

(in \$ millions, except per-share data)		1997	1998	1999	2000		200	1		
		FY	FY	FY	FY	Q1	Q2	Q3	Q4	FY
Revenues Sales		8,303	8,996	8,967	8,839	1,865	1,858	1,708	2,012	7,443
Outsourcing, maintenance an	nd rentals	8,192	8,742	8,853	8,750	2,134	2,139	2,071	2,092	8,436
Financing  Total Revenues		962 <b>17,457</b>	1,039 <b>18,777</b>	1,175 <b>18,995</b>	1,162 <b>18,751</b>	292 <b>4,291</b>	286 <b>4,283</b>	273 <b>4,052</b>	278 <b>4,382</b>	1,129 <b>17,008</b>
Cost of Revenue					<u> </u>					
Cost of sales				5,631	6,080	1,362	1,290	1,223	1,236	5,111
Cost of outsourcing, maintenations  Cost of financing	ance and rentals			4,898 435	5,153 498	1,292 130	1,183 125	1,182 107	1,221 95	4,878 457
Total Cost of Revenue				10,964	11,731	2,784	2,598	2,512	2,552	10,446
Gross Profit										
Sales gross profit Outsourcing, maintenance an	nd rentals gross profit			3,336 3,955	2,759 3,597	503 842	568 956	485 889	776 871	2,332 3,558
Financing gross profit	iu remais gross prom			740	664	162	161	166	183	672
Gross Profit				8,031	7,020	1,507	1,685	1,540	1,830	6,562
Research, development & er	ngineering	1,080	1,045	1,020	1,064	266	268	274	250	1,058
Bad Debt Expense				386	473	84	93	151	110	438
Selling, administrative and ger Total Selling, administrative		5,196	5,314	4,818 <b>5,204</b>	5,045 <b>5,518</b>	1,065 <b>1,149</b>	1,127 <b>1,220</b>	1,024 <b>1,175</b>	1,074 <b>1,184</b>	4,290 <b>4,728</b>
<del>-</del>				·	·	·	,	·	·	,
Non-financing interest expense Aggregate Exchange (gains)				443 (7)	571 (103)	155 (64)	141 13	51 59	115 (37)	462 (29)
Amortization of Goodwill and	intangibles			50	86	23	22	21	28	94
All other, net <sup>2</sup> <b>Total Other, net</b>				89 <b>575</b>	34 <b>588</b>	(35) <b>79</b>	(7) <b>169</b>	15 <b>147</b>	9 <b>115</b>	(17) <b>510</b>
Restructuring and asset impa	airment charges			12	475	129	295	63	228	715
Gain on sale of half of interes	st in Fuji Xerox			-	-	(769)	-	-	(4)	(773)
Gain on sale of China operati Gain on affiliates' sales of sto				-	(200) (21)	-	-	-	(4)	- (4)
Purchased in-process research	•			-	27	-	-	-	-	-
Total Costs and Expenses				17,775	19,182	3,638	4,550	4,171	4,321	16,680
Income (Loss) before Income	ome (Loss) before Income Taxes (Benefits),									
<b>Equity Income, Cumulative</b>	Effect of Change			4 000	(404)	050	(007)	(440)	04	200
in Accounting Principle and	Noncontrolling interests			1,220	(431)	653	(267)	(119)	61	328
Income Taxes (benefits) <sup>1</sup> Equity in Net Income of Unco	onsol. Affil.			424 48	(92) 66	432 3	(129) 31	(50) -	220 19	473 53
Income(Loss) from Continui	ng Operations before									
Cumulative effect of chang principle and Noncontrolli		893	23	844	(273)	224	(107)	(60)	(140)	(02)
Cumulative effect of change	in accounting principle, net of tax	-	-	044	(273)	(2)	-	(69) -	-	(92) (2)
Discontinued Ops, net Net Income (Loss)		<del>-</del> 893	(190) (1 <b>67)</b>	 844	(273)	222	(107)	(69)	(140)	(94)
, ,			(.0.)	011			(101)	(00)	(1-10)	(0.1)
Less: Net Income attributable						t available>>				
Net Income (Loss) attributable	e to Xerox Corporation	893	(167)	844	(273)	222	(107)	(69)	(140)	(94)
Preferred Dividends/ Other	- Basic - Diluted				(46) (46)	(12) (12)	-	-	-	(12) (12)
					. ,					
Weighted Average Shares	- Basic - Diluted				668 668	680 782	701 701	718 718	722 722	704 704
Earnings Per Share	- Basic - Diluted	1.30 1.24	(0.32) (0.32)	1.20 1.17	(0.48) (0.48)	0.31 0.28	(0.15) (0.15)	(0.10) (0.10)	(0.19) (0.19)	(0.15) (0.15)
Key Ratios:										
Gross Margins	- Sales	39.5%	40.5%	37.2%	31.2%	27.0%	30.6%	28.4%	38.6%	31.3%
	<ul><li>Service/Outsourcing/Rentals</li><li>Financing</li></ul>	48.4% 58.6%	46.6% 58.2%	44.7% 63.0%	41.1% 57.1%	39.5% 55.5%	44.7% 56.3%	42.9% 60.8%	41.6% 65.8%	42.2% 59.5%
	- Financing - Total	44.8%	44.3%	42.3%	37.1%	35.5% 35.1%	39.3%	38.0%	41.8%	38.6%
SAG as a % of Revenue Tax Rate		29.8%	28.3%	27.4% 34.6%	29.4% 19.1%	26.8% 65.7%	28.5% 49.2%	29.0% 42.9%	27.0% 266.3%	27.8% 126.1%
Other Data:										
Restructuring and Asset Impair	<u> </u>				339	81	222	47	157	507
Gain on Sale of Half of Interes Gain on Sale of China Operation	, ,				- (119)	(300)	-	-	(4) -	(304)
Unhedged Aggregate Exchange Early Extinguishment of Debt (	ge (Gains)/Losses (after taxes)				(69) -	(44) -	10 -	38 -	(25) -	(21) -
Ending Xerox Employment		91,500	92,700	94,600	92,500	88,200	85,600	83,300	78,900	78,900

<sup>&</sup>lt;sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

<sup>&</sup>lt;sup>2</sup> Amounts include reclassifications for the effects of adopting FAS 160

(in \$ millions, except per-share data)



2003

(in \$ millions, except per-snare o	data)		2002					2003			
		Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY
Revenues											
Sales Outsourcing, maintenance an	d rentals	1,583 2,011	1,662 2,040	1,593 1,953	1,914 2,093	6,752 8,097	1,589 1,917	1,696 1,970	1,603 1,885	2,082 1,962	6,970 7,734
Financing	u remais	264	250	247	239	1,000	251	254	244	248	997
Total Revenues		3,858	3,952	3,793	4,246	15,849	3,757	3,920	3,732	4,292	15,701
Cost of Revenue											
Cost of sales		1,010	994	1,009	1,159	4,172	991	1,050	1,018	1,287	4,346
Cost of outsourcing, maintenations Cost of financing	ance and rentals	1,161 92	1,154 101	1,073 107	1,104 101	4,492 401	1,088 92	1,094 93	1,059 89	1,066 88	4,307 362
Total Cost of Revenue		2,263	2,249	2,189	2,364	9,065	2,171	2,237	2,166	2,441	9,015
Gross Profit											
Sales gross profit		573	668	584	755	2,580	598	646	585	795	2,624
Outsourcing, maintenance an Financing gross profit	d rentals gross profit	850 172	886 149	880 140	989 138	3,605 599	829 159	876 161	826 155	896 160	3,427 635
Gross Profit		1,595	1,703	1,604	1,882	6,784	1,586	1,683	1,566	1,851	6,686
Research, development & er	ngineering	243	263	239	235	980	247	246	240	229	962
Bad Debt Expense		103	68	87	74	332	56	74	53	41	224
Selling, administrative and ger	neral exp. (Excl Bad Debts)	1,066	1,042	936	1,061	4,105	964	1,015	975	1,071	4,025
Total Selling, administrative	and general exp.	1,169	1,110	1,023	1,135	4,437	1,020	1,089	1,028	1,112	4,249
Non-financing interest expens		126	105	127	136	494	146	148	127	103	524
Aggregate Exchange (gains)		24	33	12	8	77 27	1	(21)	12	19	11
Amortization of Goodwill and All other, net <sup>2</sup>	ıntangıbles	10 (23)	9 8	9 (15)	9 15	37 (15)	9 302	9 66	9 8	9 (71)	36 305
Total Other, net		137	155	133	168	593	458	202	156	60	876
Restructuring and asset impa	irment charges	146	53	63	408	670	8	37	11	120	176
Gain on sale of half of interes		-	-	-	-	-	-	-	-	-	-
Gain on sale of China operations Gain on affiliates' sales of sto		-	-	-	-	-	-	- (1)	- (12)	-	- (13)
Purchased in-process research	·	-	-	-	-	-	-	- (.,	-	-	-
Total Costs and Expenses		3,958	3,830	3,647	4,310	15,745	3,904	3,810	3,589	3,962	15,265
ncome (Loss) before Income	Taxes (Renefits)					_					
Equity Income, Cumulative I	Effect of Change										
in Accounting Principle and	Noncontrolling Interests	(100)	122	146	(64)	104	(147)	110	143	330	436
Income Taxes (benefits) 1		(38)	50	64	(72)	4	(67)	40	38	123	134
Equity in Net Income of Unco	nsol. Affil.	11	15	17	11	54	14	16	13	15	58
Income(Loss) from Continuin											
Cumulative effect of chang principle and Noncontrolling		(51)	87	99	19	154	(66)	86	118	222	360
Cumulative effect of change	in accounting principle, net of tax	(63)	-	-	-	(63)	-	-	-	-	
Net Income (Loss)		(114)	87	99	19	91	(66)	86	118	222	360
Less: Net Income attributable	to Noncontrolling Interests <sup>2</sup>					< <data a<="" not="" td=""><td>available&gt;&gt;</td><td></td><td></td><td></td><td></td></data>	available>>				
Net Income (Loss) attributable	to Xerox Corporation	(114)	87	99	19	91	(66)	86	118	222	360
Preferred Dividends/ Other	- Basic - Diluted	- -	- 13	(63) (63)	(10) (10)	(73) (73)	(10) (10)	(11) (11)	(25) (25)	(25) 10	(71) (65)
								, ,			
Weighted Average Shares	- Basic - Diluted	726 726	728 913	734 825	737 820	731 807	742 742	747 808	792 851	794 1,045	769 828
	- Dilatea	120	913	ŏ∠ɔ	ø∠U	007	142	808	001	1,045	ŏ∠ŏ
Earnings Per Share	- Basic - Diluted	(0.16) (0.16)	0.12 0.11	0.05 0.04	0.01 0.01	0.02 0.02	(0.10) (0.10)	0.10 0.09	0.12 0.11	0.25 0.22	0.38 0.36
/ov Potios	- Diluteu	(0.10)	U. I I	U.U <del>4</del>	0.01	0.02	(0.10)	บ.บฮ	U. I I	0.22	0.30
Key Ratios:											
Gross Margins	<ul><li>Sales</li><li>Service/Outsourcing/Rentals</li></ul>	36.2% 42.3%	40.2% 43.4%	36.7% 45.1%	39.4% 47.3%	38.2% 44.5%	37.6% 43.2%	38.1% 44.5%	36.5% 43.8%	38.2% 45.7%	37.6% 44.3%
	- Financing	65.2%	59.6%	56.7%	57.7%	59.9%	63.3%	63.4%	63.5%	64.5%	63.7%
	- Total	41.3%	43.1%	42.3%	44.3%	42.8%	42.2%	42.9%	42.0%	43.1%	42.6%
AG as a % of Revenue		30.3%	28.1%	27.0%	26.7%	28.0%	27.1%	27.8%	27.5%	25.9%	27.1%
ax Rate		37.7%	37.7%	37.7%	37.7%	37.7%	37.7%	37.7%	37.7%	37.3%	30.7%
Other Data:											
Restructuring and Asset Impair	· , , , , , , , , , , , , , , , , , , ,	101	41	49	280	471	5	23	7	76	111
Unhedged Aggregate Exchang		22	24	-	-	46	-	-	-	-	-
Early Extinguishment of Debt (	arter taxes)	-	-	-	-	-	-	45	-	-	45
Ending Xerox Employment		74,600	72,400	69,900	67,800	67,800	64,700	63,900	62,800	61,085	61,085

2002

<sup>&</sup>lt;sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

 $<sup>^{2}</sup>$  Amounts include reclassifications for the effects of adopting FAS 160  $\,$ 

#### **Xerox Financial Model**

(unaudited)



(in \$ millions, except per-share d	ata)	Q1	Q2	Q3	Q4	FY	Q1	Q2	<b>2005</b> Q3	Q4	FY
Revenues											
Sales Outsourcing, maintenance and	d rontole	1,681 1,908	1,759 1,860	1,652 1,834	2,167 1,927	7,259 7,529	1,694 1,849	1,827 1,874	1,721 1,822	2,158 1,881	7,400 7,426
Financing	d rentals	238	234	230	232	7,529 934	228	220	216	211	7,426 875
Total Revenues		3,827	3,853	3,716	4,326	15,722	3,771	3,921	3,759	4,250	15,701
Cost of Revenue											
Cost of sales Cost of outsourcing, maintena	nce and rentals	1,083 1,102	1,082 1,052	1,003 1,049	1,377 1,092	4,545 4,295	1,047 1,062	1,170 1,083	1,108 1,017	1,370 1,045	4,695 4,207
Cost of financing	ince and remais	89	86	85	85	4,2 <i>9</i> 5 345	86	83	81	76	326
Total Cost of Revenue		2,274	2,220	2,137	2,554	9,185	2,195	2,336	2,206	2,491	9,228
Gross Profit											
Sales gross profit Outsourcing, maintenance and	d rontale grace profit	598 806	677 808	649 785	790 835	2,714 3,234	647 787	657 791	613 805	788 836	2,705 3,219
Financing gross profit	a remais gross prom	149	148	145	147	589	142	137	135	135	549
Gross Profit		1,553	1,633	1,579	1,772	6,537	1,576	1,585	1,553	1,759	6,473
Research, development & en	gineering	222	228	234	230	914	225	242	242	234	943
Bad Debt Expense		44	35	21	10	110	19	15	20	18	72
Selling, administrative and gen		992	1,015	1,015	1,071	4,093	990	1,031	991	1,026	4,038
Total Selling, administrative a	and general exp.	1,036	1,050	1,036	1,081	4,203	1,009	1,046	1,011	1,044	4,110
Non-financing interest expens		95	84	91	93	363	61	62	55	53	231
Aggregate Exchange (gains) / Amortization of Goodwill and in		8 9	18 9	20 9	27 10	73 37	16 9	(6) 10	- 10	(5) 9	5 38
All other, net <sup>2</sup>		(25)	(61)	3	(21)	(104)	(120)	(87)	140	2	(65)
Total Other, net		87	50	123	109	369	(34)	(21)	205	59	209
Restructuring and asset impair	rment charges	6	33	23	24	86	85	194	17	70	366
Total Costs and Expenses		3,625	3,581	3,553	3,998	14,757	3,480	3,797	3,681	3,898	14,856
Income (Loss) before Income T											
Equity Income, Cumulative E in Accounting Principle and		202	272	163	328	965	291	124	78	352	845
Income Taxes (benefits) 1		67	91	62	120	340	116	(233)	29	83	(5)
Equity in Net Income of Uncor	nsol. Affil.	30	27	62	32	151	37	20	23	18	98
Income(Loss) from Continuin	ng Operations before										
Cumulative effect of change principle and Noncontrollin	<u> </u>	165	208	163	240	776	212	377	72	287	948
	in accounting principle, net of tax	-	-	-	-	-	-	-	(8)	-	(8)
Gain on sale of ContentGuard	d, net of income taxes of \$26	83	-	-	-	83	-	-	-	-	-
Discontinued Operations, net Net Income (Loss)	t of taxes	248	208	163	240	859	212	53 <b>430</b>	64	287	53 <b>993</b>
Less: Net Income attributable t	o Noncontrolling Interests <sup>2</sup>		< <data< td=""><td>ı not availabl</td><td><b>8</b>&gt;&gt;</td><td></td><td>2</td><td>7</td><td>1</td><td>5</td><td>15</td></data<>	ı not availabl	<b>8</b> >>		2	7	1	5	15
		0.40				050			_		
Net Income (Loss) attributable	to Xerox Corporation	248	208	163	240	859	210	423	63	282	978
Preferred Dividends/	- Basic	(24)	(21)	(14)	(14)	(73)	(14)	(15)	(14)	(15)	(58)
Other	- Diluted	(4)	11	-	9	45	1	-	(14)	-	1
Weighted Average Shares	- Basic	799	817	841	879	834	959	960	962	951	957
	- Diluted	968	1,046	969	1,048	1,047	1,050	1,048	973	1,039	1,045
Earnings Per Share	- Basic	0.28	0.23	0.18 0.17	0.26	0.94	0.20	0.43	0.05	0.28 0.27	0.96
	- Diluted	0.25	0.21	0.17	0.24	0.86	0.20	0.40	0.05	0.27	0.94
Key Ratios:											
Gross Margins	- Sales	35.6%	38.5%	39.3%	36.5%	37.4%	38.2%	36.0%	35.6%	36.5%	36.6%
	- Service/Outsourcing/Rentals	42.2%	43.4%	42.8%	43.2%	43.0%	42.6%	42.2%	44.2%	44.4%	43.3%
	- Financing - Total	62.6% 40.6%	63.2% 42.4%	63.0% 42.5%	63.4% 41.0%	63.1% 41.6%	62.3% 41.8%	62.3% 40.4%	62.5% 41.3%	64.0% 41.4%	62.7% 41.2%
SAG as a % of Revenue		27.1%	27.3%	27.9%	25.0%	26.7%	26.8%	26.7%	26.9%	24.6%	26.2%
Tax Rate		33.2%	33.5%	38.0%	36.6%	35.2%	39.9%	n/m	37.2%	23.6%	n/m
Other Data:											
Restructuring and Asset Impair		4	22	16	13	55	55	130	11	51	247
	1996 - 1998 IRS Tax Audit - Continuing Operations (after taxes)  Tax Audit Discontinued Operations Income (after taxes)	<u>-</u>	-	-	-		-	290 53	-	-	290 53
Provisions for Litigation Matters	•	-	-	-	-	-	-	- -	- 79	-	53 79
Losses on Hurricane Katrina (at	fter taxes)	-	-	-	-	-	-	-	9	-	9
Changes in Accounting Principle	es (WEEE/FIN 47) (after taxes)	-	-	-	-	-	-	-	26	-	26
Gain on Sale of ContentGuard Gain on Sale of Scansoft (after	,	83	- 30	-	<u>-</u>	83 30	-	<u>-</u>	<u>-</u>	-	-
Gain on Sale of Scansoft (after ta		-	- -	-	-	- -	- 58	-	-	-	- 58
Gain on Return of Fuji Xerox Pe	·	-	-	38	-	38	-	-	-	-	-
Ending Xerox Employment		60,592	60,001	59,262	58,098	58,098	57,989	57,300	56,276	55,229	55,229
Adiox Employment		30,002	55,501	55,202	55,555	55,550	57,505	5.,500	55,210	55,225	55,225

<sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

Note: Certain reclassifications of prior year amounts have been made to conform to the current year presentation.

n/m - percent not meaningful

<sup>&</sup>lt;sup>2</sup> Amounts include reclassifications for the effects of adopting FAS 160



(in \$ millions, except per-share data)			2006					2007	ACIO		
		Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY
Revenues											
Sales Outsourcing, maintenance and	d rentals	1,666 1,816	1,882 1,884	1,736 1,900	2,180 1,991	7,464 7,591	1,707 1,924	1,976 2,027	2,030 2,068	2,479 2,195	8,192 8,214
Financing	a romaio	213	211	208	208	840	205	205	204	208	822
Total Revenues		3,695	3,977	3,844	4,379	15,895	3,836	4,208	4,302	4,882	17,228
Cost of Revenue											
Cost of sales	ance and rentale	1,075 1,060	1,200 1,068	1,142 1,083	1,386 1,117	4,803 4,328	1,084 1,118	1,286 1,148	1,316 1,183	1,568 1,258	5,254 4,707
Cost of outsourcing, maintena Cost of financing	lince and rentals	76	76	75	78	4,326 305	78	79	79	80	316
Total Cost of Revenue		2,211	2,344	2,300	2,581	9,436	2,280	2,513	2,578	2,906	10,277
Gross Profit											
Sales gross profit		591	682	594	794	2,661	623	690	714	911	2,938
Outsourcing, maintenance and Financing gross profit	d rentals gross profit	756 137	816 135	817 133	874 130	3,263 535	806 127	879 126	885 125	937 128	3,507 506
Gross Profit		1,484	1,633	1,544	1,798	6,459	1,556	1,695	1,724	1,976	6,951
Research, development & en	gineering	225	230	230	237	922	218	223	233	238	912
Bad Debt Expense		20	21	30	16	87	27	39	27	41	134
Selling, administrative and ger		963	999	955	1,004	3,921	927	1,042	1,064	1,145	4,178
Total Selling, administrative	and general exp.	983	1,020	985	1,020	4,008	954	1,081	1,091	1,186	4,312
Non-financing interest expens	e <sup>1</sup>	54	60	63	62	239	58	70	75	60	263
Aggregate Exchange (gains)	losses	14	10	7	8	39	3	(1)	(8)	14	8
All other, net <sup>2</sup> Total Other, net			(3) <b>67</b>	43 <b>113</b>	(33) <b>37</b>	(5) <b>273</b>	(16) <b>45</b>	(8) <b>61</b>	(8) <b>59</b>	(16) <b>58</b>	(48) <b>223</b>
Restructuring and asset impai Amortization of intangible ass		- 10	36 10	110 10	239 11	385 41	(2) 6	(2) 10	(3) 13	1 13	(6) 42
Total Costs and Expenses		3,485	3,707	3,748	4,125	15,065	3,501	3,886	3,971	4,402	15,760
Income (Loss) before Income Tequity Income, Cumulative E in Accounting Principle and	Effect of Change	210	270	96	254	830	335	322	331	480	1,468
Income Taxes (benefits) 1 Equity in Net Income of Uncor	nsol. Affil.	47 39	22 17	(416) 29	59 29	(288) 114	102 6	76 27	97 27	125 37	400 97
Income(Loss) from Continuir Cumulative effect of chang principle and Noncontrollir	e in accounting	202	265	541	224	1,232	239	273	261	392	1,165
Net Income (Loss)	ig interests	202	265	541	224	1,232	239	273	261	392	1,165
Less: Net Income attributable t	to Noncontrolling Interests <sup>2</sup>	2	5	5	10	22	6	7	7	10	30
Net Income (Loss) attributable	to Xerox Corporation	200	260	536	214	1,210	233	266	254	382	1,135
	to Acros Corporation					.,					
Preferred Dividends/ Other	- Basic - Diluted	(14) 1	(15) -	-	-	(29) 1	-	- 1	-	-	- 1
Weighted Average Shares	- Basic - Diluted	927 1,017	914 1,002	975 989	959 977	944 997	945 962	939 957	932 951	923 942	935 953
Earnings Per Share	- Basic - Diluted	0.20 0.20	0.27 0.26	0.55 0.54	0.22 0.22	1.25 1.22	0.25 0.24	0.28 0.28	0.27 0.27	0.41 0.41	1.21 1.19
Key Ratios:											
Gross Margins	- Sales	35.5%	36.2%	34.2%	36.4%	35.7%	36.5%	34.9%	35.2%	36.7%	35.9%
	- Service/Outsourcing/Rentals	41.6%	43.3%	43.0%	43.9%	43.0%	41.9%	43.4%	42.8%	42.7%	42.7%
	- Financing - Total	64.3% 40.2%	64.0% 41.1%	63.9% 40.2%	62.5% 41.1%	63.7% 40.6%	62.0% 40.6%	61.5% 40.3%	61.3% 40.1%	61.5% 40.5%	61.6% 40.3%
SAG as a % of Revenue Tax Rate		26.6% 22.4%	25.6% 8.1%	25.6% -433.3%	23.3% 23.2%	25.2% -34.7%	24.9% 30.4%	25.7% 23.6%	25.4% 29.3%	24.3% 26.0%	25.0% 27.2%
Other Data:											
Restructuring and Asset Impair	ment Charges (after taxes)	_	25	72	160	257	(2)	(2)	(2)	1	(5)
Amortization of purchased intai	ngibles (after taxes)	6	6	7	7	26	4	7	8	9	28
Provisions for Litigation Matters		-	- (0)	68	- (1)	68 (5)	-	-	-	-	-
Losses on Hurricane Katrina (a Early Extinguishment of Debt (a	,	-	(2) 9	(2)	(1) 1	(5) 10	-	-	-	-	-
UK Tax Settlement (after taxes		-	46	(448)	- '	(402)	-	-	-	-	-
Ending Xerox Employment		55,100	55,100	54,900	53,700	53,700	53,150	58,100	57,100	57,400	57,400
LIMING ACTOR EITIPIOSITICITE		55,100	JJ, 100	J <del>4</del> ,300	JJ, 1 UU	JJ,100	JJ, 1JU	50,100	51,100	37,400	37,400

n/m - percent not meaningful

<sup>&</sup>lt;sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

<sup>&</sup>lt;sup>2</sup> Amounts include reclassifications for the effects of adopting FAS 160



(in \$ millions, except per-share d			2008				2009 (As pr		eported)		RESTATED * 2009	
		Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	FY
Revenues												
Sales Outsourcing, maintenance and	d rentals	2,013 2,113	2,119 2,207	2,047 2,126	2,146 2,039	8,325 8,485	1,494 1,880	1,602 1,951	1,555 1,942	1,995 2,047	6,646 7,820	5,843 7,820
Financing Total Revenues		209 <b>4,335</b>	207 <b>4,533</b>	197 <b>4,370</b>	185 <b>4,370</b>	798 <b>17,608</b>	180 3,554	178 <b>3,731</b>	178 <b>3,675</b>	177 <b>4,219</b>	713 <b>15,179</b>	713 <b>14,376</b>
		1,000	-1,000	-1,010	-1,010	11,000	0,004	0,701	0,010	4,210	10,170	14,070
Cost of Revenue Cost of sales		1,319	1,400	1,340	1,460	5,519	1,004	1,065	1,031	1,295	4,395	3,693
Cost of outsourcing, maintena Cost of financing	nce and rentals	1,231 80	1,275 79	1,241 75	1,182 71	4,929 305	1,100 69	1,100 68	1,113 67	1,175 67	4,488 271	4,488 271
Total Cost of Revenue		2,630	2,754	2,656	2,713	10,753	2,173	2,233	2,211	2,537	9,154	8,452
Gross Profit												
Sales gross profit Outsourcing, maintenance and	d rentals gross profit	694 882	719 932	707 885	686 857	2,806 3,556	490 780	537 851	524 829	700 872	2,251 3,332	2,150 3,332
Financing gross profit  Gross Profit		129	128 <b>1,779</b>	122	114	493	111	110	111	110	442	442
		1,705	·	1,714	1,657	6,855	1,381	1,498	1,464	1,682	6,025	5,924
Research, development & en	gineering	221	223	228	212	884	204	202	209	225	840	839
Bad Debt Expense Selling, administrative and gen	oral exp. (Evel Rad Dobte)	28 1,096	34 1,136	45 1,093	80 1,022	187 4,347	69 935	81 932	59 948	82 1,043	291 3,858	287 3,769
Total Selling, administrative		1,124	1,170	1,138	1,102	4,534	1,004	1,013	1,007	1,125	4,149	4,056
Non-financing interest expens	e <sup>1</sup>	54	65	71	72	262	61	63	64	68	256	256
Aggregate Exchange (gains) /	losses	19	2	9	4	34	20	1	5	- (C)	26	26
Total Other, net		780 <b>853</b>	(11) <b>56</b>	(7) <b>73</b>	(25) <b>51</b>	737 <b>1,033</b>	83	8 <b>72</b>	(1) <b>68</b>	(6) <b>62</b>	2 <b>85</b>	289
Restructuring and asset impai	rment charges	3	63	14	349	429	(2)	(1)	(2)	(3)	(8)	(8
Acquisition related costs	· ·	- 10	-	-	-	-	-	-	9	63 <sup>°</sup> 16	72	72
Amortization of intangible assorted Costs and Expenses	#IS	13 <b>4,844</b>	13 <b>4,279</b>	14 <b>4,123</b>	14 <b>4,441</b>	54 <b>17,687</b>	3, <b>476</b>	15 <b>3,534</b>	15 <b>3,517</b>	4,025	60 <b>14,552</b>	13,760
Income (Loss) before Income 1	Taxes (Benefits),											
Equity Income, Cumulative E in Accounting Principle and	Effect of Change	(509)	254	247	(71)	(79)	78	197	158	194	627	616
	Noncontrolling interests	(509)	254	241	(71)	(79)	70	197	136	194	021	010
Income Taxes (Benefits) 1 Equity in Net Income (Loss) of	f Unconsol Affil	(246) 28	59 29	15 35	(59) 21	(231) 113	19 (10)	59 9	44 15	30 27	152 41	148 41
ncome (Loss) from Continuing Operations before Cumulative effect of change in accounting principle and Noncontrolling Interests et Income (Loss)		(235) (235)	224 <b>224</b>	267 <b>267</b>	9 <b>9</b>	265 <b>265</b>	49 <b>49</b>	147 <b>147</b>	129 <b>129</b>	191 <b>191</b>	516 <b>516</b>	509 509
Less: Net Income attributable t	o Noncontrolling Interests <sup>2</sup>	9	9	9	8	35	7	7	6	11	31	31
Net Income (Loss) attributable	to Xerox Corporation, Continuing Operations	(244)	215	258	1	230	42	140	123	180	485	478
(Loss) income from Disc Op		N/A	N/A	N/A	N/A	N/A						7
Net Income (Loss) attributable	to Xerox Corporation	(244)	215	258	1	230	42	140	123	180	485	7
Preferred Dividends/ Other	- Basic - Diluted	- -	- -	-	- -	- -	- -	-	-	- -	- -	- -
Weighted Average Shares	- Basic - Diluted	911 911	890 903	871 887	867 875	885 896	867 878	870 879	871 883	871 887	870 880	870 880
Earnings (Loss) Per Share	- Basic	()										
	Continuing Operations Discontinued Operations	(0.27)	0.24	0.30	-	0.26	0.05	0.16	0.14	0.21	0.56	0.55 0.01
	Total Basic Earnings per Share - Diluted	(0.27)	0.24	0.30	-	0.26	0.05	0.16	0.14	0.21	0.56	0.56
	Continuing Operations	(0.27)	0.24	0.29	-	0.26	0.05	0.16	0.14	0.20	0.55	0.54
	Discontinued Operations Total Diluted Earnings per Share	(0.27)	0.24	0.29	-	0.26	0.05	0.16	0.14	0.20	0.55	0.01
Key Ratios:	<u> </u>	, , , , , , , , , , , , , , , , , , ,										
•		0.4 <b>=</b> 0.4	00.00/	0.4.=0/	00.007	00 =0/	22.224	22 =24	00 =0/	<b>0-</b> 40/	22.22/	
Gross Margins	<ul><li>Sales</li><li>Service/Outsourcing/Rentals</li></ul>	34.5% 41.7%	33.9% 42.2%	34.5% 41.6%	32.0% 42.0%	33.7% 41.9%	32.8% 41.5%	33.5% 43.6%	33.7% 42.7%	35.1% 42.6%	33.9% 42.6%	36.8% 42.6%
	- Financing - Total	61.7% 39.3%	61.8% 39.2%	61.9% 39.2%	61.6% 37.9%	61.8% 38.9%	61.7% 38.9%	61.8% 40.2%	62.4% 39.8%	62.1% 39.9%	62.0% 39.7%	62.0% 41.2%
240 av 45	Total											
SAG as a % of Revenue Fax Rate		25.9% 48.3%	25.8% 23.2%	26.0% 6.1%	25.2% 83.1%	25.7% 292.4%	28.2% 24.4%	27.2% 29.9%	27.4% 27.8%	26.7% 15.5%	27.3% 24.2%	28.2% 24.0%
Other Data:												
Restructuring and Asset Impair	,	-	43	9	240	292	(1)	(1)	-	(2)	(4)	(4
Provisions for Litigation Matters Acquisition related costs (after	•	491 -	-	-	-	491 -	-	-	- 8	- 41	- 49	- 49
Amortization of purchased intar	ngibles (after taxes)	8	9	9	9	35	9	9	10	10	38	38
Equipment write-off (after taxes Fuji Xerox Restructuring (after t	•	-	-	-	24	24	- 22	9	9	- 6	- 46	46
Ending Xerox Employment		57,500	58,000	57,400	57,100	57,100	55,600	54,700	54,100	53,600	53,600	53,600
Ending Acrox Employment		51,500	50,000	J1,400	57,100	57,100	55,600	J <del>-1</del> ,7 UU	J <del>4</del> , 100	55,000	55,000	55,000

<sup>&</sup>lt;sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

<sup>&</sup>lt;sup>2</sup> Amounts include reclassifications for the effects of adopting FAS 160

<sup>\*</sup> Restated for discontinued operations (Paper business only).

xerox 🔊 **RESTATED** \*\*\* **RESTATED** \*\*\* 2010 (As previously reported) 2010 2011 (Restated \*) 2011 (in \$ millions, except per-share data) FΥ FΥ Q2 FΥ Q1 Q2 Q3 Q4 Q1 Q3 Q4 FΥ Revenues 7,234 6,400 Sales 1,678 1,791 1,700 2,065 6,297 1,482 1,530 1,561 1,827 6,265 13,739 12,693 3,731 14,868 Outsourcing, maintenance and rentals 2,870 3,553 3,567 3,749 3,632 3,689 3,816 13,741 660 632 Financing 173 164 161 162 660 162 163 156 151 632 5,508 5,428 21,633 5,424 5,794 21,900 4,721 5,976 19,650 5,276 5,406 20,638 **Total Revenues Cost of Revenue** Cost of sales 1,082 1,172 1,127 1,360 4,741 3,920 930 977 1,001 1,168 4,076 3,960 1,871 2,359 2,417 2,548 9,195 8,327 2,514 2,538 2,545 2,672 10,269 9,319 Cost of outsourcing, maintenance and rentals 60 60 55 64 61 246 246 60 56 231 Cost of financing 61 231 3,017 3,592 14,182 12,493 3,895 14,576 **Total Cost of Revenue** 3,605 3,968 3,504 3,575 3,602 13,510 **Gross Profit** 596 619 573 705 2,493 2,377 552 553 560 659 2,324 2,305 Sales gross profit 1,144 999 1,194 1,150 4,544 4,366 1,193 1,144 4,599 4,422 Outsourcing, maintenance and rentals gross profit 1,201 1,118 109 103 102 414 102 103 100 96 401 Financing gross profit 100 414 401 1,704 1,823 2,008 7,451 7,157 1,849 1,804 1,899 7,324 **Gross Profit** 1,916 1,772 7,128 Research, development & engineering 205 194 189 193 781 780 184 175 182 178 719 719 56 46 46 40 188 187 31 29 44 53 157 155 Bad Debt Expense 1,043 Selling, administrative and general exp. (Excl Bad Debts) 1,117 1,090 1,156 4,406 4,247 1,068 1,071 1,046 1,079 4,264 4,189 Total Selling, administrative and general exp. 1,099 1,163 4,594 4,434 1,099 1,100 1,090 1,132 4,421 1,136 1,196 4,344 Non-financing interest expense 1 89 92 87 78 346 342 67 64 60 56 247 243 22 11 Aggregate Exchange (gains) / losses (2) (9)11 1 10 1 12 12 All other, net <sup>2</sup> (1) 38 (11)32 32 11 40 18 (2) 67 65 6 Total Other, net 110 128 75 389 385 79 104 88 55 326 76 320 195 273 483 476 32 Restructuring and asset impairment charges 11 (16)(9)(4) 61 31 Acquisition related costs 48 15 5 9 77 77 57 85 85 312 287 85 87 87 139 398 371 Amortization of intangible assets 85 Curtailment gain (107)(107)(107)**Total Costs and Expenses** 4,731 5,188 5,100 5,799 20,818 18,932 4,935 5,032 5,045 5,353 20,365 19,188 Income (Loss) before Income Taxes (Benefits), **Equity Income, Cumulative Effect of Change** in Accounting Principle and Noncontrolling Interests (10)320 328 177 815 718 341 392 361 441 1,535 1,450 Income Taxes (Benefits) 1 22 112 98 24 256 221 93 105 79 100 377 347 Equity in Net Income (Loss) of Unconsol. Affil. (2)28 26 26 78 78 34 34 43 38 149 149 Income (Loss) from Continuing Operations before **Cumulative effect of change in accounting** 575 principle and Noncontrolling Interests (34)236 256 179 282 321 325 379 1,307 1,252 236 256 179 575 282 321 325 379 **Net Income (Loss)** (34)637 1,307 1,252 8 8 Less: Net Income attributable to Noncontrolling Interests <sup>2</sup> 9 6 31 31 8 8 9 8 33 33 (42)274 227 250 171 606 544 313 316 371 1,274 1,219 **Net Income attributable to Xerox Corporation, Continuing Operations** (Loss) income from Discontinued Operations 62 7 6 4 21 76 (42)227 250 171 281 1,295 **Net Income attributable to Xerox Corporation** 606 606 319 320 375 1,295 **Preferred Dividends/** 3 21 21 6 6 24 Basic 6 6 6 6 6 24 3 6 21 24 Other - Diluted 6 6 21 6 6 6 6 24 Weighted Average Shares - Basic 1,176 1,383 1,387 1,393 1,323 1,323 1,400 1,402 1,396 1,361 1,388 1,388 Diluted 1,176 1,419 1,417 1,429 1,351 1,351 1,436 1,438 1,426 1,415 1,444 1,417 (Loss) Earnings Per Share - Basic: 0.22 0.90 0.86 **Continuing Operations** (0.04)0.16 0.18 0.12 0.44 0.39 0.19 0.22 0.27 **Discontinued Operations** 0.05 0.01 0.01 0.02 0.06 Total Basic Earnings per Share (0.04)0.16 0.18 0.12 0.44 0.44 0.20 0.22 0.23 0.27 0.92 0.92 - Diluted: 0.88 **Continuing Operations** (0.04)0.16 0.17 0.12 0.43 0.39 0.19 0.22 0.22 0.26 0.84 **Discontinued Operations** 0.02 0.06 0.04 0.22 Total Diluted Earnings per Share (0.04)0.16 0.17 0.12 0.43 0.43 0.19 0.22 0.26 0.90 0.90 **Key Ratios: Gross Margins** 37.7% 36.8% - Sales 35.5% 34.6% 33.7% 34.1% 34.5% 37.2% 36.1% 35.9% 36.1% 36.3% - Service/Outsourcing/Rentals 34.8% 33.6% 32.2% 32.0% 33.1% 34.4% 30.8% 32.0% 31.0% 30.0% 30.9% 32.2% - Financing 63.0% 62.8% 62.1% 63.0% 62.7% 62.7% 63.0% 63.2% 64.1% 63.6% 63.4% 63.4% 33.6% 34.1% 33.4% 33.4% 34.5% - Total 36.1% 34.8% 33.6% 34.4% 36.4% 33.6% 32.8% SAG as a % of Revenue 23.3% 21.1% 20.9% 20.0% 21.2% 22.6% 20.8% 20.3% 20.2% 19.5% 20.2% 21.0% Tax Rate -220.0% 35.0% 29.9% 13.6% 31.4% 30.8% 27.3% 26.8% 21.9% 22.7% 24.6% 23.9% Other Data: 2 7 Restructuring and Asset Impairment Charges (after taxes) 135 173 317 312 (9)39 19 18 (3)Amortization of purchased intangibles (after taxes) 36 52 53 53 194 178 53 54 87 248 231 Venezuelan Devaluation (after taxes) 21 21 21 Medicare Subsidy Change (after taxes) 16 16 16 Acquisition related costs (after taxes) 36 14 3 5 58 58

36

10

38

136,500

10

5

136,500

36

10

38

136,500

20

134,200

133,500

11

134,100

Note: Certain reclassifications of prior year amounts have been made to conform to the current year presentation.

Loss on early extinguichment of debt / liability (after taxes)

Fuji Xerox Restructuring (after taxes) (2009 onwards)

36

5

130,800

6

133,200

22

130,100

n/m - percent not meaningful

**Ending Xerox Employment** 

ACS shareholders litigation settlement

20

19

139,700

3

139,700

20

19

139,700

<sup>&</sup>lt;sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

<sup>&</sup>lt;sup>2</sup> Amounts include reclassifications for the effects of adopting FAS 160

<sup>\*</sup> Restated for discontinued operations (Paper business only).

<sup>\*\*\*</sup> Restated for discontinued operations, including restatement for the agreement to sell the ITO business as announced in December 2014.

(in \$ millions, except per-sha	re data)		2012	(Restated *	·*)		RESTATED ***		2013	(Restated	***)	
, ,		Q1	Q2	Q3	Q4	FY	2012	Q1	Q2	Q3	Q4	FY
Revenues Sales		1,404	1,447	1,373	1,644	5,868	5,827	1,279	1,432	1,352	1,519	5,582
Outsourcing, maintenance	and rentals	3,755	3,752	3,715	3,947	15,169	13,997	3,460	3,497	3,415	3,569	13,941
Financing Total Revenues		148 <b>5,307</b>	143 <b>5,342</b>	160 <b>5,248</b>	146 <b>5,737</b>	597 <b>21,634</b>	<u>597</u> <b>20,421</b>	118 <b>4,857</b>	113 <b>5,042</b>	133 <b>4,900</b>	119 <b>5,207</b>	483 <b>20,006</b>
			-,	-,,_	2,121			.,	2,0 :	.,	2,222	
Cost of Revenue Cost of sales		891	927	884	1,039	3,741	3,701	804	915	851	980	3,550
Cost of outsourcing, maint	enance and rentals	2,680	2,616	2,658	2,810	10,764	9,735	2,461	2,429	2,395	2,523	9,808
Cost of financing Total Cost of Revenue		53 3,624	51 <b>3,594</b>	49 <b>3,591</b>	45 <b>3,894</b>	198 <b>14,703</b>	198 13,634	3,308	42 <b>3,386</b>	3,286	38 <b>3,541</b>	163 <b>13,521</b>
Total Cost of Revenue		3,024	3,354	3,391	3,034	14,703	13,034	3,300	3,300	3,200	3,341	13,321
Gross Profit		513	520	489	605	2,127	2,126	475	517	501	539	2,032
Sales gross profit Outsourcing, maintenance	and rentals gross profit	1,075	1,136	1,057	1,137	2,127 4,405	4,262	999	1,068	1,020	1,046	4,133
Financing gross profit		95	92	111	101	399	399	75	71	93	81	320
Gross Profit		1,683	1,748	1,657	1,843	6,931	6,787	1,549	1,656	1,614	1,666	6,485
Research, development &	engineering	173	161	161	160	655	655	155	149	146	153	603
Bad Debt Expense		24	30	22	43	119	119	24	33	27	36	120
	general exp. (Excl Bad Debts)	1,022	1,024	1,007	1,031	4,084	4,022	1,000	992	974	987	3,953
Total Selling, administrati	ive and general exp.	1,046	1,054	1,029	1,074	4,203	4,141	1,024	1,025	1,001	1,023	4,073
Non-financing interest exp		57	59	56	60	232	229	61	61	59	59	240
Aggregate Exchange (gain All other, net <sup>2</sup>	ns) / losses	(1)	1	-	3	3	3	(4)	(3)	1	(1)	(7
Total Other, net		57	15 <b>75</b>	57	8 <b>71</b>	25 <b>260</b>	25 <b>257</b>	(41) <b>16</b>	59	(22) <b>38</b>	(25) <b>33</b>	(87 <b>146</b>
Death strains and accetin	and the same	20	20	4.4	04	454	440	(0)	22	25	F.F.	445
Restructuring and asset im Amortization of intangible a		20 82	29 82	14 82	91 82	154 328	149 301	(8) 76	33 76	35 77	55 76	115 305
Total Costs and Expense		5,002	4,995	4,934	5,372	20,303	19,137	4,571	4,728	4,583	4,881	18,763
Income before Income Taxe	es & Equity Income <sup>(1)</sup>	305	347	314	365	1,331	1,284	286	314	317	326	1,243
Income Taxes <sup>1</sup> Equity in Net Income (Loss	a) of Unganeel Affil	75 40	64 31	62 34	70 47	271 152	256 152	46 47	61 36	79 43	67 43	253 169
Income from Continuing Op	,	270	314	286	342	1,212	1,180	287	289	281	302	1,159
		6	2	2	1	11	43	13	(12)	10	9	20
Income (loss) from Discontinued Operations, net of tax et Income (Loss)		276	316	288	343	1,223	1,223	300	277	291	311	1,179
Less: Net Income attributat	ole to Noncontrolling Interests <sup>2</sup>	7	7	6	8	28	28	4	6	5	5	20
Net Income attributable to 3	Verox Cornoration		309	282	335	1,195	1,195	296	271	286	306	1,159
Tet meeme dambatable to 7	torox corporation			202		1,100		200	271	200		1,100
Preferred Dividends/	- Basic	6	6	6	6	24	24	6	6	6	6	24
Other	- Diluted	6	6	6	-	24	24	6	6	6	-	-
Watehia d Assessa Obassa	Davie.	4 007	4.004	4.004	4.040	4.000	4.000	4 005	4 000	4.000	4.04.4	4 005
Weighted Average Shares	- Basic - Diluted	1,337 1,369	1,334 1,366	1,294 1,319	1,249 1,296	1,302 1,329	1,302 1,329	1,225 1,253	1,230 1,260	1,236 1,259	1,214 1,261	1,225 1,274
Familia B. C.		.,	, <del>-</del>	,	,	, -	,- :-	,	, - <del>-</del>	,	,	,
Earnings Per Share	- Basic: Continuing Operations	0.19	0.23	0.21	0.26	0.89	0.87	0.23	0.23	0.22	0.24	0.91
	Discontinued Operations	0.01	-	-	-	0.01	0.03	0.01	(0.01)	0.01	0.01	0.02
	Total Basic Earnings per Share - Diluted:	0.20	0.23	0.21	0.26	0.90	0.90	0.24	0.22	0.23	0.25	0.93
	Continuing Operations	0.19	0.22	0.21	0.26	0.87	0.85	0.22	0.22	0.21	0.23	0.89
	Discontinued Operations	- 0.40	- 0.00	- 0.01	- 0.00	0.01	0.03	0.01	(0.01)	0.01	0.01	0.02
	Total Diluted Earnings per Share - Adjusted (2012 onwards):	0.19	0.22	0.21	0.26	0.88	0.88	0.23	0.21	0.22	0.24	0.91
	Adjusted Net Income	313	358	331	385	1,387	1,338	330	330	324	344	1,328
	Adjusted Earnings per Share Adjusted Weighted Average Shares	0.22 1,396	0.26 1,393	0.25 1,346	0.30 1,296	1.02 1,356	0.99 1,356	0.26 1,280	0.26 1,287	0.25 1,286	0.27 1,261	1.04 1,274
Koy Patios:	Adjusted Weighted Average Shares	1,330	1,595	1,540	1,290	1,330	1,330	1,200	1,201	1,200	1,201	1,274
Key Ratios:												
Gross Margins	- Sales	36.5%	35.9%	35.6%	36.8%	36.2%	36.5%	37.1%	36.1%	37.1%	35.5%	36.4%
	<ul><li>Outsourcing/Maintenance/Rentals</li><li>Financing</li></ul>	28.6% 64.2%	30.3% 64.3%	28.5% 69.4%	28.8% 69.2%	29.0% 66.8%	30.4% 66.8%	28.9% 63.6%	30.5% 62.8%	29.9% 69.9%	29.3% 68.1%	29.6% 66.3%
	- Total	31.7%	32.7%	31.6%	32.1%	32.0%	33.2%	31.9%	32.8%	32.9%	32.0%	32.4%
SAG as a % of Revenue		19.7%	19.7%	19.6%	18.7%	19.4%	20.3%	21.1%	20.3%	20.4%	19.6%	20.4%
Tax Rate		24.6%	18.4%	19.7%	19.2%	20.4%	19.9%	16.1%	19.4%	24.9%	20.6%	20.4%
Other Data:												
Amortization of purchased in	ntangibles (after taxes) pairment Charges (after taxes)	50 13	51 22	51 5	51 58	203 98	186 95	47 (6)	47 23	48 26	47 39	189 82
Fuji Xerox Restructuring (af	ter taxes) (2009 onwards)	4	6	5	1	16	16	4	1	3	1	9
<b>Ending Xerox Employment</b>		138,300	139,100	146,000	147,600	147,600	147,600	143,200	142,300	141,900	143,100	143,100

139,100 146,000 147,600

147,600

Note: Certain reclassifications of prior year amounts have been made to conform to the current year presentation.

**Ending Xerox Employment** 

143,200 142,300 141,900 143,100

143,100

<sup>&</sup>lt;sup>1</sup> Amounts include reclassifications for the effects of adopting Fin 46R.

<sup>&</sup>lt;sup>2</sup> Amounts include reclassifications for the effects of adopting FAS 160.

<sup>\*\*</sup> Restated for discontinued operations, excluding restatement for the agreement to sell the ITO business as announced in December 2014.

<sup>\*\*\*</sup> Restated for discontinued operations, including restatement for the agreement to sell the ITO business as announced in December 2014. n/m - percent not meaningful



(* <b>6</b> :11:				2011		
(in \$ millions, except per-share	e data)	Q1 ***	Q2 ***	<b>2014</b> Q3 ***	Q4 ***	FY ***
Revenues			QZ	QJ	Q4	1 1
Sales		1,257	1,342	1,275	1,414	5,288
Outsourcing, maintenance a	and rentals	3,414 100	3,501	3,424	3,526	13,865
Financing Total Revenues		4,771	98 <b>4,941</b>	96 <b>4,795</b>	93 <b>5,033</b>	387 <b>19,540</b>
		,	,	,	,	,
Cost of Revenue Cost of sales		778	832	774	885	3,269
Cost of outsourcing, mainter	nance and rentals	2,454	2,488	2,444	2,499	9,885
Cost of financing		36	36	35	33	140
Total Cost of Revenue		3,268	3,356	3,253	3,417	13,294
Gross Profit						
Sales gross profit		479	510	501	529	2,019
Outsourcing, maintenance a Financing gross profit	and rentals gross profit	960 64	1,013 62	980 61	1,027 60	3,980 247
Gross Profit		1,503	1,585	1,542	1,616	6,246
December development 0		115	4.40	120	450	F77
Research, development &	engineering	145	143	139	150	577
Bad Debt Expense		14	22	18	(1)	53
Selling, administrative and go		931	937	924	943	3,735
Total Selling, administrativ	e and general exp.	945	959	942	942	3,788
Non-financing interest exper		63	60	56	58	237
Aggregate Exchange losses	s / (gains)	1 (25)	(1)	-	5	5
All other, net Total Other, net	_	(25) <b>39</b>	6 <b>65</b>	15 <b>71</b>	(6) <b>57</b>	(10) <b>232</b>
Total Other, net						LUL
Restructuring and asset imp		26	39	27	36	128
Amortization of intangible as Total Costs and Expenses		4, <b>500</b>	78 <b>4,640</b>	4, <b>509</b>	83 <b>4,685</b>	315 <b>18,334</b>
Total Goots and Expenses		4,000	4,040	4,000	4,000	10,004
Income (Loss) before Incom	e Taxes & Equity Income	271	301	286	348	1,206
Income Taxes Equity in Net Income of Unc	onsol. Affil.	42 42	73 33	66 44	34 41	215 160
Income (Loss) from Continu	ing Operations	271	261	264	355	1,151
Income (loss) from discontin	ued operations, net of tax	15	11	8	(149)	(115)
Net Income (Loss)		286	272	272	206	1,036
Less: Net Income attributable t	o Noncontrolling Interests	5	6	6	6	23
Net Income (Loss) Attributat	ole to Xerox Corporation	281	266	266	200	1,013
Preferred Dividends/	- Basic	6	6	6	6	24
Other	- Diluted	6	6	6	-	-
Weighted Average Shares	- Basic	1,179	1,161	1,149	1,129	1,154
	- Diluted	1,198	1,181	1,165	1,171	1,199
Earnings Per Share	- Basic:					
_	Continuing operations	0.22	0.21	0.22	0.30	0.96
	Discontinued operations  Total Basic Earnings (Loss) per Share	0.01	0.01 0.22	0.01	(0.13) 0.17	(0.10) 0.86
	- Diluted:	0.20	0.22	0.20	0.17	0.00
	Continuing operations	0.22	0.21	0.21	0.30	0.94
	Discontinued operations	0.01	0.01	0.01	(0.13)	(0.09)
	Total Diluted Earnings (Loss) per Share - Adjusted (2012 onwards):	0.23	0.22	0.22	0.17	0.85
	Adjusted Net Income	314	303	306	357	1,280
	Adjusted Earnings per Share	0.26	0.25	0.26	0.31	1.07
	Adjusted Weighted Average Shares	1,225	1,208	1,192	1,171	1,199
Key Ratios:						
Gross Margins	- Sales	38.1%	38.0%	39.3%	37.4%	38.2%
e. ooo margino	Outsourcing/Maintenance/Rentals	28.1%	28.9%	28.6%	29.1%	28.7%
	- Financing	64.0%	63.3%	63.5%	64.5%	63.8%
	- Total	31.5%	32.1%	32.2%	32.1%	32.0%
SAG as a % of Revenue		19.8%	19.4%	19.6%	18.7%	19.4%
Tax Rate		15.5%	24.3%	23.1%	9.8%	17.8%
Adjusted Effective Tax Rate		20.4%	27.2%	26.2%	25.3%	24.9%
Other Data:						
Amortization of purchased int	,	48	48	48	52	196
Restructuring and Asset Impa	airment Charges (after taxes)	21	25	19	26	91
Fuji Xerox Restructuring (after	er taxes)	3 141 400	(1)	144.500	147 500	147 500
Ending Xerox Employment		141,400	142,400	144,500	147,500	147,500

<sup>\*\*\*</sup> Restated for discontinued operations, including restatement for the agreement to sell the ITO business as announced in December 2014.

<sup>\*\*\*</sup> Restated for change in accounting guidance for taxes on Equity Investments in December 2014.

## Xerox Financial Model (unaudited)



/! ft '!!!' ·	data)			004-			201= :	-4		0010	
(in \$ millions, except per-share	data)	Q1	Q2	<b>2015</b> Q3	Q4	FY	<b>2015 Adju</b> s Q3	FY FY	Q1	<b>2016</b> Q2	YTD
Revenues Sales		1,126	1,224	1,150	1,248	4,748	1,150	4,748	1,021	1,145	2,166
Outsourcing, maintenance ar	nd rentals	3,253 90	3,279	3,098	3,321	12,951	3,214	13,067	3,177	3,158	6,335
Financing Total Revenues		4,469	4, <b>590</b>	85 <b>4,333</b>	84 <b>4,653</b>	346 <b>18,045</b>	4,449	346 <b>18,161</b>	83 <b>4,281</b>	82 <b>4,385</b>	165 <b>8,666</b>
Cost of Revenue											
Cost of sales Cost of outsourcing, mainten	nance and rentals	674 2,368	776 2,356	721 2,592	790 2,375	2,961 9,691	721 2,319	2,961 9,418	624 2,344	707 2,279	1,331 4,623
Cost of financing		33	32	33	32	130	33	130	33	32	65
Total Cost of Revenue		3,075	3,164	3,346	3,197	12,782	3,073	12,509	3,001	3,018	6,019
Gross Profit Sales gross profit		452	448	429	458	1,787	429	1,787	397	438	835
Outsourcing, maintenance ar Financing gross profit	nd rentals gross profit	885 57	923 55	506 52	946 52	3,260 216	895 52	3,649 216	833 50	879 50	1,712 100
Gross Profit		1,394	1,426	987	1,456	5,263	1,376	5,652	1,280	1,367	2,647
Research, development & e	ngineering	141	142	135	145	563	135	563	134	128	262
Bad Debt Expense		20	15	12	6	53	12	53	14	11	25
Selling, administrative and ge Total Selling, administrative		895 <b>915</b>	891 <b>906</b>	843 <b>855</b>	877 <b>883</b>	3,506 <b>3,559</b>	843 <b>855</b>	3,506 <b>3,559</b>	868 <b>882</b>	851 <b>862</b>	1,719 <b>1,744</b>
		56						223			104
Non-financing interest expense Aggregate Exchange losses		6	56 (5)	55 3	56 2	223 6	55 3	6	55 4	49 (3)	104
All other, net  Total Other, net		(16) <b>46</b>	17 <b>68</b>	15 <b>73</b>	(12) <b>46</b>	<u>4</u> 233	15 <b>73</b>	<u>4</u> 233	(2) <b>57</b>	9 <b>55</b>	7 112
Separation costs	_	_	_	_	_		_		8	28	36
Restructuring and related cos Amortization of intangible ass		14 77	157 79	20 77	(5) 77	186 310	20 77	186 310	126 89	71 78	197 167
Total Costs and Expenses		4,268	4,516	4,506	4,343	17,633	4,233	17,360	4,297	4,240	8,537
Income (Loss) before Income	Taxes & Equity Income	201	74	(173)	310	412	216	801	(16)	145	129
Income Taxes Equity in Net Income of Unco	onsol. Affil	39 34	(9) 29	(105) 40	52 32	(23) 135	43 40	125 135	(15) 37	9 22	(6) 59
Income (Loss) from Continuin		196	112	(28)	290	570	213	811	36	158	194
Income (loss) from discontinu	ued operations, net of tax	34	(95)	(3)	(14)	(78)	(3)	(78)		-	_
Net Income (Loss)		230	17	(31)	276	492	210	733	36	158	194
Less: Net Income attributable to	o Noncontrolling Interests	5	5	3	5	18	3	18	2	3	5
Net Income (Loss) Attributable	e to Xerox Corporation	225	12	(34)	271	474	207	715	34	155	189
Preferred Dividends/	- Basic	6	6	6	6	24			6	6	12
Other	- Diluted	6	6	6	-	24			6	6	12
Weighted Average Shares	- Basic - Diluted	1,110 1,127	1,088 1,105	1,045 1,045	1,013 1,046	1,065 1,076			1,013 1,021	1,013 1,022	1,013 1,021
Earnings Per Share	- Basic:	0.47	0.00	(0.04)	0.00	0.50			0.00	0.45	0.47
	Continuing operations Discontinued operations	0.17 0.03	0.09 (0.08)	(0.04)	0.28 (0.02)	0.50 (0.08)			0.03	0.15 -	0.17 -
	Total Basic Earnings (Loss) per Share - Diluted:	0.20	0.01	(0.04)	0.26	0.42			0.03	0.15	0.17
	Continuing operations	0.16 0.03	0.09	(0.04)	0.27	0.49			0.03	0.15	0.17
	Discontinued operations Total Diluted Earnings (Loss) per Share	0.03	(0.08) 0.01	(0.04)	(0.01) 0.26	(0.07) 0.42			0.03	- 0.15	0.17
	<ul> <li>Adjusted (2012 onwards):</li> <li>Adjusted Net Income**</li> </ul>	278	264	289	346	1,177			231	311	542
	Adjusted Earnings per Share** Adjusted Weighted Average Shares**	0.24 1,154	0.23 1,132	0.27 1,078	0.33 1,046	1.07 1,103			0.22 1,021	0.30 1,049	0.52 1,048
Key Ratios:	Aujusteu Weighteu Average Shares	1,134	1,132	1,070	1,040	1,103			1,021	1,049	1,040
•	Color	40.1%	20.00/	27.20/	20.70/	37.6%			20.00/	20.20/	20.00/
Gross Margins	<ul><li>Sales</li><li>Outsourcing/Maintenance/Rentals</li></ul>	27.2%	36.6% 28.1%	37.3% 16.3%	36.7% 28.5%	25.2%			38.9% 26.2%	38.3% 27.8%	38.6% 27.0%
	- Financing - Total	63.3% 31.2%	63.2% 31.1%	61.2% 22.8%	61.9% 31.3%	62.4% 29.2%			60.2% 29.9%	61.0% 31.2%	60.6% 30.5%
SAG as a % of Revenue		20.5%	19.7%	19.7%	19.0%	19.7%			20.6%	19.7%	20.1%
Tax Rate Adjusted Effective Tax Rate		19.4% 25.7%	-12.2% 25.3%	60.7% 27.2%	16.8% 23.2%	-5.6% 25.2%			93.8% 22.5%	6.2% 17.8%	-4.7% 19.8%
Non-GAAP Adjustments: Restructuring and related cost	ts	14	157	20	(5)	186			126	71	197
HE Charge		-	-	389	-	389			-	-	-
Amortization of purchased inta Non-service retirement-related		77 42	79 10	77 30	77 34	310 116			89 46	78 32	167 78
Separation costs Fuji Xerox Restructuring		- 1	- 1	- 2	-	- 4			8 -	28 1	36 1
Tax on adjusted items		(47)	(90)	(198)	(45)	(380)			(72)	(54)	(126)
Ending Xerox Employment		145,600	135,800	140,800	143,600	143,600			135,300	131,800	131,800

<sup>\*</sup> Adjusted for the Health Enterprise charge.

<sup>\*\*</sup> Revised to conform to change in reporting methodology to exclude non-service retirement-related costs and the impairment related to the Q3 2015 Health Enterprise business write-off.

## Xerox Financial Model - Non-GAAP basis (unaudited)



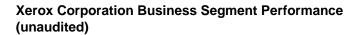
(in \$ millions, except per-sh	nare data)			2015 <sup>1</sup>				2016	
	<u>,                                      </u>	Q1	Q2	Q3	Q4	FY	Q1	Q2	YTD
Revenues									
Sales		1,126	1,224	1,150	1,248	4,748	1,021	1,145	2,166
Outsourcing, maintenand	ce and rentals	3,253	3,279	3,214	3,321	13,067	3,177	3,158	6,335
Financing		90	87	85	84	346	83	82	165
Total Revenues		4,469	4,590	4,449	4,653	18,161	4,281	4,385	8,666
Cost of Revenue									
Cost of sales		671	775	720	788	2,954	621	706	1,327
Cost of outsourcing, mai	intenance and rentals	2,355	2,353	2,310	2,364	9,382	2,330	2,268	4,598
Cost of financing		33	32	33	32	130	33	32	65
Total Cost of Revenue		3,059	3,160	3,063	3,184	12,466	2,984	3,006	5,990
Gross Profit									
Sales gross profit		455	449	430	460	1,794	400	439	839
•	ce and rentals gross profit	898	926	904	957	3,685	847	890	1,737
Financing gross profit	oo ana romano groos prom	57	55	52	52	216	50	50	100
Gross Profit		1,410	1,430	1,386	1,469	5,695	1,297	1,379	2,676
Barrier Landson	( O anathra article	101	4.44	100	4.40	F 4.4	400	400	0.10
Research, development	t & engineering	134	141	129	140	544_	126	122	248
Bad Debt Expense		20	15	12	6	53	14	11	25
Selling, administrative an	d general exp. (Excl Bad Debts)	876	886	829	861	3,452	847	837	1,684
Total Selling, administr	ative and general exp.	896	901	841	867	3,505	861	848	1,709
Non-financing interest ex	knense	56	56	55	56	223	55	49	104
Aggregate Exchange los	·	6	(5)	3	2	6	4	(3)	1
All other, net	(gamb)	(16)	17	15	(12)	4	(2)	9	7
Total Other, net	46	68	73	46	233	57	55	112	
Total Costs and Expen	200	4,135	4,270	4,106	4,237	16,748	4,028	4,031	8,059
Total Costs and Expen		4,100	4,210	7,100	4,201	10,140	4,020	7,001	
Income before Income Ta	axes & Equity Income	334	320	343	416	1,413	253	354	607
Income Taxes		86	81	93	97	357	57	63	120
Equity in Net Income of I	Unconsol. Affil.	35	30	42	32	139	37	23	60
Income from Continuing	Operations	283	269	292	351	1,195	233	314	547
		0.4	(0.5)		(4.4)				
Income (loss) from disco	ntinued operations, net of tax	34	(95)	(3)	(14)	(78)	-	-	
Net Income		317	174	289	337	1,117	233	314	547
Less: Net Income attributat	ble to Noncontrolling Interests	5	5	3	5	18	2	3	5
Net Income Attributable t	to Xerox Corporation	312	169	286	332	1,099	231	311	542
Key Ratios:	·					<u> </u>			
•									
<b>Gross Margins</b>	- Sales	40.4%	36.7%	37.4%	36.9%	37.8%	39.2%	38.3%	38.7%
	- Outsourcing/Maintenance/Rentals	27.6%	28.2%	28.1%	28.8%	28.2%	26.7%	28.2%	27.4%
	- Financing	63.3%	63.2%	61.2%	61.9%	62.4%	60.2%	61.0%	60.6%
	- Total	31.6%	31.2%	31.2%	31.6%	31.4%	30.3%	31.4%	30.9%
SAG as a % of Revenue	SAG as a % of Revenue		19.6%	18.9%	18.6%	19.3%	20.1%	19.3%	19.7%
Adjusted Effective Tax Ra	ate	25.7%	25.3%	27.1%	23.3%	25.3%	22.5%	17.8%	19.8%

<sup>1</sup> Revised to conform to change in reporting methodology to exclude non-service retirement-related costs and the impairment related to the Q3 2015

# **Xerox Corporation Business Segment Performance** (unaudited)



(in \$ millions)			2007					2008					2009		
	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY	Q1	Q2	Q3	Q4	FY
Revenues															
Production	1,194	1,281	1,286	1,554	5,315	1,271	1,337	1,272	1,357	5,237	833	850	865	928	3,476
Office	2,105	2,327	2,384	2,657	9,473	2,447	2,526	2,446	2,409	9,828	2,335	2,476	2,399	2,857	10,067
Other	537	600	632	671	2,440	617	670	652	604	2,543	386	405	411	434	1,636
Total Revenues	3,836	4,208	4,302	4,882	17,228	4,335	4,533	4,370	4,370	17,608	3,554	3,731	3,675	4,219	15,179
Segment Profit (Loss)															
Production	119	111	126	206	562	101	87	83	123	394	31	61	58	81	231
Office	259	267	259	330	1,115	265	279	260	258	1,062	166	248	234	301	949
Other	(10)	(21)	(12)	(4)	(47)	(27)	(3)	(32)	(49)	(111)	(95)	(80)	(88)	(79)	(342)
Segment Profit (Loss)	368	357	373	532	1,630	339	363	311	332	1,345	102	229	204	303	838
Segment Margin															
Production	10.0%	8.7%	9.8%	13.3%	10.6%	7.9%	6.5%	6.5%	9.1%	7.5%	3.7%	7.2%	6.7%	8.7%	6.6%
Office	12.3%	11.5%	10.9%	12.4%	11.8%	10.8%	11.0%	10.6%	10.7%	10.8%	7.1%	10.0%	9.8%	10.5%	9.4%
Other	(1.9%)	(3.5%)	(1.9%)	(0.6%)	(1.9%)	(4.4%)	(0.4%)	(4.9%)	(8.1%)	(4.4%)	(24.6%)	(19.8%)	(21.4%)	(18.2%)	(20.9%)
Segment Margin	9.6%	8.5%	8.7%	10.9%	9.5%	7.8%	8.0%	7.1%	7.6%	7.6%	2.9%	6.1%	5.6%	7.2%	5.5%
(in \$ millions)	Q1	Q2	<b>2004</b> Q3	Q4	FY	Q1	Q2	<b>2005</b> Q3	Q4	FY	- 04	Q2	<b>2006</b> Q3	Q4	FY
Revenues	<u> </u>	QZ	QS	Q4	<u> </u>	<u> </u>	QZ	ŲЗ	Q4	<u> </u>	Q1	QZ	ŲЗ	Q4	<u> </u>
Production	1,094	1,122	1,067	1,307	4,590	1,072	1,125	1,058	1,285	4,540	1,035	1,134	1,088	1,322	4,579
Office	1,857	1,869	1,819	2,082	7,627	1,829	1,914	1,848	2,027	7,618	1,804	1,927	1,849	2,045	7,625
Developing Markets	420	417	406	464	1,707	412	440	446	514	1,812	436	469	478	555	1,938
Other	456	445	424	473	1,798	458	442	407	424	1,731	420	447	429	457	1,753
Total Revenues	3,827	3,853	3,716	4,326	15,722	3,771	3,921	3,759	4,250	15,701	3,695	3,977	3,844	4,379	15,895
Memo: Color Revenues	957	1,025	975	1,231	4,188	1,097	1,200	1,189	1,443	4,929	1,214	1,364	1,379	1,621	5,578
Segment Profit (Loss)															
Production	82	122	105	202	511	101	79	73	174	427	67	88	73	175	403
Office	169	187	182	241	779	192	173	189	265	819	160	213	183	276	832
Developing Markets	19	6	4	6	35	10	19	18	17	64	17	34	28	45	124
Other														37	72
Segment Profit (Loss)	(32)	17	(43)	(67)	(125)	109	90	(14)	(10)	151	13	(3)	23	31	
Segment Front (LOSS)	(32) <b>238</b>	17 <b>332</b>	(43) <b>248</b>	(67) <b>382</b>	(125) <b>1,200</b>	109 <b>412</b>	66 <b>337</b>	(14) <b>266</b>	(10) <b>446</b>	151 <b>1,461</b>	13 <b>257</b>	(3) <b>332</b>	25 <b>309</b>	533	1,431
Segment Margin Production	238	332	248	382	1,200	412	337	266	446	1,461	257	332	309	533	1,431
Segment Margin	<b>238</b> 7.5%	<b>332</b> 10.9%	<b>248</b> 9.8%		<b>1,200</b> 11.1%	<b>412</b> 9.4%	7.0%	<b>266</b> 6.9%	<b>446</b> 13.5%	<b>1,461</b> 9.4%	<b>257</b> 6.5%	<b>332</b> 7.8%	<b>309</b> 6.7%	<b>533</b> 13.2%	1, <b>431</b> 8.8%
Segment Margin Production Office	7.5% 9.1%	332	9.8% 10.0%	382 15.5% 11.6%	1,200 11.1% 10.2%	9.4% 10.5%	7.0% 9.0%	266 6.9% 10.2%	446 13.5% 13.1%	9.4% 10.8%	257 6.5% 8.9%	7.8% 11.1%	6.7% 9.9%	533 13.2% 13.5%	8.8% 10.9%
Segment Margin Production	<b>238</b> 7.5%	10.9% 10.0%	<b>248</b> 9.8%	<b>382</b> 15.5%	<b>1,200</b> 11.1%	<b>412</b> 9.4%	7.0%	<b>266</b> 6.9%	<b>446</b> 13.5%	<b>1,461</b> 9.4%	<b>257</b> 6.5%	<b>332</b> 7.8%	<b>309</b> 6.7%	<b>533</b> 13.2%	1, <b>431</b> 8.8%





(in \$ millions)			2012			2012 Adjusted			2013 <sup>3</sup>		
	Q1 <sup>2</sup>	Q2 <sup>2</sup>	Q3 <sup>2</sup>	Q4 <sup>2</sup>	FY <sup>2</sup>	FY <sup>3</sup>	Q1	Q2	Q3	Q4	FY
Revenues							·				
Services	2,810	2,795	2,836	3,043	11,484	10,271	2,584	2,613	2,596	2,686	10,479
Document Technology	2,338	2,370	2,259	2,495	9,462	9,462	2,135	2,263	2,159	2,351	8,908
Other	159	177	153	199	688	688	138	166	145	170	619
Total Revenues	5,307	5,342	5,248	5,737	21,634	20,421	4,857	5,042	4,900	5,207	20,006
Segment Profit (Loss)											
Services	263	298	269	343	1,173	1,091	250	276	268	261	1,055
Document Technology	245	268	245	307	1,065	1,065	186	245	260	273	964
Other	(57)	(71)	(65)	(64)	(257)	(254)	(68)	(61)	(54)	(34)	(217)
Segment Profit (Loss)	451	495	449	586	1,981	1,902	368	460	474	500	1,802
Segment Margin											
Services	9.4%	10.7%	9.5%	11.3%	10.2%	10.6%	9.7%	10.6%	10.3%	9.7%	10.1%
Document Technology	10.5%	11.3%	10.8%	12.3%	11.3%	11.3%	8.7%	10.8%	12.0%	11.6%	10.1%
Other	(35.8%)	(40.1%)	(42.5%)	(32.2%)	(37.4%)	(36.9%)	(49.3%)	(36.7%)	(37.2%)	(20.0%)	(35.1%)
Segment Margin	8.5%	9.3%	8.6%	10.2%	9.2%	9.3%	7.6%	9.1%	9.7%	9.6%	9.0%
(in \$ millions)			2010						2011 <sup>1</sup>		
December	Q1	Q2	Q3	Q4	FY		Q1	Q2	Q3	Q4	FY
Revenues	4.040	0.500	0.554	0.744	0.007		0.504	0.070	0.747	0.004	40.007
Services	1,843	2,529	2,554	2,711	9,637		2,584	2,672	2,717	2,864	10,837
Document Technology	2,483	2,555	2,466	2,845	10,349		2,495	2,552	2,500	2,712	10,259
Other	395	424	408	420	1,647		197	200	189	218	804
Total Revenues	4,721	5,508	5,428	5,976	21,633		5,276	5,424	5,406	5,794	21,900
Segment Profit (Loss)											
Services	203	319	286	324	1,132		266	322	323	296	1,207
Document Technology	233	273	247	332	1,085		266	300	258	316	1,140
Other	(104)	(93)	(79)	(66)	(342)		(74)	(82)	(93)	(36)	(285)
Segment Profit (Loss)				<b>500</b>	4 075		458	E 40	488	576	2,062
• • • • • • • • • • • • • • • • • • • •	332	499	454	590	1,875		436	540	400	3/6	2,002
Segment Margin		499	454	590	1,875		436	540	400	376	2,002
Segment Margin Services		<b>499</b> 12.6%	<b>454</b> 11.2%	12.0%	1,875		10.3%	12.1%	11.9%	10.3%	11.1%
•	332				· ·						
Services	<b>332</b>	12.6%	11.2%	12.0%	11.7%		10.3%	12.1%	11.9%	10.3%	11.1%

<sup>1</sup> Restated for discontinued operations (Paper business only).

Restated for discontinued operations, excluding restatement for the agreement to sell the ITO business as announced in December 2014.

<sup>&</sup>lt;sup>3</sup> Restated for discontinued operations, including restatement for the agreement to sell the ITO business as announced in December 2014.

## **Xerox Corporation Business Segment Performance** (unaudited)



(in \$ millions)			2014			2014 Adjusted			2015 <sup>2</sup>			2015 Ac	ljusted <sup>3</sup>		2016	
	Q1 <sup>1</sup>	Q2 <sup>1</sup>	Q3 <sup>1</sup>	Q4	FY	FY <sup>2</sup>	Q1	Q2	Q3	Q4	Dec YTD	Q3	Dec YTD	Q1	Q2	YTD
Revenues																
Services	2,585	2,651	2,623	2,725	10,584	10,338	2,467	2,526	2,367	2,602	9,962	2,483	10,078	2,482	2,470	4,952
Document Technology	2,044	2,126	2,029	2,159	8,358	8,358	1,830	1,880	1,778	1,877	7,365	1,778	7,365	1,639	1,752	3,391
Other	142	164	143	149	598	844	172	184	188	174	718	188	718	160	163	323
Total Revenues	4,771	4,941	4,795	5,033	19,540	19,540	4,469	4,590	4,333	4,653	18,045	4,449	18,161	4,281	4,385	8,666
Segment Profit (Loss)																
Services	222	226	240	268	956	893	187	181	(196)	252	424	193	813	190	236	426
Document Technology	249	306	284	310	1,149	1,204	232	235	248	245	960	248	960	167	221	388
Other	(50)	(75)	(82)	(65)	(272)	(185)	(47)	(62)	(55)	(46)	(210)	(55)	(210)	(66)	(80)	(146)
Segment Profit (Loss)	421	457	442	513	1,833	1,912	372	354	(3)	451	1,174	386	1,563	291	377	668
Segment Margin																
Services	8.6%	8.5%	9.1%	9.8%	9.0%	8.6%	7.6%	7.2%	(8.3%)	9.7%	4.3%	7.8%	8.1%	7.7%	9.6%	8.6%
Document Technology	12.2%	14.4%	14.0%	14.4%	13.7%	14.4%	12.7%	12.5%	13.9%	13.1%	13.0%	13.9%	13.0%	10.2%	12.6%	11.4%
Other	(35.2%)	(45.7%)	(57.3%)	(43.6%)	(45.5%)	(21.9%)	(27.3%)	(33.7%)	(29.3%)	(26.4%)	(29.2%)	(29.3%)	(29.2%)	(41.3%)	(49.1%)	(45.2%)
Segment Margin	8.8%	9.2%	9.2%	10.2%	9.4%	9.8%	8.3%	7.7%	(0.1%)	9.7%	6.5%	8.7%	8.6%	6.8%	8.6%	7.7%

<sup>1</sup> Restated for discontinued operations, including restatement for the agreement to sell the ITO business as announced in December 2014.

<sup>&</sup>lt;sup>2</sup> Revised to exclude non-service retirement-related costs and to transfer the Educations/Student Loan business from the Services segment to the Other segment.

<sup>&</sup>lt;sup>3</sup> Adjusted for the Health Enterprise charge.