Xerox Launches Unified Cybersecurity Solution for SMBs Powered by Palo Alto Networks and Cyber Insurance from The Hartford

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NORWALK, Conn.--(BUSINESS WIRE)--Nov. 19, 2025-- Xerox today announced the launch of Xerox™ TriShield 360 Cyber Solution, a holistic cybersecurity offering built on Palo Alto Networks Cortex ® XDR ® to deliver enterprise-grade protection, while enabling cyber risk management for small- and medium-sized businesses. This offering combines advanced detection technology, continuous monitoring and response, and financial protection through partnerships with Lumifi® and its Security Operations Center, and cyber insurance coverage provided by The Hartford, brokered by Aon.

“Cybersecurity and cyber risk management are business imperatives for organizations of every size,” said Munu Gandhi, president of Xerox IT Solutions. “With Xerox TriShield 360 Cyber Solution, we’re empowering SMBs with the same level of protection that large enterprises rely on. Delivered through the Xerox trusted services ecosystem, this launch reflects our commitment to helping clients operate more securely and efficiently.”

Designed for the tens of thousands of SMB clients Xerox supports directly and those within its partner network, Xerox TriShield 360 Cyber Solution removes the complexity of managing separate cybersecurity tools and providers. The unified solution combines technology, 24/7 monitoring, and insurance options to immediately enhance clients’ security posture and facilitate recovery from cyber incidents.

Key highlights include:

- Real-time threat detection and response powered by Palo Alto Networks industry-leading Cortex XDR solution, protecting endpoints, infrastructure, and networks from evolving cyber risks. Cortex XDR delivered 99% threat prevention and response in recent third-party testing from AVC EPR Report.
- AI-driven analytics and automated remediation through Cortex XDR, consolidating telemetry for intelligent threat management.
- Continuous 24/7 monitoring via Lumifi’s SOC, ensuring proactive defense, fast response, and seamless endpoint protection.
- Enterprise-grade security designed for SMBs, offering scalable protection without the complexity or cost of traditional solutions.
- Cyber and incident response insurance provided by The Hartford and brokered by Aon.

“Our mission at Palo Alto Networks is to make each day safer and more secure than the one before,” said Mitesh Patel, vice president of Ecosystems and Tech Activation, Palo Alto Networks. “Cortex XDR enables thousands of the world’s most demanding security teams with industry-leading protection to make this mission possible. We’re excited to put our unmatched capabilities in the hands of even more SMB and mid-market organizations through this collaboration with Xerox IT Solutions, so they, too, can enjoy the protection and safeguards typically attainable only by elite security teams.”

“At The Hartford, we understand how critical both prevention of, and response to, a cyberattack are for customers,” said Anthony Dolce, The Hartford’s head of Professional Liability, Cyber, and Technology Errors & Omissions coverage. “We continue to invest in proactive risk management tools that help our customers stay resilient. Our coverage is designed specifically for small- and medium-sized businesses and delivers enterprise-wide support for data breaches, ransomware, business interruption and regulatory compliance.”

Xerox TriShield 360 Cyber Solution will be offered through Xerox’s direct sales organization and channel partners, including the Lexmark channel ecosystem. For more information, visit https://www.xerox.com/trishield-360.

About Xerox Holdings Corporation (NASDAQ: XRX)
Xerox has been redefining the workplace experience for over a century. As a services-led, software-enabled company, we power today’s hybrid workplace through advanced print, digital, and AI-driven technologies. In 2025, Xerox acquired Lexmark—expanding our global footprint, strengthening service capabilities, and equipping us to deliver an even broader portfolio of workplace technologies to our clients. Today, we continue our legacy of innovation to deliver client-centric, digitally driven solutions that meet the needs of a global, distributed workforce. Whether in offices, classrooms, or hospitals, we help our clients thrive in a constantly evolving business landscape.

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