted by increased implementation costs in legacy Health Enterprise accounts. We expect total revenues to be down about 1% for full year 2015, excluding the impact of currency, which we expect to have a 4-percentage point negative impact in 2015.

In our Services segment, we expect revenue growth to be at the lower end of the 2 to 4% range, excluding the impact of currency, reflecting lower signings as well as the timing of new contract ramp and lost contract run-off. Services segment margin is expected to be lower than our previous outlook and in the range of 8.5 to 9.0% due to higher costs related to our Health Enterprise implementations and incremental investments not yet fully offset by productivity gains in the Services segment.

In our Document Technology segment, we expect revenue to decline 4 to 5%, excluding the impact of currency, which is in-line with our previous outlook. Document Technology segment margin is likewise expected to be in-line with previous outlook, which was a range of 11 to 13%.

Our capital allocation plans for 2015 remain consistent with previous expectations.

Financial Review

Revenues

| (in millions) | Three Months Ended March 31, | | | | Three Months Ended March 31, | |
|---|---------------------------------|-----------------|--------------|-------------|---------------------------------|-------------------------------|
| | 2015 | 2014 | % Change | CC % Change | % of Total Revenue 2015 | % of Total Revenue 2014 |
| Equipment sales | \$ 624 | \$ 715 | (13)% | (8)% | 14% | 15% |
| Annuity revenue | 3,845 | 4,056 | (5)% | (1)% | 86% | 85% |
| Total Revenue | \$ 4,469 | \$ 4,771 | (6)% | (2)% | 100% | 100% |
| Reconciliation to Condensed Consolidated Statements of Income: | | | | | | |
| Sales | \$ 1,126 | \$ 1,257 | (10)% | (7)% | | |
| Less: Supplies, paper and other sales | (502) | (542) | (7)% | (5)% | | |
| Equipment Sales | \$ 624 | \$ 715 | (13)% | (8)% | | |
| Outsourcing, maintenance and rentals | \$ 3,253 | \$ 3,414 | (5)% | (1)% | | |
| Add: Supplies, paper and other sales | 502 | 542 | (7)% | (5)% | | |
| Add: Financing | 90 | 100 | (10)% | (3)% | | |
| Annuity Revenue | \$ 3,845 | \$ 4,056 | (5)% | (1)% | | |

CC - See "Non-GAAP Financial Measures" section for description of Constant Currency

First quarter 2015 **Total revenues** decreased 6% as compared to first quarter 2014, with a 4-percentage point negative impact from currency. The 4-percentage point negative impact from currency reflects the significant weakening of our major foreign currencies against the U.S. Dollar as compared to the prior year. On a revenue weighted basis, our major European currencies and the Canadian dollar were approximately 17% weaker against the U.S. dollar as compared to the prior year. Revenues from these major foreign currencies comprise approximately 25% of our Consolidated revenues. First quarter 2015 total revenues reflected the following:

- **Annuity revenue** decreased 5% as compared to first quarter 2014, with a 4-percentage point negative impact from currency. Annuity revenue is comprised of the following:
 - **Outsourcing, maintenance and rentals revenue** of \$3,253 million includes outsourcing revenue within our Services segment and maintenance revenue (including bundled supplies) and rental revenue, both primarily within our Document Technology segment. The decrease of 5% was primarily due to a 4-percentage point negative impact from currency, and a decline in the Document Technology segment mostly offset by growth in the Services segment.
 - **Supplies, paper and other sales** of \$502 million includes unbundled supplies and other sales, primarily within our Document Technology segment. The decrease of 7% was primarily due to a 2-percentage point negative impact from currency and lower supplies demand primarily resulting from lower equipment sales in prior periods and continued weakness in developing markets.
 - **Financing revenue** is generated from financed sale transactions primarily within our Document Technology segment. The decrease of 10% reflects a 7-percentage point negative impact from currency and a lower finance receivable balance as a result of lower originations from decreased equipment sales. See "Sales of Finance Receivables" section for further discussion.
- **Equipment sales revenue** is reported primarily within our Document Technology segment and the Document Outsourcing business within our Services segment. Equipment sales revenue decreased 13% as compared to first quarter 2014, with a 5-percentage point negative impact from currency. The decline was driven by lower entry and production equipment sales and overall price declines that continue to be within our historical range of 5% to 10%.

Additional analysis of the change in revenue for each business segment is included in the "Segment Review" section.

Costs, Expenses and Other Income

Summary of Key Financial Ratios

The following is a summary of key financial ratios used to assess our performance:

| | Three Months Ended March 31, | | Change |
|---------------------------------------|---------------------------------|-------------|------------------|
| | 2015 | 2014 | |
| Total Gross Margin | 31.2% | 31.5% | (0.3) pts |
| RD&E as a % of Revenue | 3.2% | 3.0% | 0.2 pts |
| SAG as a % of Revenue | 20.5% | 19.8% | 0.7 pts |
| Operating Margin⁽¹⁾ | 7.6% | 8.7% | (1.1) pts |
| Pre-tax Income Margin | 4.5% | 5.7% | (1.2) pts |

Operating Margin

First quarter 2015 operating margin¹ of 7.6% decreased 1.1-percentage points as compared to first quarter 2014, driven by a 0.9-percentage point increase in operating expenses as a percent of revenue and a decline in gross margin of 0.3-percentage points. The operating margin decrease reflects lower revenue and higher costs associated with our Government Healthcare Health Enterprise platform implementations as well as higher year-over-year pension expense and settlement losses (collectively referred to as "pension expense"). These negative impacts were partially offset by benefits from restructuring and productivity improvements and moderating net currency benefits primarily from yen-based purchases. We continue to expect higher year-over-year pension expense throughout 2015 as a result of changes in the discount rate and the estimated impact on settlement losses.

(1) Refer to the Operating Margin reconciliation table in the Non-GAAP Financial Measures section.

Gross Margins

First quarter 2015 gross margin of 31.2% decreased 0.3-percentage points as compared to first quarter 2014. Document Technology gross margin increased 0.8-percentage points while Services gross margin decreased 0.3-percentage points as compared to first quarter 2014. These impacts combined with a higher proportion of our revenue from Services (which historically has a lower gross margin) resulted in a modest reduction in overall gross margin.

Additional analysis of the change in gross margin for each business segment is included in the "Segment Review" section.

Research, Development and Engineering Expenses (RD&E)

| (in millions) | Three Months Ended March 31, | | Change |
|--------------------------------|---------------------------------|---------------|---------------|
| | 2015 | 2014 | |
| R&D | \$ 109 | \$ 114 | \$ (5) |
| Sustaining engineering | 32 | 31 | 1 |
| Total RD&E Expenses | \$ 141 | \$ 145 | \$ (4) |

First quarter 2015 RD&E as a percentage of revenue of 3.2% increased 0.2-percentage points from first quarter 2014. This increase was due primarily to the total company revenue decline and was only partially offset by benefits from the higher mix of Services revenue (which historically has lower RD&E as a percentage of revenue) and modest restructuring and productivity improvements.

RD&E of \$141 million was \$4 million lower than first quarter 2014, reflecting the impact of restructuring and productivity improvements. Innovation at Xerox is a core strength, and we continue to invest at levels that enhance our competitiveness, particularly in Services, color and software. R&D is strategically coordinated with Fuji Xerox.

Selling, Administrative and General Expenses (SAG)

SAG as a percentage of revenue of 20.5% increased 0.7-percentage points from first quarter 2014. The increase was driven by increased investments in Services and higher pension and bad debt expense while total company revenue declined, partially offset by the higher mix of Services revenue (which historically has lower SAG as a percentage of revenue) and restructuring and productivity improvements.

SAG of \$915 million was \$30 million lower than first quarter 2014. SAG expenses include a \$36 million favorable impact from currency and reflect the following:

- \$34 million decrease in selling expenses.
- \$2 million decrease in general and administrative expenses.
- \$6 million increase in bad debt expense as the first quarter 2014 benefit from a prior period write-off recovery did not repeat. First quarter 2015 bad debt expense remained at less than one percent of receivables.

Restructuring and Asset Impairment Charges

During first quarter 2015, we recorded net restructuring and asset impairment charges of \$14 million, which includes \$21 million of severance costs related to headcount reductions of approximately 580 employees worldwide, and \$1 million of lease cancellation costs. These costs were partially offset by \$8 million of net reversals for changes in estimated reserves from prior period initiatives.

During first quarter 2014, we recorded net restructuring and asset impairment charges of \$26 million, which included \$27 million of severance costs related to headcount reductions of approximately 1,200 employees worldwide, \$1 million of lease cancellation costs and \$4 million of asset impairments. These costs were partially offset by \$6 million of net reversals for changes in estimated reserves from prior period initiatives.

The restructuring reserve balance as of March 31, 2015 for all programs was \$74 million, of which \$73 million is expected to be spent over the next twelve months.

We expect to incur additional restructuring charges of approximately \$0.02 per diluted share in the second quarter of 2015, for actions and initiatives which have not yet been finalized.

Refer to Note 10 - Restructuring Programs, in the Condensed Consolidated Financial Statements for additional information regarding our restructuring programs.

Worldwide Employment

Worldwide employment of approximately 145,600 at March 31, 2015 decreased approximately 1,900 from December 31, 2014, primarily due to the impact of restructuring actions and productivity improvements. Total headcount includes approximately 9,800 employees who are expected to transfer to Atos upon closure of the sale of our ITO business.

Other Expenses, Net

| (in millions) | Three Months Ended March 31, | |
|---|---------------------------------|--------------|
| | 2015 | 2014 |
| Non-financing interest expense | \$ 56 | \$ 63 |
| Interest income | (2) | (2) |
| Gains on sales of businesses and assets | (16) | (30) |
| Currency losses, net | 6 | 1 |
| Litigation matters | (1) | (1) |
| Loss on sales of accounts receivable | 3 | 4 |
| Deferred compensation investment gains | (4) | (2) |
| All other expenses, net | 4 | 6 |
| Total Other Expenses, Net | \$ 46 | \$ 39 |

Note: Total Other Expenses, Net with the exception of Deferred compensation investment gains are included in the Other segment. Deferred compensation investment (gains) losses are included in the Services segment together with the related deferred compensation expense/income.

Non-Financing Interest Expense: First quarter 2015 non-financing interest expense of \$56 million was \$7 million lower than first quarter 2014. When non-financing interest expense is combined with financing interest expense (cost of financing), total company interest expense declined by \$10 million from first quarter 2014, driven by a lower average cost of debt and a lower average debt balance.

Currency losses, net: First quarter 2015 currency losses are primarily related to volatility in worldwide exchange rates.

Gains on Sales of Businesses and Assets: During first quarter 2015, we sold surplus technology assets and recognized a \$14 million gain on the sale. During first quarter 2014, we sold a surplus facility in Latin America and recognized a \$30 million gain on the sale.

Income Taxes

First quarter 2015 effective tax rate was 19.4%. On an adjusted basis¹, first quarter 2015 tax rate was 24.5%, which was lower than the U.S. statutory tax rate primarily due to foreign tax credits resulting from anticipated dividends from our foreign subsidiaries and the geographical mix of profits.

First quarter 2014 effective tax rate was 15.5%. On an adjusted basis¹, first quarter 2014 tax rate was 20.4%, which was lower than the U.S. statutory tax rate primarily due to a net benefit of \$33 million resulting from the redetermination of certain unrecognized tax positions upon conclusion of several audits as well as foreign tax credits from anticipated dividends.

Xerox operations are widely dispersed. The statutory tax rate in most non-U.S. jurisdictions is lower than the combined U.S. and state tax rate. The amount of income subject to these lower foreign rates relative to the amount of U.S. income will impact our effective tax rate. However, no one country outside of the U.S. is a significant factor to our overall effective tax rate. Certain foreign income is subject to U.S. tax net of any available foreign tax credits. Our full-year effective tax rate includes a benefit of approximately 12-percentage points from these non-U.S. operations, which is slightly higher than 2014 due to the geographical mix of profits.

Our effective tax rate is based on nonrecurring events as well as recurring factors, including the taxation of foreign income. In addition, our effective tax rate will change based on discrete or other nonrecurring events that may not be predictable. Excluding the effects of intangibles amortization, we anticipate that our effective tax rate for second quarter and full year 2015 will be approximately 25% to 27%.

(1) Refer to the Effective Tax reconciliation table in the Non-GAAP Financial Measures section.

Equity in Net Income of Unconsolidated Affiliates

| (in millions) | Three Months Ended March 31, | |
|--|---------------------------------|-------|
| | 2015 | 2014 |
| Total equity in net income of unconsolidated affiliates | \$ 34 | \$ 42 |
| Fuji Xerox after-tax restructuring costs included in equity income | 1 | 3 |

Equity in net income of unconsolidated affiliates primarily reflects our 25% share of Fuji Xerox net income. First quarter 2015 equity income was \$34 million, a decrease of \$8 million compared to first quarter 2014. The decrease is primarily driven by translation currency impacts. First quarter 2015 and 2014 equity income includes \$1 million and \$3 million, respectively, of charges related to our share of Fuji Xerox after-tax restructuring.

Net Income from Continuing Operations

First quarter 2015 net income from continuing operations attributable to Xerox was \$191 million, or \$0.16 per diluted share. On an adjusted basis¹, net income from continuing operations attributable to Xerox was \$239 million, or \$0.21 per diluted share. First quarter 2015 adjustments to net income reflect the amortization of intangible assets.

First quarter 2014 net income from continuing operations attributable to Xerox was \$266 million, or \$0.22 per diluted share. On an adjusted basis¹, net income from continuing operations attributable to Xerox was \$314 million, or \$0.26 per diluted share. First quarter 2014 adjustments to net income reflect the amortization of intangible assets.

Refer to Note 17 - Earnings per Share, in the Condensed Consolidated Financial Statements, for additional information regarding the calculation of basic and diluted earnings per share.

(1) Refer to the Net Income and EPS reconciliation table in the Non-GAAP Financial Measures section.

Discontinued Operations

Refer to Note 5 - Divestitures, in the Condensed Consolidated Financial Statements, for additional information regarding discontinued operations.

Net Income

First quarter 2015 net income attributable to Xerox was \$225 million, or \$0.19 per diluted share. First quarter 2014 net income attributable to Xerox was \$281 million, or \$0.23 per diluted share.

Other Comprehensive (Loss) Income

First quarter 2015 Other comprehensive loss attributable to Xerox was \$381 million as compared to a \$59 million loss in the first quarter 2014. The increased loss of \$322 million was primarily due to losses of \$509 million in the first quarter 2015 from the translation of our foreign currency denominated net assets as compared to a loss of \$1 million in the first quarter 2014. The translation losses in first quarter 2015 are primarily the result of the significant weakening of our major foreign currencies as compared to the U.S. Dollar. Our major foreign currencies weakened during first quarter 2015 as follows: Euro - 11%, Canadian Dollar - 8% and Pound Sterling - 5%. The translation losses were partially offset by net gains of \$98 million in the first quarter 2015 from changes in our defined benefit plans as compared to losses of \$84 million in the first quarter 2014.

Refer to Note 14 - Employee Benefit Plans, in the Condensed Consolidated Financial Statements, for additional information regarding net changes in our defined benefit plans and related losses and gains.

Segment Review

| (in millions) | Three Months Ended March 31, | | | | | |
|---------------------|------------------------------|-----------------|-----------------|--------------------|-----------------------|----------------|
| | Equipment Sales Revenue | Annuity Revenue | Total Revenue | % of Total Revenue | Segment Profit (Loss) | Segment Margin |
| 2015 | | | | | | |
| Services | \$ 97 | \$ 2,417 | \$ 2,514 | 56% | \$ 189 | 7.5 % |
| Document Technology | 509 | 1,321 | 1,830 | 41% | 203 | 11.1 % |
| Other | 18 | 107 | 125 | 3% | (62) | (49.6)% |
| Total | \$ 624 | \$ 3,845 | \$ 4,469 | 100% | \$ 330 | 7.4 % |
| 2014 | | | | | | |
| Services | \$ 116 | \$ 2,469 | \$ 2,585 | 54% | \$ 222 | 8.6 % |
| Document Technology | 576 | 1,468 | 2,044 | 43% | 249 | 12.2 % |
| Other | 23 | 119 | 142 | 3% | (50) | (35.2)% |
| Total | \$ 715 | \$ 4,056 | \$ 4,771 | 100% | \$ 421 | 8.8 % |

Services

Our Services segment comprises two service offerings: Business Process Outsourcing (BPO) and Document Outsourcing (DO).

Revenue

| (in millions) | Three Months Ended March 31, | | % Change | CC % Change |
|---------------------------------|------------------------------|-----------------|-------------|-------------|
| | 2015 | 2014 | | |
| Business Processing Outsourcing | \$ 1,734 | \$ 1,767 | (2)% | 1% |
| Document Outsourcing | 780 | 818 | (5)% | 2% |
| Total Services Revenue | \$ 2,514 | \$ 2,585 | (3)% | 1% |

CC - See "Non-GAAP Financial Measures" section for description of Constant Currency

First quarter 2015 Services revenue of \$2,514 million was 56% of total revenue and decreased 3% from first quarter 2014, with a 4-percentage point negative impact from currency.

- BPO revenue decreased 2% with a 3-percentage point negative impact from currency, and represented 69% of total Services revenue. Growth from acquisitions and organic growth in several lines of business was partially offset by a combined 4.0-percentage point anticipated decline from the run-off of the student loan business and the Texas Medicaid contract. This negative year-over-year impact pressured total Services revenue growth by 2.7-percentage points and will dissipate in the second half of 2015.
 - In first quarter 2015, BPO revenue mix across the major business areas was as follows: commercial business groups (excluding healthcare) - 45%; public sector - 27%; commercial healthcare - 15%; and government healthcare - 13%.
- DO revenue decreased 5% with a 7-percentage point negative impact from currency, and represented 31% of total Services revenue. Growth in the partner print services offerings was partially offset by declines in non-U.S. markets due to contract run-off and new contract ramp timing.

We anticipate that the Services segment revenue growth will improve in the second half of 2015, as we lap the impact of the 2014 loss of the Texas Medicaid contract and the loss of the student loan business and we begin to ramp the New York MMIS and the pending Florida tolling arrangements. See "Signings" section for additional information regarding these contracts.

Segment Margin

First quarter 2015 Services segment margin of 7.5% decreased 1.1-percentage points from first quarter 2014, driven by a modest decline in gross margin and increased SAG. Operating margins improved across Document Outsourcing and several BPO lines of business. Lower revenue and increased expenses associated with our Government Healthcare Health Enterprise platform implementations, targeted investments in go-to-market and leadership resources and increased compensation and benefit expenses, combined with price declines that were consistent with prior periods, more than offset productivity improvements and restructuring benefits.

Metrics

Signings: Signings are defined as estimated future revenues from contracts signed during the period, including renewals of existing contracts. First quarter 2015 Services signings were \$2.4 billion in Total Contract Value (TCV).

Signings were as follows:

| (in billions) | Three Months Ended March 31, 2015 | |
|-----------------------|--------------------------------------|------------|
| BPO | \$ | 1.8 |
| DO | | 0.6 |
| Total Signings | \$ | 2.4 |

Signings decreased 13% from first quarter 2014. The decrease reflects a decline in new business signings and a measurably lower level of renewal decision opportunities. Signings on a trailing twelve month (TTM) basis decreased 10% from the comparable prior year period. New business annual recurring revenue (ARR) and non-recurring revenue (NRR) decreased 26% from first quarter 2014 and decreased 17% on a TTM basis. The above DO signings amount does not include signings from our growing partner print services offerings. As of March 31, 2015, there were two significant new business opportunities with combined TCV in excess of \$1 billion that were awarded in 2014 but were not signed, and approved, the New York MMIS and Florida Tolling contracts. The New York MMIS contract was finalized in April 2015, and we expect the Florida Tolling contract to be finalized in second quarter 2015.

Note: TCV is the estimated total contractual revenue related to future contracts in the pipeline or signed contracts, as applicable.

Renewal Rate (Total Services): Renewal rate is defined as the ARR on contracts that are renewed during the period as a percentage of ARR on all contracts for which a renewal decision was made during the period. First quarter 2015 contract renewal rate for BPO and DO contracts was 91%, which was modestly above our target range of 85%-90%. Total renewal decision opportunities in the quarter were measurably below first quarter 2014.

Pipeline: The sales pipeline includes the TCV of new business opportunities that potentially could be contracted within the next six months and excludes business opportunities with estimated annual recurring revenue in excess of \$100 million. Our total Services sales pipeline declined 7% from fourth quarter 2014. Due to the fourth quarter 2014 pipeline adjustments that removed the ITO business, reflected the realignment of our Services go-to-market resources into industry focused business groups and revised the pipeline qualification criteria, we will be comparing against the fourth quarter 2014 pipeline throughout 2015.

Document Technology

Our Document Technology segment includes the sale of products and supplies, as well as the associated maintenance and financing of those products.

Revenue

| (in millions) | Three Months Ended March 31, | | % Change | CC % Change |
|----------------------|---------------------------------|-----------------|--------------|-------------|
| | 2015 | 2014 | | |
| Equipment sales | \$ 509 | \$ 576 | (12)% | (8)% |
| Annuity revenue | 1,321 | 1,468 | (10)% | (5)% |
| Total Revenue | \$ 1,830 | \$ 2,044 | (10)% | (6)% |

CC - See "Non-GAAP Financial Measures" section for description of Constant Currency

First quarter 2015 Document Technology revenue of \$1,830 million decreased 10% from first quarter 2014, with a 4-percentage point negative impact from currency. Document Technology revenues exclude Document Outsourcing. Inclusive of Document Outsourcing, first quarter 2015 aggregate document-related revenue decreased 9% from first quarter 2014, with a 5-percentage point negative impact from currency. Document Technology segment revenue results included the following:

- Equipment sales revenue decreased by 12% from first quarter 2014 with a 4-percentage point negative impact from currency. The decrease in equipment sales reflects lower sales of entry and production products and overall price declines that were within our historical range of 5% to 10%.
- Annuity revenue decreased by 10% from first quarter 2014, including a 5-percentage point negative impact from currency. The Annuity revenue reflects a modest decline in total pages, continued migration of customers to our partner print services offering (included in our Services segment), lower supplies demand and reduced financing revenue reflecting a lower finance receivables balance due to lower originations.

Document Technology revenue mix was 57% mid-range, 23% high-end and 20% entry, consistent with recent quarters.

Overall our Document Technology business performance was in-line with expectations. However, total revenue declines are expected to remain at the mid-single digit level for this segment, as we continue to transform the company from a technology-based equipment company to a document outsourcing services-based entity and customers continue to migrate their business to more services-based offerings. These services-based offerings are reported within our Services segment. This business is also impacted by price and page declines. We expect to mitigate these declines through continued focus on productivity and cost improvements.

Segment Margin

First quarter 2015 Document Technology segment margin of 11.1% decreased by 1.1-percentage points from first quarter 2014, including a 0.8-percentage point increase in gross margin. The gross margin improvement reflects a moderating net currency benefit primarily driven from yen-based purchases, restructuring and cost initiative benefits and favorable revenue mix that more than offset consistent price declines and the anticipated increase in pension costs. SAG increased as a percent of revenue as higher pension and bad debt expense and the impact of overall lower revenues more than offset benefits from restructuring and productivity improvements.

Total Installs (Document Technology and Document Outsourcing¹)

Install activity includes installations for Document Outsourcing and Xerox-branded products shipped to Global Imaging Systems. Details by product groups is shown below:

Installs for the first quarter 2015:

Entry:

Higher declines in developing markets, including Eurasia, are more than offsetting the benefits of new product launches and other Entry go-to-market investments over the last several quarters.

- 1% increase in color printers.
- 30% decrease in color multifunction devices.
- 22% decrease in black-and-white multifunction devices.

Mid-Range:

- 1% decrease in mid-range color is consistent with recent quarters.
- 1% decrease in mid-range black-and-white is consistent with recent quarters.

High-End:

- 8% increase in high-end color systems is driven primarily by the new Versant product. Excluding Fuji Xerox digital front-end sales, high-end color installs decreased 26% due to timing of customer orders and product launches.
- 5% decrease in high-end black-and-white systems reflects the overall market dynamics in this segment.

Note: Descriptions of "Entry", "Mid-range" and "High-end" are defined in Note 3 - Segment Reporting, in the Condensed Consolidated Financial Statements.

(1) Revenues from DO installations are reported in our Services segment.

Other

Revenue

First quarter 2015 Other revenue of \$125 million decreased 12% from first quarter 2014, with a 1-percentage point negative impact from currency. The decrease is due primarily to lower IT and networking hardware and services sales, and modestly lower paper and wide-format sales. Total paper revenue (all within developing markets) comprised over 40% of Other segment revenue in the quarter.

Segment Loss

First quarter 2015 Other segment loss of \$62 million increased \$12 million from first quarter 2014, primarily driven by lower gains on asset sales.

Non-financing interest expense, as well as all Other expenses, net (excluding Deferred compensation investment gains) are reported within the Other segment.

Capital Resources and Liquidity

As of March 31, 2015 and December 31, 2014, total cash and cash equivalents were \$872 million and \$1,411 million, respectively. The decrease in cash from year-end reflects the net repayment of debt, share repurchases and investments in capital and acquisitions. At March 31, 2015 and December 31, 2014, Commercial Paper Program borrowings were \$354 million and \$150 million, respectively, and there were no borrowings for either period under our letters of credit under our \$2 billion Credit Facility.

We continue to expect that cash flows from operations to be between \$1.7 and \$1.9 billion in 2015.

Cash Flow Analysis

The following table summarizes our cash and cash equivalents:

| (in millions) | Three Months Ended March 31, | | Change |
|--|---------------------------------|-----------------|-----------------|
| | 2015 | 2014 | |
| Net cash provided by operating activities | \$ 113 | \$ 286 | \$ (173) |
| Net cash used in investing activities | (98) | (120) | 22 |
| Net cash used in financing activities | (485) | (349) | (136) |
| Effect of exchange rate changes on cash and cash equivalents | (69) | (14) | (55) |
| Decrease in cash and cash equivalents | (539) | (197) | (342) |
| Cash and cash equivalents at beginning of period | 1,411 | 1,764 | (353) |
| Cash and Cash Equivalents at End of Period | \$ 872 | \$ 1,567 | \$ (695) |

Cash Flows from Operating Activities

Net cash provided by operating activities was \$113 million in first quarter 2015. The \$173 million decrease in operating cash from first quarter 2014 was primarily due to the following:

- \$79 million decrease in pre-tax income before depreciation and amortization, gain on sales of businesses and assets and restructuring.
- \$66 million decrease primarily due to the timing of purchases, the impact from lower than expected sales volume in certain product lines and post sale consumables, as well as higher levels of in transit inventory.
- \$48 million decrease from accounts receivable primarily due to the timing of collections.
- \$25 million decrease from accounts payable and accrued compensation primarily related to the timing of accounts payable payments.
- \$30 million increase from finance receivables primarily related to a lower impact from prior period sales of receivables. See "Sales of Finance Receivables" for further discussion.
- \$14 million increase from lower spending from product software and up-front costs.

Cash flow from operations in first quarter 2015 and 2014 include a use of cash of \$13 million and \$32 million, respectively, related to our ITO business.

Cash Flows from Investing Activities

Net cash used in investing activities was \$98 million in first quarter 2015. The \$22 million decrease in the use of cash from first quarter 2014 was primarily due to the following:

- \$26 million decrease in acquisitions. First quarter 2015 reflects the acquisition of Intrepid Learning Solutions, Inc. for \$28 million while first quarter 2014 reflects the acquisition of Invoco Holding GmbH for \$54 million.
- \$14 million lower proceeds from the sale of assets and businesses. First quarter 2014 included a sale of a surplus facility in Latin America for \$32 million while first quarter 2015 reflects a few smaller transactions.

Capital expenditures (including internal use software) in first quarter 2015 and 2014 include approximately \$20 million in each year related to our ITO business.

Cash Flows from Financing Activities

Net cash used in financing activities was \$485 million in first quarter 2015. The \$136 million increase in the use of cash from first quarter 2014 was primarily due to the following:

- \$154 million increase from net debt activity primarily due to the first quarter 2015 payment of \$1 billion on Senior Notes offset by net proceeds of \$648 million from the issuance of Senior Notes and an increase of \$204 million in Commercial Paper.
- \$38 million increase due to higher distributions to noncontrolling interests.
- \$59 million decrease in share repurchases.

Customer Financing Activities and Debt

The following represents our Total finance assets, net associated with our lease and finance operations:

| (in millions) | March 31, 2015 | December 31, 2014 |
|--|-----------------|-------------------|
| Total Finance receivables, net ⁽¹⁾ | \$ 3,988 | \$ 4,254 |
| Equipment on operating leases, net | 496 | 525 |
| Total Finance Assets, net⁽²⁾ | \$ 4,484 | \$ 4,779 |

(1) Includes (i) billed portion of finance receivables, net, (ii) finance receivables, net and (iii) finance receivables due after one year, net as included in our Condensed Consolidated Balance Sheets.

(2) The change from December 31, 2014 includes a decrease of \$216 million due to currency across all Finance Assets.

Our lease contracts permit customers to pay for equipment over time rather than at the date of installation; therefore, we maintain a certain level of debt (that we refer to as financing debt) to support our investment in these lease contracts, which are reflected in Total Finance assets, net. For this financing aspect of our business, we maintain an assumed 7:1 leverage ratio of debt to equity as compared to our finance assets. Based on this leverage, the following represents the breakdown of total debt between financing debt and core debt:

| (in millions) | March 31, 2015 | December 31, 2014 |
|-------------------------------|-----------------|-------------------|
| Financing debt ⁽¹⁾ | \$ 3,924 | \$ 4,182 |
| Core debt | 3,674 | 3,559 |
| Total Debt | \$ 7,598 | \$ 7,741 |

(1) Financing debt includes \$3,490 million and \$3,722 million as of March 31, 2015 and December 31, 2014, respectively, of debt associated with Total finance receivables, net and is the basis for our calculation of "Equipment financing interest" expense. The remainder of the financing debt is associated with Equipment on operating leases.

The following summarizes the components of our debt:

| (in millions) | March 31, 2015 | December 31, 2014 |
|---------------------------------------|-----------------|-------------------|
| Principal debt balance ⁽¹⁾ | \$ 7,580 | \$ 7,722 |
| Net unamortized discount | (54) | (54) |
| Fair Value Adjustments ⁽²⁾ | | |
| - terminated swaps | 63 | 68 |
| - current swaps | 9 | 5 |
| Total Debt | \$ 7,598 | \$ 7,741 |

(1) Includes Notes Payable of \$0 million and \$1 million and Commercial Paper of \$354 million and \$150 million as of March 31, 2015 and December 31, 2014, respectively.

(2) Fair value adjustments include the following - (i) fair value adjustments to debt associated with terminated interest rate swaps, which are being amortized to interest expense over the remaining term of the related notes; and (ii) changes in fair value of hedged debt obligations attributable to movements in benchmark interest rates. Hedge accounting requires hedged debt instruments to be reported inclusive of any fair value adjustment.

Refer to Note 11 - Debt in the Condensed Consolidated Financial Statements for additional information.

Total debt at March 31, 2015 and December 31, 2014 excludes \$69 million and \$75 million, respectively, of capital lease obligations related to our ITO business, which is held for sale and being reported as a discontinued operation at March 31, 2015. These obligations are expected to be assumed by the purchaser of the ITO business. Refer to Note 5 - Divestitures in the Condensed Consolidated Financial Statements for additional information.

Sales of Accounts Receivable

Accounts receivable sales arrangements are utilized in the normal course of business as part of our cash and liquidity management. We have facilities in the U.S., Canada and several countries in Europe that enable us to sell to third-parties, on an on-going basis, certain accounts receivables without recourse. The accounts receivables sold are generally short-term trade receivables with payment due dates of less than 60 days.

Accounts receivables sales were as follows:

| (in millions) | Three Months Ended March 31, | |
|---|---------------------------------|--------|
| | 2015 | 2014 |
| Accounts receivable sales | \$ 602 | \$ 822 |
| Deferred proceeds | 62 | 124 |
| Loss on sales of accounts receivable | 3 | 4 |
| Estimated increase to operating cash flows ⁽¹⁾ | 17 | 11 |

(1) Represents the difference between current and prior period receivable sales adjusted for the effects of: (i) the deferred proceeds, (ii) collections prior to the end of the quarter, and (iii) currency.

Refer to Note 6 - Accounts Receivable, Net in the Condensed Consolidated Financial Statements for additional information.

Sales of Finance Receivables

In 2013 and 2012, we transferred our entire interest in certain groups of lease finance receivables to third-party entities. The transfers were accounted for as sales and resulted in the de-recognition of lease receivables with a net carrying value of \$676 million in 2013 and \$682 million in 2012, respectively. We continue to service the sold receivables and record servicing fee income over the expected life of the associated receivables.

The net impact on operating cash flows from these transactions for the periods presented is summarized below:

| (in millions) | Three Months Ended March 31, | |
|---|---------------------------------|-----------------|
| | 2015 | 2014 |
| Impact from prior sales of finance receivables ⁽¹⁾ | \$ (105) | \$ (149) |
| Collections on beneficial interest | 18 | 26 |
| Estimated Decrease to Operating Cash Flows | \$ (87) | \$ (123) |

(1) Represents cash that would have been collected had we not sold finance receivables.

Refer to Note 7 - Finance Receivables, Net in the Condensed Consolidated Financial Statements for additional information.

Liquidity and Financial Flexibility

We manage our worldwide liquidity using internal cash management practices, which are subject to (1) the statutes, regulations and practices of each of the local jurisdictions in which we operate, (2) the legal requirements of the agreements to which we are a party and (3) the policies and cooperation of the financial institutions we utilize to maintain and provide cash management services.

Our principal debt maturities are in line with historical and projected cash flows and are spread over the next ten years as follows:

| (in millions) | Amount |
|---------------------|-----------------|
| 2015 Q2 | \$ 612 |
| 2015 Q3 | 8 |
| 2015 Q4 | 7 |
| 2016 | 953 |
| 2017 | 1,040 |
| 2018 | 1,025 |
| 2019 | 1,161 |
| 2020 | 807 |
| 2021 | 1,067 |
| 2022 | — |
| 2023 | — |
| 2024 and thereafter | 900 |
| Total | \$ 7,580 |

Treasury Stock

During the first quarter 2015, we repurchased 16.0 million shares for an aggregate cost of \$216 million, including fees. Through April 27, 2015, we repurchased an additional 6.1 million shares at an aggregate cost of \$78.8 million, including fees, for a cumulative total of 602.3 million shares at a cost of \$6.8 billion, including fees.

Financial Risk Management

We are exposed to market risk from changes in foreign currency exchange rates and interest rates, which could affect operating results, financial position and cash flows. We manage our exposure to these market risks through our regular operating and financing activities and, when appropriate, through the use of derivative financial instruments. These derivative financial instruments are utilized to hedge economic exposures, as well as to reduce earnings and cash flow volatility resulting from shifts in market rates. We enter into limited types of derivative contracts, including interest rate swap agreements, foreign currency spot, forward and swap contracts and net purchased foreign currency options to manage interest rate and foreign currency exposures. Our primary foreign currency market exposures include the Yen, Euro and Pound Sterling. The fair market values of all our derivative contracts change with fluctuations in interest rates and/or currency rates and are designed so that any changes in their values are offset by changes in the values of the underlying exposures. Derivative financial instruments are held solely as risk management tools and not for trading or speculative purposes.

We are required to recognize all derivative instruments as either assets or liabilities at fair value in the balance sheet. As permitted, certain of these derivative contracts have been designated for hedge accounting treatment. Certain of our derivatives that do not qualify for hedge accounting are effective as economic hedges. These derivative contracts are likewise required to be recognized each period at fair value and therefore do result in some level of volatility. The level of volatility will vary with the type and amount of derivative hedges outstanding, as well as fluctuations in the currency and interest rate markets during the period. The related cash flow impacts of all of our derivative activities are reflected as cash flows from operating activities.

By their nature, all derivative instruments involve, to varying degrees, elements of market and credit risk. The market risk associated with these instruments resulting from currency exchange and interest rate movements is expected to offset the market risk of the underlying transactions, assets and liabilities being hedged. We do not believe there is significant risk of loss in the event of non-performance by the counterparties associated with these instruments because these transactions are executed with a diversified group of major financial institutions. Further, our policy is to deal with counterparties having a minimum investment grade or better credit rating. Credit risk is managed through the continuous monitoring of exposures to such counterparties.

The current market events have not required us to materially modify or change our financial risk management strategies with respect to our exposures to interest rate and foreign currency risk. Refer to Note 12 – Financial Instruments in the Condensed Consolidated Financial Statements for further discussion and information on our financial risk management strategies.

Non-GAAP Financial Measures

We have reported our financial results in accordance with generally accepted accounting principles (GAAP). In addition, we have discussed the non-GAAP measures described below. A reconciliation of these non-GAAP financial measures to the most directly comparable financial measures calculated and presented in accordance with GAAP are set forth below.

These non-GAAP financial measures should be viewed in addition to, and not as a substitute for, the Company's reported results prepared in accordance with GAAP.

Adjusted Earnings Measures

To better understand the trends in our business, we believe it is necessary to adjust the following amounts determined in accordance with GAAP to exclude the effects of certain items as well as their related income tax effects.

- Net income and Earnings per share (EPS)
- Effective tax rate

Our adjustments are limited to the amortization of intangible assets, which is driven by our acquisition activity which can vary in size, nature and timing as compared to other companies within our industry and from period to period. Accordingly, due to the incomparability of acquisition activity among companies and from period to period, we believe exclusion of the amortization associated with intangible assets acquired through our acquisitions allows investors to better compare and understand our results. The use of intangible assets contributed to our revenues earned during the periods presented and will contribute to our future period revenues as well. Amortization of intangible assets will recur in future periods.

We also calculate and utilize an operating income and margin earnings measure by adjusting our pre-tax income and margin amounts to exclude certain items. In addition to the amortization of intangible assets, operating income and margin also exclude Other expenses, net as well as Restructuring and asset impairment charges. Other expenses, net is primarily comprised of non-financing interest expense and other non-operating costs and expenses. Restructuring and asset impairment charges consist of costs primarily related to severance and benefits for employees pursuant to formal restructuring and workforce reduction plans. Such charges are expected to yield future benefits and savings with respect to our operational performance. We exclude these amounts in order to evaluate our current and past operating performance and to better understand the expected future trends in our business.

Constant Currency (CC)

Refer to "Currency Impact" for a discussion of this measure and its use in our analysis of revenue growth.

Management believes that these non-GAAP financial measures provide an additional means of analyzing the current periods' results against the corresponding prior periods' results. However, the following non-GAAP financial measures should be viewed in addition to, and not as a substitute for, the Company's reported results prepared in accordance with GAAP. Our non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable GAAP measures and should be read only in conjunction with our consolidated financial statements prepared in accordance with GAAP. Our management regularly uses our supplemental non-GAAP financial measures internally to understand, manage and evaluate our business and make operating decisions. These non-GAAP measures are among the primary factors management uses in planning for and forecasting future periods. Compensation of our executives is based in part on the performance of our business based on these non-GAAP measures.

A reconciliation of these non-GAAP financial measures and the most directly comparable measures calculated and presented in accordance with GAAP are set forth on the following tables:

Net Income and EPS reconciliation:

| (in millions; except per share amounts) | Three Months Ended March 31, 2015 | | Three Months Ended March 31, 2014 | |
|---|--------------------------------------|----------------|--------------------------------------|----------------|
| | Net Income | EPS | Net Income | EPS |
| As Reported⁽¹⁾ | \$ 191 | \$ 0.16 | \$ 266 | \$ 0.22 |
| Adjustments: | | | | |
| Amortization of intangible assets | 48 | 0.05 | 48 | 0.04 |
| Adjusted | <u>\$ 239</u> | <u>\$ 0.21</u> | <u>\$ 314</u> | <u>\$ 0.26</u> |
| Weighted average shares for adjusted EPS ⁽²⁾ | | 1,127 | | 1,225 |
| Fully diluted shares at end of period ⁽³⁾ | | 1,146 | | |

(1) Net income and EPS from continuing operations attributable to Xerox.

(2) Average shares for the calculation of adjusted EPS at March 31, 2015 exclude 27 million of shares associated with the Series A convertible preferred stock and therefore the related quarterly dividend was included. Average shares for the calculation of adjusted EPS at March 31, 2014 include 27 million of shares associated with the Series A convertible preferred stock and therefore the related quarterly dividend was excluded.

(3) Represents common shares outstanding at March 31, 2015, as well as shares associated with our Series A convertible preferred stock plus dilutive potential common shares as used for the calculation of diluted earnings per share for first quarter 2015.

Effective Tax reconciliation:

| (in millions) | Three Months Ended March 31, 2015 | | | Three Months Ended March 31, 2014 | | |
|-----------------------------------|--------------------------------------|-----------------------|-----------------------|--------------------------------------|-----------------------|-----------------------|
| | Pre-Tax Income | Income Tax Expense | Effective Tax Rate | Pre-Tax Income | Income Tax Expense | Effective Tax Rate |
| As Reported⁽¹⁾ | \$ 201 | \$ 39 | 19.4% | \$ 271 | \$ 42 | 15.5% |
| Adjustments: | | | | | | |
| Amortization of intangible assets | 77 | 29 | | 77 | 29 | |
| Adjusted | \$ 278 | \$ 68 | 24.5% | \$ 348 | \$ 71 | 20.4% |

(1) Pre-tax income and Income tax expense from continuing operations attributable to Xerox.

Operating Income / Margin reconciliation:

| (in millions) | Three Months Ended March 31, 2015 | | | Three Months Ended March 31, 2014 | | |
|---|--------------------------------------|-----------------|-------------|--------------------------------------|-----------------|-------------|
| | Profit | Revenue | Margin | Profit | Revenue | Margin |
| Reported Pre-tax Income⁽¹⁾ | \$ 201 | \$ 4,469 | 4.5% | \$ 271 | \$ 4,771 | 5.7% |
| Adjustments: | | | | | | |
| Amortization of intangible assets | 77 | | | 77 | | |
| Xerox restructuring charge | 14 | | | 26 | | |
| Other expenses, net | 46 | | | 39 | | |
| Adjusted Operating Income/Margin | \$ 338 | \$ 4,469 | 7.6% | \$ 413 | \$ 4,771 | 8.7% |
| Equity in net income of unconsolidated affiliates | 34 | | | 42 | | |
| Business transformation costs | 4 | | | 3 | | |
| Fuji Xerox restructuring charge | 1 | | | 3 | | |
| Other expenses, net* | (47) | | | (40) | | |
| Segment Profit / Revenue | \$ 330 | \$ 4,469 | 7.4% | \$ 421 | \$ 4,771 | 8.8% |

(1) Profit and revenue from continuing operations attributable to Xerox.

* Includes rounding adjustments.

ITEM 3 — QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The information set forth under the caption "Financial Risk Management" of this Quarterly Report on Form 10-Q is hereby incorporated by reference in answer to this Item.

ITEM 4 — CONTROLS AND PROCEDURES

(a) Evaluation of Disclosure Controls and Procedures

The Company's management evaluated, with the participation of our principal executive officer and principal financial officer, or persons performing similar functions, the effectiveness of our disclosure controls and procedures, as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as of the end of the period covered by this report. Based on this evaluation, our principal executive officer and principal financial officer have concluded that, as of the end of the period covered by this report, our disclosure controls and procedures were effective to ensure that information we are required to disclose in the reports that we file or submit under the Securities Exchange Act of 1934, as amended, is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission's rules and forms relating to Xerox Corporation, including our consolidated subsidiaries, and was accumulated and communicated to the Company's management, including the principal executive officer and principal financial officer, or persons performing similar functions, as appropriate to allow timely decisions regarding required disclosure.

(b) Changes in Internal Controls

In connection with the evaluation required by paragraph (d) of Rule 13a-15 under the Exchange Act, there was no change identified in our internal control over financial reporting that occurred during the last fiscal quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

PART II — OTHER INFORMATION

ITEM 1 — LEGAL PROCEEDINGS

The information set forth under Note 18 – Contingencies and Litigation contained in the “Notes to Condensed Consolidated Financial Statements” of this Quarterly Report on Form 10-Q is incorporated by reference in answer to this Item.

ITEM 1A — RISK FACTORS

Reference is made to the Risk Factors set forth in Part I, Item 1A of our 2014 Annual Report. The Risk Factors remain applicable from our 2014 Annual Report.

ITEM 2 — UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

(a) Sales of Unregistered Securities during the Quarter ended March 31, 2015

During the quarter ended March 31, 2015, Registrant issued the following securities in transactions that were not registered under the Securities Act of 1933, as amended (the “Act”).

Semi-Annual Director Fees:

- a. Securities issued on January 15, 2015: Registrant issued 33,474 deferred stock units (DSUs), representing the right to receive shares of Common stock, par value \$1 per share, at a future date.
- b. No underwriters participated. The shares were issued to each of the non-employee Directors of Registrant: Richard J. Harrington, William Curt Hunter, Robert J. Keegan, Charles Prince, Ann N. Reese, Sara Martinez Tucker and Mary Agnes Wilderotter.
- c. The DSUs were issued at a deemed purchase price of \$13.595 per DSU (aggregate price \$455,079), based upon the market value on the date of issuance, in payment of the semi-annual Director's fees pursuant to Registrant's 2004 Equity Compensation Plan for Non-Employee Directors.
- d. Exemption from registration under the Act was claimed based upon Section 4(2) as a sale by an issuer not involving a public offering.

Dividend Equivalent:

- a. Securities issued on January 31, 2015: Registrant issued 2,958 DSUs, representing the right to receive shares of Common stock, par value \$1 per share, at a future date.
- b. No underwriters participated. The shares were issued to each of the non-employee Directors of Registrant: Richard J. Harrington, William Curt Hunter, Robert J. Keegan, Charles Prince, Ann N. Reese, Sara Martinez Tucker and Mary Agnes Wilderotter.
- c. The DSUs were issued at a deemed purchase price of \$13.965 per DSU (aggregate price \$41,308), based upon the market value on the date of record, in payment of the dividend equivalents due to DSU holders pursuant to Registrant's 2004 Equity Compensation Plan for Non-Employee Directors.
- d. Exemption from registration under the Act was claimed based upon Section 4(2) as a sale by an issuer not involving a public offering.

(b) Issuer Purchases of Equity Securities during the Quarter ended March 31, 2015

Repurchases of Xerox Common Stock, par value \$1.00 per share include the following:

Board Authorized Share Repurchase Programs:

| | Total Number of Shares Purchased | Average Price Paid per Share ⁽¹⁾ | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs ⁽²⁾ | Maximum Approximate Dollar Value of Share That May Yet Be Purchased Under the Plans or Programs ⁽²⁾ |
|-----------------------|----------------------------------|---|---|--|
| January 1 through 31 | 5,069,335 | \$ 13.69 | 5,069,335 | \$ 1,475,345,087 |
| February 1 through 28 | 4,744,000 | 13.53 | 4,744,000 | 1,411,180,797 |
| March 1 through 31 | 6,304,400 | 13.11 | 6,304,400 | 1,328,523,094 |
| Total | 16,117,735 | | 16,117,735 | |

(1) Exclusive of fees and costs.

(2) Of the cumulative \$8.0 billion of share repurchase authority previously granted by our Board of Directors, exclusive of fees and expenses, approximately \$6.7 billion has been used through March 31, 2015. Repurchases may be made on the open market, or through derivative or negotiated transactions. Open-market repurchases will be made in compliance with the Securities and Exchange Commission's Rule 10b-18, and are subject to market conditions, as well as applicable legal and other considerations.

Repurchases Related to Stock Compensation Programs⁽¹⁾:

| | Total Number of Shares Purchased | Average Price Paid per Share ⁽²⁾ | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum That May Be Purchased under the Plans or Programs |
|-----------------------|----------------------------------|---|--|---|
| January 1 through 31 | 52,662 | \$ 13.86 | n/a | n/a |
| February 1 through 28 | — | — | n/a | n/a |
| March 1 through 31 | — | — | n/a | n/a |
| Total | 52,662 | | | |

(1) These repurchases are made under a provision in our restricted stock compensation programs for the indirect repurchase of shares through a net-settlement feature upon the vesting of shares in order to satisfy minimum statutory tax-withholding requirements.

(2) Exclusive of fees and costs.

ITEM 6 — EXHIBITS

| | |
|---------|--|
| 3(a) | Restated Certificate of Incorporation of Registrant filed with the Department of State of New York on February 21, 2013. Incorporated by reference to Exhibit 3(a) to Registrant's Annual Report on Form 10-K dated for the fiscal year ended December 31, 2012. |
| 3(b) | By-Laws of Registrant, as amended through May 21, 2009. Incorporated by reference to Exhibit 3(b) to Registrant's Current Report on Form 8-K dated May 21, 2009. |
| 12 | Computation of Ratio of Earnings to Fixed Charges. |
| 31(a) | Certification of CEO pursuant to Rule 13a-14(a) or Rule 15d-14(a). |
| 31(b) | Certification of CFO pursuant to Rule 13a-14(a) or Rule 15d-14(a). |
| 32 | Certification of CEO and CFO pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase. |
| 101.DEF | XBRL Taxonomy Extension Definition Linkbase. |
| 101.INS | XBRL Instance Document. |
| 101.LAB | XBRL Taxonomy Extension Label Linkbase. |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase. |
| 101.SCH | XBRL Taxonomy Extension Schema Linkbase. |

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

XEROX CORPORATION

(Registrant)

By: /s/ JOSEPH H. MANCINI, JR.

Joseph H. Mancini, Jr.
Vice President and
Chief Accounting Officer
(Principal Accounting Officer)

Date: May 1, 2015

EXHIBIT INDEX

| | |
|---------|---|
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COMPUTATION OF RATIO OF EARNINGS TO FIXED CHARGES

The ratio of earnings to fixed charges, the ratio of earnings to combined fixed charges and preferred stock dividends, as well as any deficiency of earnings are determined using the following applicable factors:

Earnings available for fixed charges are calculated first, by determining the sum of: (a) income from continuing operations before income taxes and equity income; (b) distributed equity income; (c) fixed charges, as defined below; and (d) amortization of capitalized interest, if any. From this total, we subtract capitalized interest and net income attributable to noncontrolling interests.

Fixed charges are calculated as the sum of: (a) interest costs (both expensed and capitalized); (b) amortization of debt expense and discount or premium relating to any indebtedness; and (c) that portion of rental expense that is representative of the interest factor.

Preferred stock dividends used in the ratio of earnings to combined fixed charges and preferred stock dividends consist of the amount of pre-tax earnings required to cover dividends paid on our Series A convertible preferred stock.

| (in millions) | Three Months Ended March 31, | |
|--|---------------------------------|---------------|
| | 2015 | 2014 |
| Fixed Charges: | | |
| Interest expense | \$ 90 | \$ 100 |
| Capitalized interest | — | 1 |
| Portion of rental expense which represents interest factor | 68 | 66 |
| Total Fixed Charges | \$ 158 | \$ 167 |
| Earnings Available for Fixed Charges: | | |
| Pre-tax income | \$ 201 | \$ 271 |
| Add: Distributed equity income of affiliated companies | 3 | — |
| Add: Fixed charges | 158 | 167 |
| Less: Capitalized interest | — | (1) |
| Less: Net income-noncontrolling interests | (5) | (5) |
| Total Earnings Available for Fixed Charges | \$ 357 | \$ 432 |
| Ratio of Earnings to Fixed Charges | 2.26 | 2.59 |
| Computation of Ratio of Earnings to Combined Fixed Charges and Preferred Stock Dividends: | | |
| Fixed Charges: | | |
| Interest expense | \$ 90 | \$ 100 |
| Capitalized interest | — | 1 |
| Portion of rental expense which represents interest factor | 68 | 66 |
| Total Fixed Charges before preferred stock dividends pre-tax income requirements | 158 | 167 |
| Preferred stock dividends pre-tax income requirements | 10 | 10 |
| Total Combined Fixed Charges and Preferred Stock Dividends | \$ 168 | \$ 177 |
| Earnings Available for Fixed Charges: | | |
| Pre-tax income | \$ 201 | \$ 271 |
| Add: Distributed equity income of affiliated companies | 3 | — |
| Add: Fixed charges before preferred stock dividends | 158 | 167 |
| Less: Capitalized interest | — | (1) |
| Less: Net income-noncontrolling interests | (5) | (5) |
| Total Earnings Available for Fixed Charges and Preferred Stock Dividends | \$ 357 | \$ 432 |
| Ratio of Earnings to Fixed Charges and Preferred Stock Dividends | 2.13 | 2.44 |

Note: The ratios for the three months ended March 31, 2014 have been restated to reflect the pending sale of our ITO business which is held for sale and reported as a discontinued operation as of December 31, 2014. Refer to Note 5 - Divestitures in the Consolidated Financial Statements for additional information regarding this pending sale.

CEO CERTIFICATIONS

I, Ursula M. Burns, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Xerox Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

May 1, 2015

/s/ URSULA M. BURNS

Ursula M. Burns
Principal Executive Officer

CFO CERTIFICATIONS

I, Kathryn A. Mikells, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Xerox Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

May 1, 2015

/s/ KATHRYN A. MIKELLS

Kathryn A. Mikells
Principal Financial Officer

**CERTIFICATION OF CEO AND CFO PURSUANT TO 18 U.S.C. § 1350,
AS ADOPTED PURSUANT TO § 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Form 10-Q of Xerox Corporation, a New York corporation (the "Company"), for the quarter ending March 31, 2015, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), Ursula M. Burns, Chairman of the Board and Chief Executive Officer of the Company, and Kathryn A. Mikells, Executive Vice President and Chief Financial Officer of the Company, each hereby certifies, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, to the best of his/her knowledge, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ URSULA M. BURNS

Ursula M. Burns
Chief Executive Officer

May 1, 2015

/s/ KATHRYN A. MIKELLS

Kathryn A. Mikells
Chief Financial Officer

May 1, 2015

This certification accompanies this Report pursuant to § 906 of the Sarbanes-Oxley Act of 2002 and shall not, except to the extent required by the Sarbanes-Oxley Act of 2002, be deemed filed by the Company for purposes of § 18 of the Securities Exchange Act of 1934, as amended.

A signed original of this written statement required by § 906 has been provided to Xerox Corporation and will be retained by Xerox Corporation and furnished to the Securities and Exchange Commission or its staff upon request.